

## Compliance Assessment Report CAR\_NRW0039705

**Permit being assessed:** NP3997EE.

For: Riverside Skips Transfer Station, held by Riverside Skips Limited

At: Unit 12, Greens Industrial Estate, The Roe, St Asaph, Denbighshire, LL17 0LT.

**Type of assessment carried out:** Site Inspection, Reason: Routine.

On 18/03/2022 between 11:30 and 12:00.

Parts of permit assessed: waste returns, waste acceptance, notice board- specified by permit

**NRW Lead Officer:** Boguslawa Pierzchala, accompanied by Amy Henderson.

**Report sent to:** Nick James, Permit Holder on 21/04/2022.

### 1. Summary of our findings (full details in section 4)

| Part of permitted activity assessed (criteria)                                                                 | Assessment result | Permit condition                                                                                                                                                                                                                                                                                                                                                                                                |
|----------------------------------------------------------------------------------------------------------------|-------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| C3 - General Management - Materials acceptance                                                                 | Action only (X)   |                                                                                                                                                                                                                                                                                                                                                                                                                 |
| A1 - Specified by permit                                                                                       | Action only (X)   |                                                                                                                                                                                                                                                                                                                                                                                                                 |
| G4 - Monitoring and Records, Maintenance and Reporting - Reporting and notification to Natural Resources Wales | C4 No impact      | Permit conditions I: 1:2 of your permit specifies that a summary of the information, including nil returns shall be submitted for each quarter of the financial year and shall be submitted within one month of the end of each quarter. Natural Resources Wales has not received any waste returns data for Q1-Q4 2021. This has subsequently been scored as a C4 breach against the relevant permit condition |

Result types are explained in more detail in the 'Important Information' section below.

| Total number of non-compliances recorded | Total non-compliance score |
|------------------------------------------|----------------------------|
| 1                                        | 0.1                        |

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

## 2. What action is required?

| Criteria | Action needed                                                                                                                                                                                      | Complete by |
|----------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|
| C3       | Please deposit all flammable pressurised gas containers in a lockable container. Please comply by the 6th of May 2022                                                                              | 06/05/2022  |
| A1       | Please ensure that this is updated to the correct number - 0300 065 3000 by the 6th of May 2022. The current number displayed may not be answered outside of office hours.                         | 06/05/2022  |
| G4       | The missing quarterly returns for 2021 must be submitted to <a href="mailto:waste.returns@cyfoethnatriolcymru.gov.uk">waste.returns@cyfoethnatriolcymru.gov.uk</a> no later than 13th of May 2022. | 13/05/2022  |

Action criteria codes are listed in the 'Important information' section below.

## 3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

**At this time, we do not intend to take any further action.**

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

## 4. Details of our assessment

This was a routine unannounced site inspection carried out by waste regulation officers Boguslaw Pierzchala and Amy Henderson.

The weather at the time of the visit was dry and bright.

The main gate was locked and there was nobody present. Officers could only see the site through the gate and fencing.

The site appeared in good order; however, there were some areas that appeared a little disorganised with cables and other items lying about. There were also a few pressurised gases containers and fire extinguishers on site. Please see photos below.

Please note that **permit condition A:2:10** states that no percussives and explosives and other substances with similar characteristics shall be deposited on the site, except where the percussives or explosives properties are and will remain ineffective.

**Permit condition B:20: 1 a and b** state that should non-confirming waste be deposited on site it should be kept in a lockable sealed skip which should be kept locked at all times when the site is not manned.

Action: Please deposit all flammable pressurised gas containers in a lockable container. Please comply by the **6th of May 2022**







There was some waste currently on the site, however quantities appear to be being kept to well within the permitted amounts and most of the yard was kept clear.

**Permit condition B:4 Notice boards and signs**

During the last two inspections the site notice board was discussed. The contact number for NRW was not for NRW's main Customer Contact Centre and that this needed to be updated.

It was noticed during this visit that this has not yet been done.

**Action:** Please ensure that this is updated to the correct number - 0300 065 3000 by the 6<sup>th</sup> of May 2022. The current number displayed may not be answered outside of office hours.

**CLOSED - Sunday**

Environmental Permit: EPR/NP3997EE  
Waste Carriers Licence Number: CBDU014431

**EMERGENCY Telephone Numbers:**  
**0300 065 3913 / 07407 450 109**

**Waste Return Review:**

A review of the waste returns submissions for permit EPR-NP3997EE - **Q1-Q4 2021** has been completed.

**Permit conditions I: 1:2** of your permit specifies that a summary of the information, including nil returns shall be submitted for each quarter of the financial year and shall be submitted within one month of the end of each quarter. Natural Resources Wales has not received any waste returns data for Q1-Q4 2021. This has subsequently been scored as a C4 breach against the relevant permit condition.

**Action Required:** The missing quarterly returns for 2021 must be submitted to [waste.returns@cyfoethnatriolcymru.gov.uk](mailto:waste.returns@cyfoethnatriolcymru.gov.uk) no later than **13th of May 2022**.

Should you wish to discuss this form or your permit, please contact Boguslaw Pierzchala, waste regulation officer

email: [boguslaw.pierzchala@cyfoethnatriolcymru.gov.uk](mailto:boguslaw.pierzchala@cyfoethnatriolcymru.gov.uk)

Kind regards,

**Boguslaw Pierzchala**

Swyddog Rheoleiddio Gwastraff (GD) / Waste Regulation Officer (NE) Cyfoeth Naturiol Cymru / Natural Resources Wales

In this document 'Natural Resources Wales' means the Natural Resources Body for Wales established by Article 3 of the Natural Resources Body for Wales (Establishment) Order 2012.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

## Important information

### Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

### Assessment results and non-compliance categories (used in section 1):

| Assessment result | Description                                                       |
|-------------------|-------------------------------------------------------------------|
| Assessed (A)      | Assessed or assessed in part, no evidence of non-compliance found |
| Action only (X)   | Action only relating to the activity assessment                   |
| Ongoing (O)       | Ongoing non-compliance, not scored                                |

| Non-compliance category    | Description                                                                                                                 | Score |
|----------------------------|-----------------------------------------------------------------------------------------------------------------------------|-------|
| C1 Major                   | Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property | 60    |
| C2 Significant             | Potential to have a significant impact or effect on the environment, people and/or property                                 | 31    |
| C3 Minor                   | Potential to have a minor or minimal impact or effect on the environment, people and/or property                            | 4     |
| C4 No environmental impact | Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property       | 0.1   |

### How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator

Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

**What are suspended scores?**

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

**Full list of Industry and Waste action criteria (used in section 1 and 2):****A: Permitted activities**

- A1 Specified by permit

**B: Infrastructure**

- B1 Infrastructure – Engineering for prevention and control of emissions
- B2 Infrastructure – Closure and decommissioning
- B3 Infrastructure – Site drainage engineering (clean and foul)
- B4 Infrastructure – Containment of stored materials
- B5 Infrastructure – Plant and equipment

**C: General management**

- C1 General management – Staff competency/training
- C2 General management – Management system and operating procedures
- C3 General management – Materials acceptance
- C4 General management – Storage, handling, labelling and segregation

**D: Incident management**

- D1 Incident management – Site security
- D2 Incident management – Accidents, emergency and incident planning

**E: Emissions**

- E1 Emissions – Air
- E2 Emissions – Land and groundwater
- E3 Emissions – Surface water
- E4 Emissions – Sewer
- E5 Emissions – Waste

**F: Amenity**

- F1 Amenity – Odour
- F2 Amenity – Noise
- F3 Amenity – Dust/fibres/particulates and litter
- F4 Amenity – Pests/birds and scavengers
- F5 Amenity – Deposits on road

**G: Monitoring and records, maintenance and reporting**

- G1 Monitoring and records, maintenance and reporting – Monitoring of emissions and environment
- G2 Monitoring and records, maintenance and reporting – Records of activity, site diary/journal/events
- G3 Monitoring and records, maintenance and reporting – Maintenance records
- G4 Monitoring and records, maintenance and reporting – Reporting and notification to Natural Resources Wales

**H: Resources efficiency**

- H1 Resource efficiency – Efficient use of raw materials
- H2 Resource efficiency – Energy efficiency

## Enforcement response

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

## Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

## Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

## What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email [enquiries@naturalresourceswales.gov.uk](mailto:enquiries@naturalresourceswales.gov.uk) for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at [ask@ombudsman.wales](mailto:ask@ombudsman.wales)

## Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.