

This form will report compliance with your permit as determined by an NRW officer

Site	New Inn Waste Transfer Station	Permit Ref	LB3290HK		
Operator/Permit holder	FCC Recycling (UK) Limited				
Regime	Waste Operations				
Date of assessment	26/06/2018	Time in	11:40	Out	12:15
Assessment type	Site Inspection				
Parts of the permit assessed	Various				
Lead officer's name	Lee, Jonathan				
Accompanied by	Burton, Luke				
Recipient's name/position	Paul Smith / Technically Competent Manager	Date issued	10/07/2018		

Section 1 – Compliance Assessment Summary

This is based on the requirements of the permit under the Environmental Permitting Regulations or the licence under the Water Resources Act 1991 as amended by the Water Act 2003. A detailed explanation is captured in "Compliance Assessment Report Detail" (Section 2) and any actions you may need to take are given in the "Action(s)" (section 4). This summary details where we believe any non-compliance with the permit has occurred, the relevant condition and how the non-compliance has been categorised using our Compliance Classification Scheme (CCS). CCS Scores can be consolidated or suspended where appropriate, to reflect the impact of some non-compliances more accurately. For more details of our CCS scheme, contact your local office.

Permit conditions and compliance summary	CCS Category	Condition(s) breached
A1 - Specified by permit	A	
B3 - Infrastructure - Site drainage engineering (clean and foul)	X	
B4 - Infrastructure - Containment of stored materials	A	
C3 - General Management - Materials acceptance	A	
C4 - General Management - Storage, handling labelling and Segregation	A	
D1 - Incident Management - Site security	A	
G4 - Monitoring and Records, Maintenance and Reporting - Reporting and notification to Natural Resources Wales	A	

KEY: See Section 5 for breach categories, suspended scores will be indicated as such.
A = Assessed or assessed in part (no evidence of non-compliance), **X** = Action only,
O = Ongoing non-compliance, not scored.

Number of breaches recorded	0	Total compliance score (see section 5 for scoring scheme)	0
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If the Number of breaches recorded is greater than zero, please see Section 3 for our proposed enforcement response

Section 2 – Compliance Assessment Report Detail

This section contains a report of our findings and will usually include information on:

- The part(s) of the permit that were assessed (eg. Maintenance, training, combustion plant, etc)
- Where the type of assessment was 'Data Review' details of the report/results triggering the assessment
- Any non-compliances identified
- Any non-compliances with directly applicable legislation
- Details of any multiple non-compliances
- Information on the compliance score accrued inc.
- Details of advice given
- Any other areas of concern
- Any actions requested
- Any examples of good practice
- A reference to photos taken

Introduction

Officers Jonathan Lee and Luke Burton visited New Inn Transfer Station, Panteg Way, New Inn on the 26th of June 2018 at 11:40am to complete a general inspection of **EPR-LB3290HK**. The weather was sunny and dry at the time of the inspection, with no recent rainfall. Met with technically competent manager, Paul Smith.

The site has undergone significant changes to infrastructure in recent years, following a transfer to FCC Recycling (UK) Limited and a subsequent variation of the permit. The site was operational at the time of the inspection.

Compliance

No compliance issues with regards to the larger A1 Household and Industrial waste transfer station at the time of the inspection. Differing waste fractions were being sorted and bulked as required.

Food waste bay was empty at the time of inspection, waste is brought onto site and transferred on the same day. No issues apparent with the drainage of the food waste bay, impermeable surface was in good condition with no large cracks visible. TCM demonstrated that drainage from this now enters a three-stage interceptor as required.

The HWRC was also operational, with members of the public bringing household waste onto the site. Skips were clearly marked, housekeeping of the site was in good order. No issues with drainage in this area of the site. All WEEE held under cover, batteries held in boxes which had suitable lids to prevent ingress of rainwater.

Waste returns were up to date at the time of the inspection. Thank you for submitting these on time, please continue to submit quarterly.

Connection to foul sewer

Following the variation of the permit in 2016, an improvement programme requirement was stipulated in the permit (shown below).

Table S1.3 Improvement programme requirements

Reference	Requirement	Date
IPR2	The operator shall connect to a foul sewer for the discharge connected to the A2 Household Waste Recycling Centre (HWRC) and inform Natural Resources Wales of connection in writing.	November 2016

It was mentioned by the operator at the time of the visit that the connection to foul sewer has not been completed, and that the operator is working with relevant public bodies including NRW with regards to this connection. You have not been scored a permit breach for failure to complete this work, however a point for action has been raised. An approximate 3-month deadline has been set for completion of this connection (1st October 2018). Please advise if this will be an issue.

Action: Please connect to a foul sewer for the discharge connected to the A2 Household Waste Recycling Centre and inform Natural Resources Wales of connection in writing.

Contact should be made with water quality Environment Officer Luke Burton on either 0300 065 4299 or luke.burton@cyfoethnaturiolcymru.gov.uk with regards to this matter.

I look forward to any further visits.

If you have any queries regarding this report or the waste activities on site, please do not hesitate to contact site officer Jonathan Lee on 0300 065 3908 or jonathan.lee@cyfoethnaturiolcymru.gov.uk

In this document 'Natural Resources Wales' means the Natural Resources Body for Wales established by Article 3 of the Natural Resources Body for Wales (Establishment) order.

EPR Compliance Assessment Report

**Report ID:
CAR_NRW0017543**

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Site	New Inn Waste Transfer Station	Permit Ref	LB3290HK
Operator/Permit holder	FCC Recycling (UK) Limited	Date	26/06/2018

Section 3 – Enforcement Response

You must take immediate action to rectify any non-compliance and prevent repetition. Non-compliance with your permit conditions constitutes an offence and can result in criminal prosecutions and/or suspension or revocation of a permit. Please read the detailed assessment in Section 2 and the steps you need to take in Section 4 below.

Section 4 – Action(s)

This section summarises the actions identified during the assessment along with the timescales for when they will need to be completed.

Criteria Ref.	CCS Category	Action required/advised	Due Date
See Section 1 above			
B3	X	Please connect to a foul sewer for the discharge connected to the A2 HWRC and inform NRW in writing.	01/10/2018

Section 5 – Compliance notes for the Operator

To ensure you correct actual or potential non-compliance we may

- Advise on corrective actions verbally or in writing
- Require you to take specific actions verbally or in writing
- Issue a notice
- Require you to review your procedures or management system
- Change some of the conditions of your permit
- Decide to undertake a full review of your permit

Any breach of a permit condition is an offence and we may take legal action against you

- We will normally provide advice and guidance to assist you to come back into compliance either after an offence is committed or where we consider that an offence is likely to be committed. This is without prejudice to any other enforcement response that we consider may be required.
- Enforcement action can include the issue of a formal caution, prosecution, the service of a notice and/or suspension or revocation of the permit.

See our Enforcement and Civil Sanctions guidance for further information

This report does not relieve the site operator of the responsibility to

- Ensure you comply with the conditions of the permit at all times and prevent pollution of the environment
- Ensure you comply with other legislative provisions which may apply

Non-compliance scores and categories

CCS category	Description	Score
C1	A non-compliance that could have a major environmental effect	60
C2	A non-compliance which could have a significant environmental effect	31
C3	A non-compliance which could have a minor environmental effect	4
C4	A non-compliance which has no potential environmental effect	0.1

Operational Risk Appraisal (Opra) - Compliance assessment findings may affect your Opra score and/or your charges. This score influences the resource we use to assess permit compliance.

Section 6 – General information

Data protection notice

The information on this form will be processed by the Natural Resources Wales (NRW) to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s). The NRW may also use and/or disclose it in connection with:

- Offering/providing you with its literature/services relating to environmental matters
- Consulting with the public, public bodies and other organisations (eg. Health and Safety Executive, local authorities) on environmental issues
- Carrying out statistical analysis, research and development on environmental issues
- Providing public register information to enquirers
- Investigating possible breaches of environmental law
- Assessing customer service satisfaction and improving its service
- Freedom of Information Act/Environmental Regulations request

The NRW may pass it on to its agents/representatives to do these things on its behalf. You should ensure that any persons named on this form are informed of the contents of this data protection notice.

Disclosure of information

The NRW will provide a copy of this report to the public register(s). However, if you consider that any information contained in this report should not be released to the public register(s) on the grounds of commercial confidentiality, you must write to your local area office within fifteen working days of receipt of this form indicating which information it concerns and why it should not be released, giving your reasons in full.

Customer charter

What can I do if I disagree with this compliance assessment report?

If you are unable to resolve the issue with your site officer, you should firstly discuss the matter with officer's line managers using the informal appeals procedure. If you wish to raise your dispute further through our official Complaints and Commendations procedure, phone our general enquiry number 0300 065 3000 (Mon to Fri 08.00 – 18.00) and ask for the Customer Contact team or send an email to enquiries@naturalresourceswales.gov.uk. If you are still dissatisfied you can make a complaint to the Public Services Ombudsman for Wales. For advice on how to complain to the Ombudsman phone their helpline on 0845 607 0987.

Welsh Language

If you would like this form in Welsh please contact your Regulatory Officer.