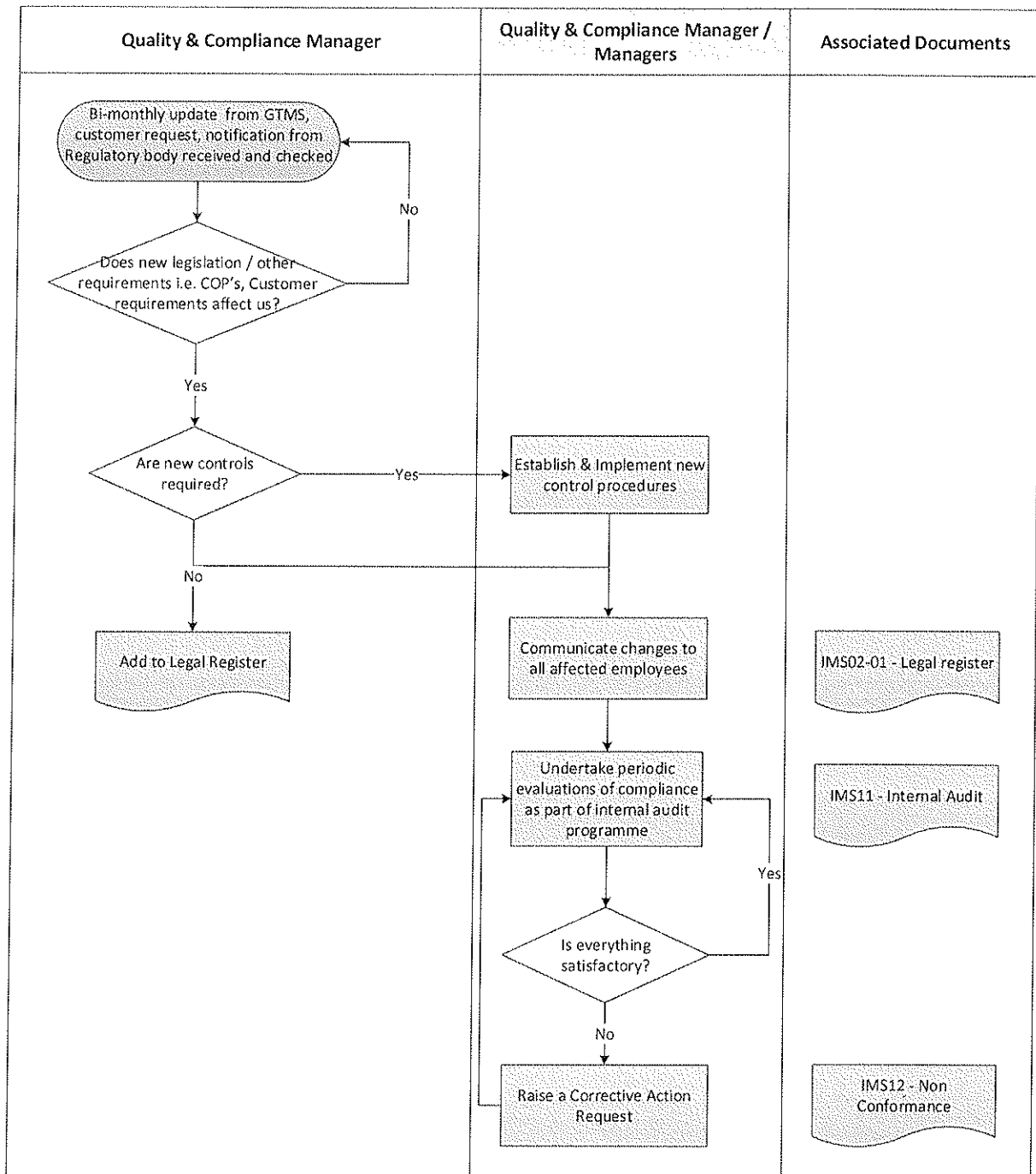
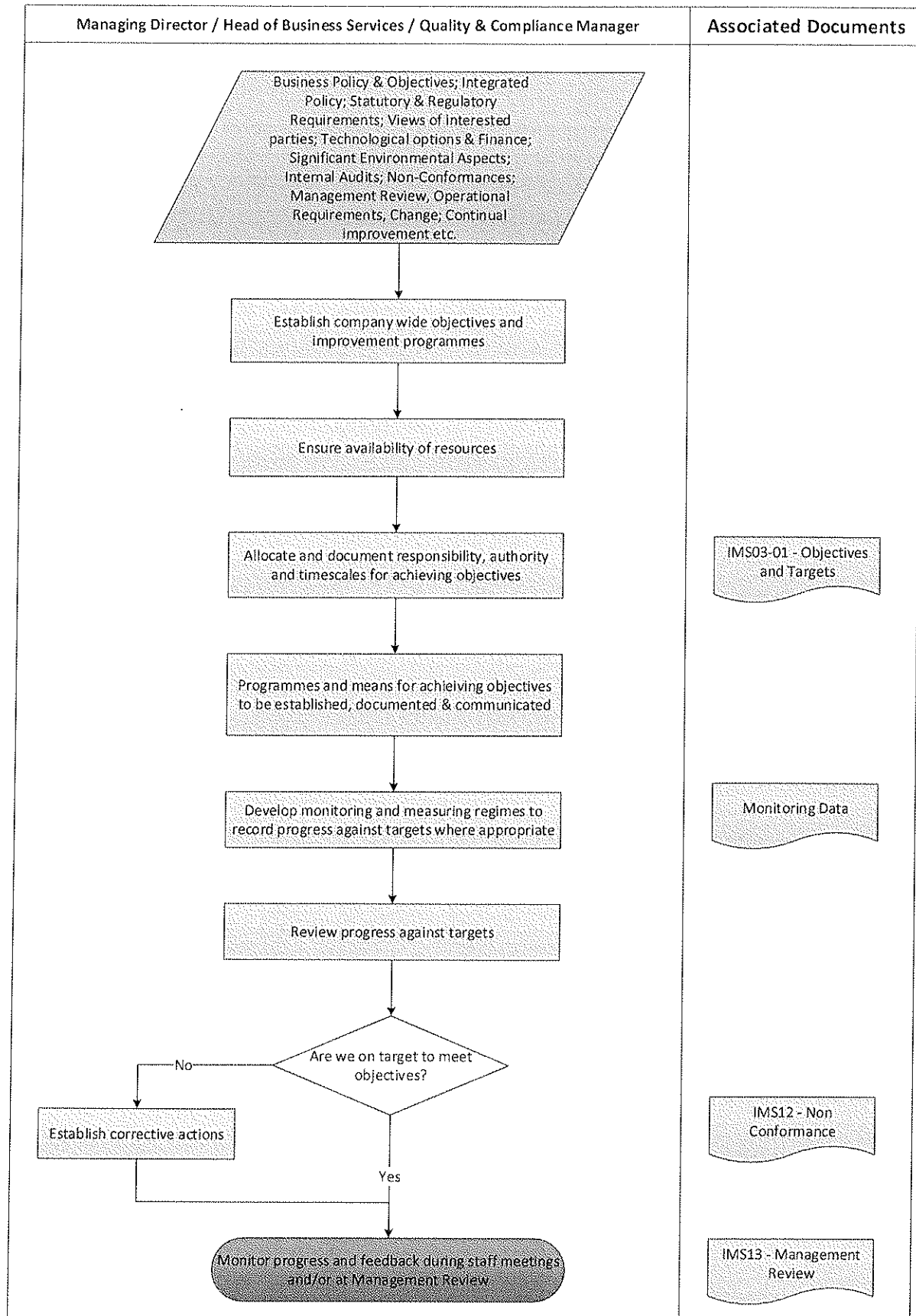


IMS02 - LEGAL & OTHER REQUIREMENTS

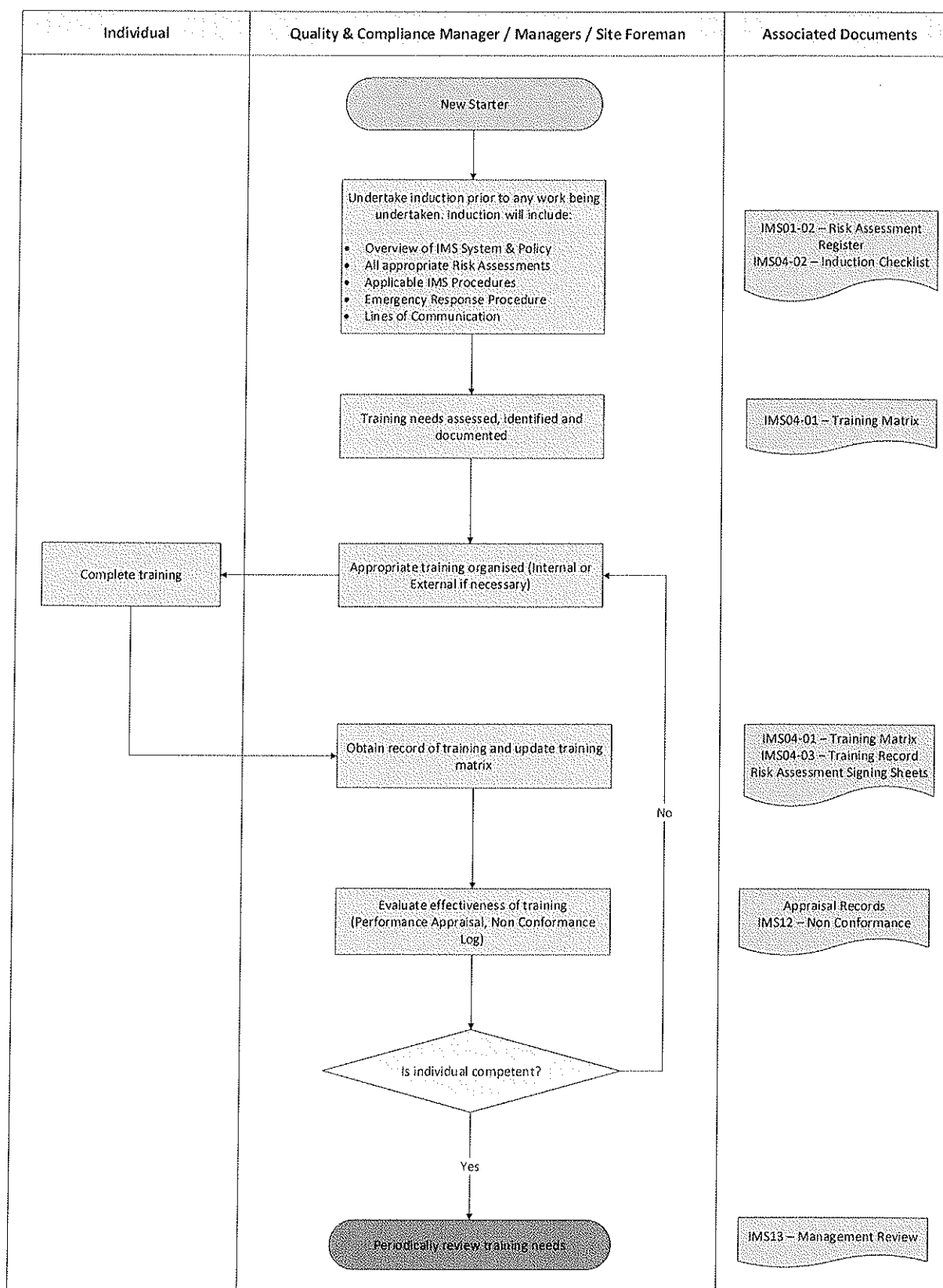


IMS03 – CONTINUAL IMPROVEMENT PROGRAMMES



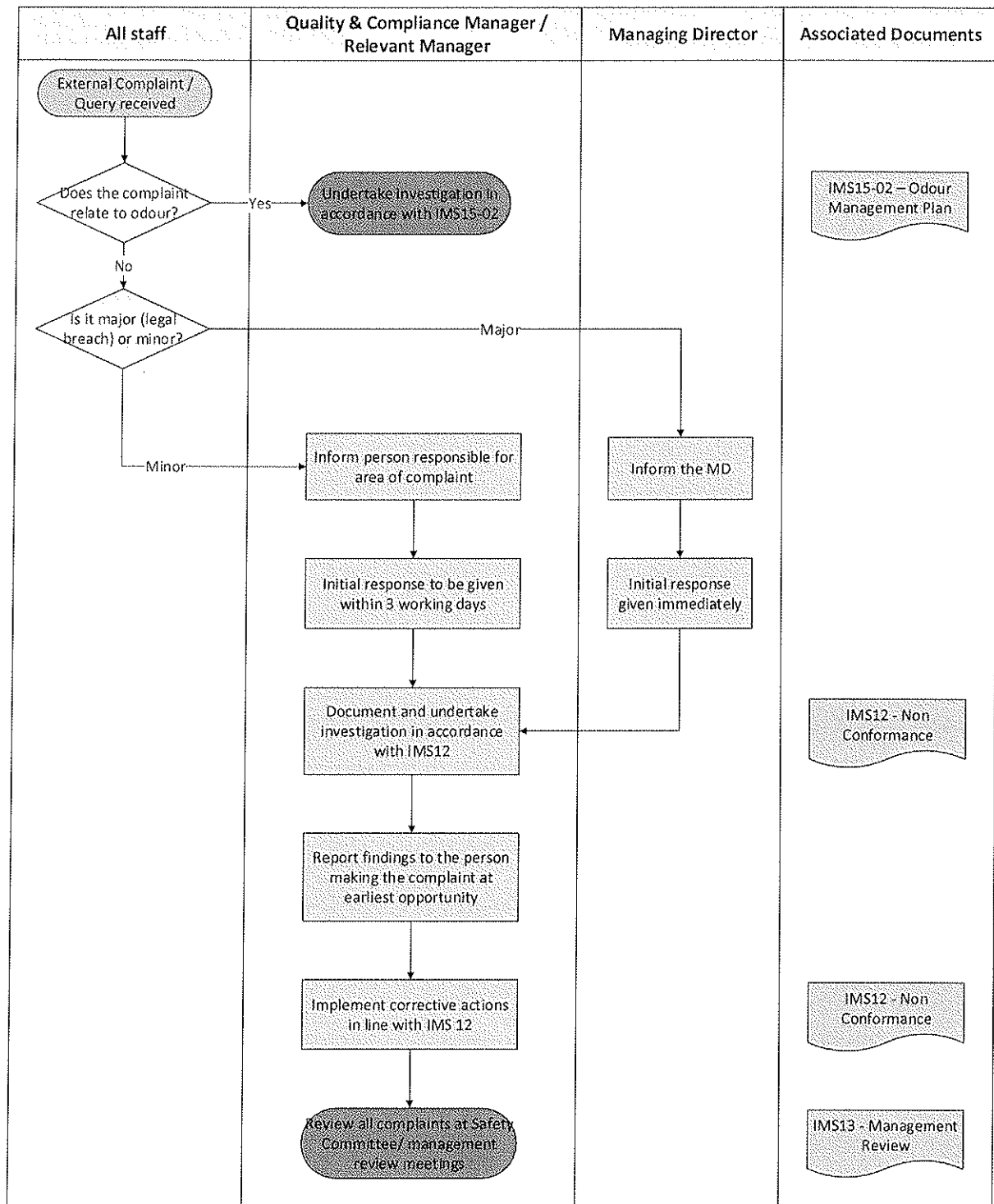
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IMS04 – COMPETENCE, TRAINING & AWARENESS

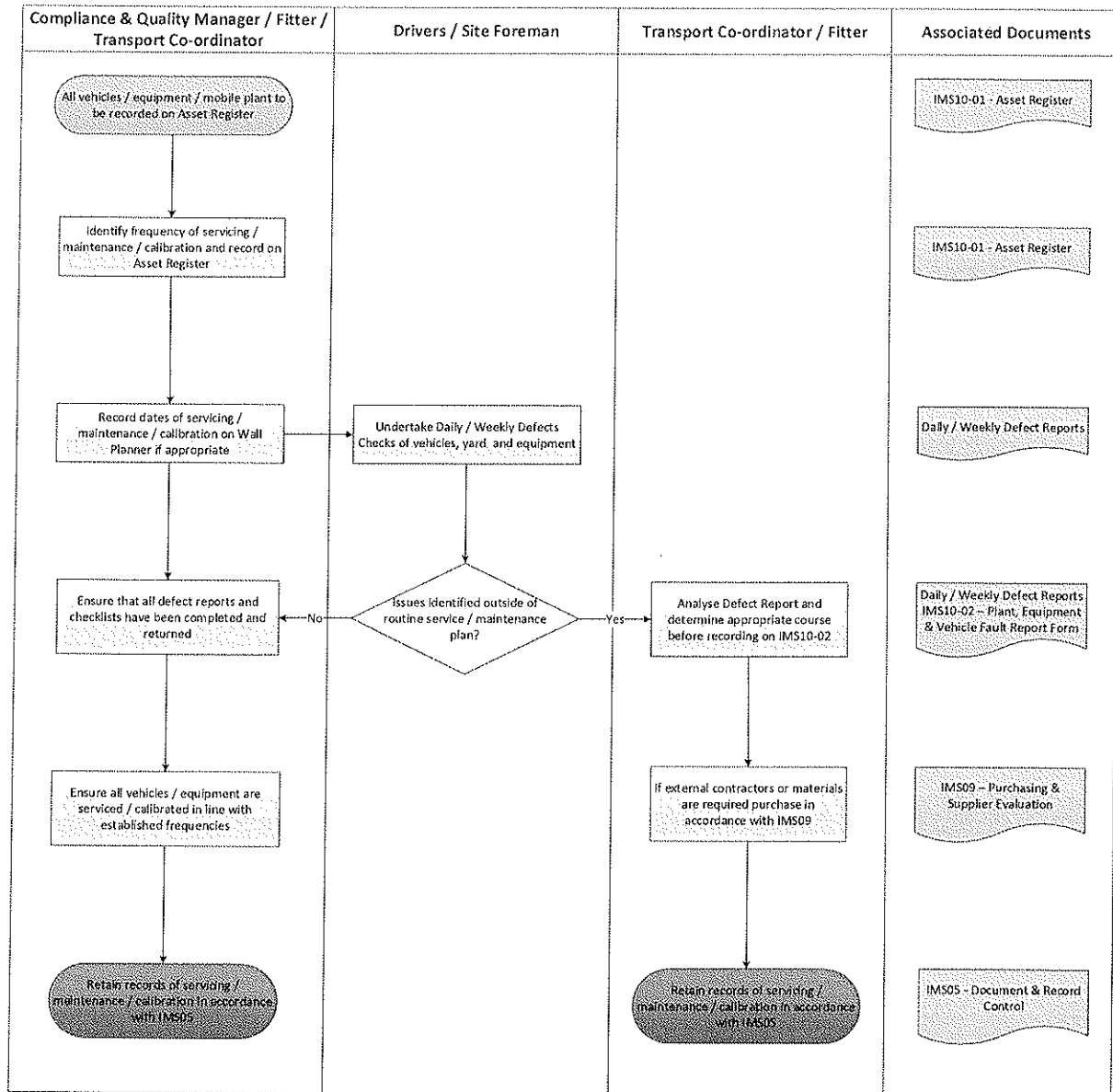


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IMS07 – EXTERNAL COMMUNICATIONS & COMPLAINTS

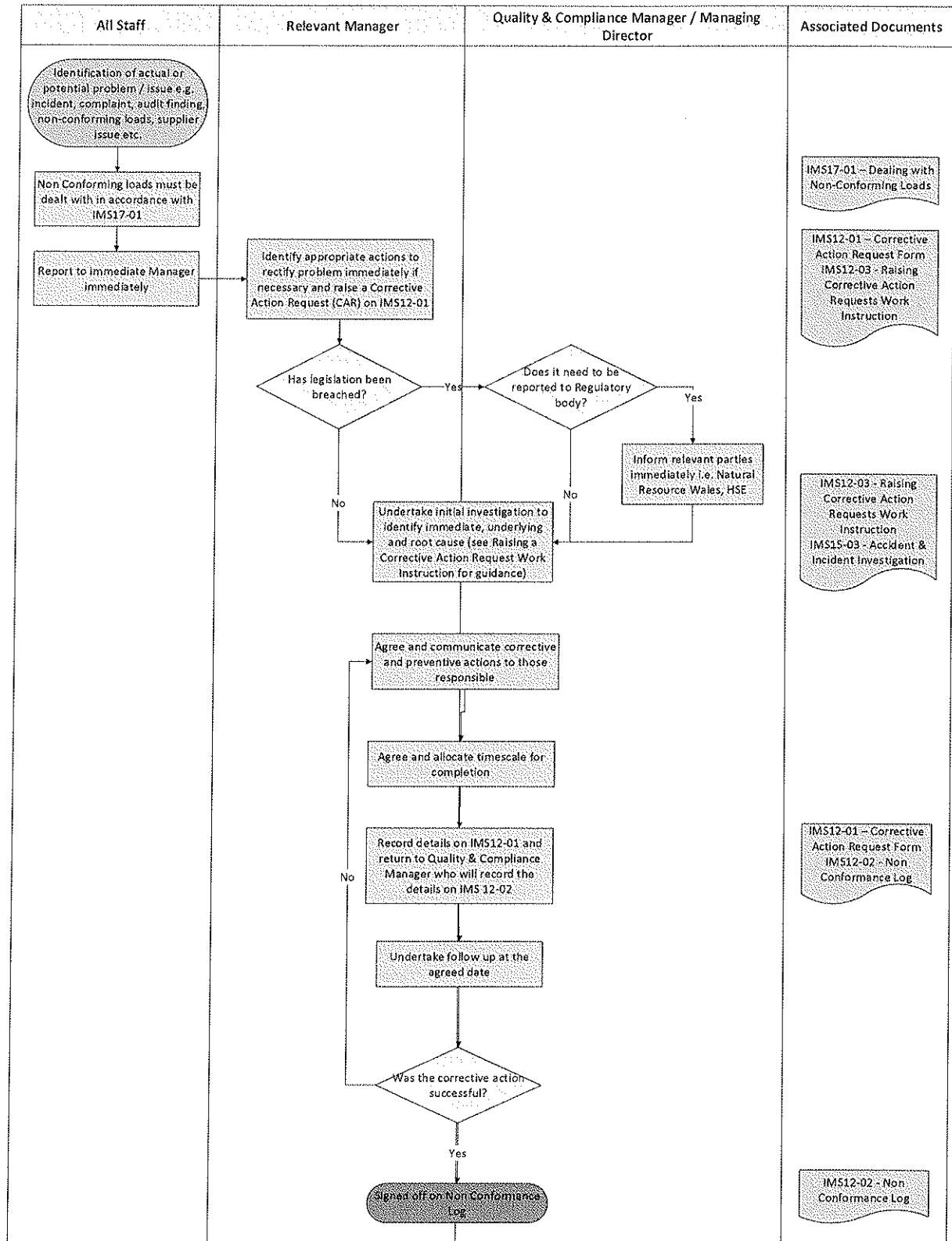


IMS10 – INSPECTION, MAINTENANCE & CALIBRATION



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IMS12 – NON CONFORMANCE



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