



**Cyfoeth
Naturiol**
Cymru
**Natural
Resources**
Wales

c/o Company Secretary
Puma Energy (UK) Ltd.
Westerleigh Terminal,
Oakley Green,
Oakley Green Farm Lane,
Westerleigh,
BS37 8QE

Our ref: AP3830XQ/V011

Date: 18 October 2016

Dear Sir/Madam

Your environmental permitting application is duly made

Application reference: AP3830XQ

Operator: Puma Energy (UK) Ltd.

Facility: Milford Haven Terminal, Old Hakin Road, Robeston West, Milford Haven, Pembrokeshire. SA73 3BF

I'm writing to let you know that your application, received on 30 September 2016, is duly made as of 18 October 2016.

Duly made means that we have all the information we need to begin determination. Determination is where we assess your application and decide whether or not we can allow what you've asked for. If we have to refuse your application, we'll explain why.

We may need to ask you for more information during determination. If we do, we'll write to you to explain what we need and how long you have to reply.

Our Customer Charter explains that as long as you have provided us with all the information we need and there are no complicating factors such as confidentiality decisions, you can expect us to determine your application within three months.

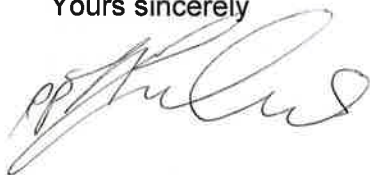
We want to give you a decision as quickly as possible, but the time it takes depends on what's in the application. We may need to agree a longer timescale with you:

- if the application is complex;
- if we need to ask you for more information about the technical aspects of your application;
- if there's a considerable level of interest from the public or other organisations.

If we haven't already spoken to you about when to expect our decision, one of our officers will contact you soon to explain this and deal with any questions you have.

If we are unable to determine your application within the time agreed with you, you have the option to consider the application deemed refused. However, we will always work with you to agree a timescale for our determination.

Yours sincerely



Gary Evans
Technical Specialist – Regulated Industry Team SW Wales

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Gwefan/Website www.cyfoethnaturiolcymru.gov.uk
www.naturalresourceswales.gov.uk

Croesewir gohebiaeth yn y Gymraeg a'r Saesneg
Correspondence welcomed in Welsh and English