



**Cyfoeth
Naturiol
Cymru
Natural
Resources
Wales**

Ms Fiona Mclachlan
Highlands Meats
Blakely Road
Saltcoats
Ayrshire
KA21 5JQ

Our ref: PAN-002640

Date: 11th May 2018

Dear Ms Fiona Mclachlan

Your environmental permitting application is duly made

Application reference: EPR/BU8002IT

Operator: Dunbia (UK)

Facility: Dunbia Cross Hands, Cross Hands Food Park, Cross Hands, Carmarthen, SA14 6RF

I'm writing to let you know that your application, received on 17/04/18, is duly made as of 11/05/2018.

Duly made means that we have all the information we need to begin determination. Determination is where we assess your application and decide whether or not we can allow what you've asked for. If we have to refuse your application, we'll explain why.

We may need to ask you for more information during determination. If we do, we'll write to you to explain what we need and how long you have to reply.

Our Customer Charter explains that as long as you have provided us with all the information we need and there are no complicating factors such as confidentiality decisions, you can expect us to determine your application within three months.

We want to give you a decision as quickly as possible, but the time it takes depends on what's in the application. We may need to agree a longer timescale with you:

- if the application is complex;
- if we need to ask you for more information about the technical aspects of your application;
- if there's a considerable level of interest from the public or other organisations.

If we haven't already spoken to you about when to expect our decision, one of our officers will contact you soon to explain this and deal with any questions you have.

If we are unable to determine your application within the time agreed with you, you have the option to consider the application deemed refused. However, we will always work with you to agree a timescale for our determination.

Yours sincerely



Saul White
Senior Permitting Officer – Regulated Industry

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Gwefan/Website www.cyfoethnaturiolcymru.gov.uk
www.naturalresourceswales.gov.uk

Croesewir gohebiaeth yn y Gymraeg a'r Saesneg
Correspondence welcomed in Welsh and English