

Compliance Assessment Report CAR_NRW0039940

Permit being assessed: BW3202501

For: BETTWS ROAD CSO LLANGEINOR, held by DWR CYMRU CYFYNGEDIG
At: Nr Caerhodyn (Opp Llangeinor Football Club), Heol Ty Nant Road, LLANGEINOR,
Bridgend, CF32 8PG.

Type of assessment carried out: Audit, Reason: Incident Response (Incident number: 2201968).

On 17/03/2022.

Parts of permit assessed: 2.3.1. a

NRW Lead Officer: Hannah Goddard.

Report sent to: Steve Churches, Wastewater Treatment Catchment Manager – Central Catchment, on 23/05/2022.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
WQ-B3 - Operations - Operating techniques	C3 Minor	2.3.1.(a) The discharge shall only occur when and only for as long as either: (i) the flow passed forward is equal to or greater than the overflow setting indicated due to rainfall and/or snow melt or (ii) the hydraulic capacity of the sewer network downstream of the combined sewer overflow is reached due to rainfall and/or snow melt and the level of storm sewage in the sewer at the combined sewer overflow is greater than the weir level of the overflow structure which is specified as an overflow setting in table S3.3.

Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
WQ-B3	Ensure hydraulic capacity as per permit requirements	18/07/2022

Action criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

You are non-compliant with your permit.

At this time, we are issuing you with a warning for the non-compliance recorded above. Warnings may influence future enforcement response for continued or further non-compliance.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

Watpol received. Issues with BW3202501 CSO asset Bettws Road CSO Llangeinor spilling in dry weather.

Communications relating to this incident listed in table below:

17.03.2022 @13:42 WATPOL received	<i>Self reporting WATOPL SAP REF 316118455 LLANGEINOR, BRIDGEND, CF32 8PN, CF32 8PN. . BRIEF DESCRIPTION OF INCIDENT Bettws Road CSO (52397) has been spilling for longer periods than normal suggesting a restriction on the downstream network. Following onsite inspections the downstream section around 1700 meters away is running at 50% pipe capacity and the upstream section is higher than normal suggesting a possible restriction in the network. All the length has been jetted with nothing to report. Unable to complete CCTV at the time due to high flows. Unable to set up over pumping to drop the flows due to the distance between chambers. We are now looking into Sona Tech to look for restrictions via a company called on site. Further updates to follow.</i>
31.03.2022 @17:59 - Update requested	Hi Dan, Can I get an update for this please? Thanks Hannah
01.04.2022 @08:42 - Update received	Hi Hannah We have been in contact with a company called On Site to provide us with a Sona Survey of the sewer running through Llangeinor. Total length required is nearly 2 miles. They are able to provide this but not in till the end of the month as they have commitment in France so we are currently looking into other options at the moment. If we cant find another company or other options to mitigate then we will have to wait in till Onsite is available with the Sona equipment.

	<p>It's not ideal but there are complications with this job as the sewer is running we are unable to determine where the possible restriction is that is causing the CSO to back up without some sort of Sona equipment. The layer of the land will not let us over pump as well.</p> <p>Dan</p>
08.04.2022 @19:18 - Update 1 WATPOL	<i>Update - Network engineer attended site with contractor and capital to scope up works, TMA and jetting / CCTV works being conducted Tomorrow 09/04/2022.</i>
12.04.2022 @08:31 - Update 2 WATPOL	<i>Update - Due to Sona Tech having other commitments over the next month, further intensive jetting works was completed on 1700m of sewer and the CSO stopped discharging. CSO and network will be monitored over the next couple of weeks. Further updates to follow</i>
23.05.2022 @11:59 - Update requested	<p>Hi Dan</p> <p>Can I request another update for this? The jetting that was done in April - have you confirmed this has dislodged the blockage, or will you need to wait for Sona Tech to confirm?</p> <p>Thanks Hannah</p>
<p>Action: remove blockage to ensure hydraulic capacity as per permit requirements. Survey line for any infrastructure problems and feedback findings. Deadline of 2 months given to ensure low levels for surveying.</p>	

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend non-compliance for up to six months to allow time for remedial action to be taken. These will be re-instated if the action is not completed.

Full list of water quality action criteria (used in section 1 and 2):**WQ A: Management**

- WQ-A1 General management

WQ B: Operations

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

WQ C: Emissions and monitoring

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Installation of monitoring boreholes

WQ D: Information

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

Enforcement response

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be

added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.