Cyfoeth Naturiol Cymru Natural Resources Wales	**EPR Compliance Assessment Report**	Report ID: AP3833HZ/0204190

This form will report compliance with your permit as determined by an NRW officer

Site	Llangefni prepared meats			Permit Ref	AP3833HZ		
Operator/ Permit holder	WW&E (Wales And West England) Limited						
Date	06/03/2014			Time in	10:00	Out	14:10
What parts of the permit were assessed	Various						
Assessment	Site Inspection	EPR Activity:	Installation X	Waste Op		Water Discharge	
Recipient's name/position	Gareth Jones						
Officer's name	Stuart Ross, Ceri Riley			Date issued	11/03/2014		

Section 1 - Compliance Assessment Summary

This is based on the requirements of the permit under the Environmental Permitting Regulations. A detailed explanation and any action you may need to take are given in the **"Detailed Assessment of Compliance" (section 3)**. This summary details where we believe any non-compliance with the permit has occurred, the relevant condition and how the non-compliance has been categorised using our Compliance Classification Scheme (CCS). CCS scores can be consolidated or suspended, where appropriate, to reflect the impact of some non-compliances more accurately. For more details of our CCS scheme, contact your local office.

Permit Conditions and Compliance Summary				**Condition(s) breached**
a) Permitted activities	1. Specified by permit	C4		1.5.2
b) Infrastructure	1. Engineering for prevention & control of pollution	A		
	2. Closure & decommissioning	N		
	3. Site drainage engineering (clean & foul)	N		
	4. Containment of stored materials	N		
	5. Plant and equipment	N		
c) General management	1. Staff competency/ training	N		
	2. Management system & operating procedures	N		
	3. Materials acceptance	N		
	4. Storage handling, labelling, segregation	N		
d) Incident management	1. Site security	N		
	2. Accident, emergency & incident planning	N		
e) Emissions	1. Air	N		
	2. Land & Groundwater	N		
	3. Surface water	N		
	4. Sewer	N		
	5. Waste	N		
f) Amenity	1. Odour	A		
	2. Noise	N		
	3. Dust/fibres/particulates	N		
	4. Pests, birds & scavengers	N		
	5. Deposits on road	N		
g) Monitoring and records, maintenance and reporting	1. Monitoring of emissions & environment	N		
	2. Records of activity, site diary, journal & events	N		
	3. Maintenance records	N		
	4. Reporting & notification	C4		4.1.1
h) Resource efficiency	1. Efficient use of raw materials	N		
	2. Energy	N		

KEY: **C1, C2, C3, C4** = CCS breach category (*** suspended scores are marked with an asterisk**),
A = Assessed (no evidence of non-compliance), **N** = Not assessed, **NA** = Not Applicable, **O** = Ongoing non-compliance – not scored

Number of breaches recorded	2	**Total compliance score** (see section 5 for scoring scheme)	0.2

If the Total No Breaches is greater than zero, then please see Section 3 for details of our proposed enforcement response

OK FOR PUBLIC REGISTER — INITIALS: SR — DATE: 8.4.14

COPIED TO PUBLIC REGISTER — INITIALS: JB — DATE: EDRM

Section 2 – Compliance Assessment Report Detail

This section contains a report of our findings and will usually include information on:

- the part(s) of the permit that were assessed (e.g. maintenance, training, combustion plant, etc)
- where the type of assessment was 'Data Review' details of the report/results triggering the assessment
- any non-compliances identified
- any non-compliances with directly applicable legislation
- details of any multiple non-compliances
- information on the compliance score accrued inc. details of suspended or consolidated scores.
- details of advice given
- any other areas of concern
- all actions requested
- any examples of good practice.
- a reference to photos taken

This report should be clear, comprehensive, unambiguous and normally completed within 14 days of an assessment.

In this document 'Natural Resources Wales' means the Natural Resources Body for Wales established by Article 3 of the Natural Resources Body for Wales (Establishment) Order 2012.

This Compliance Assessment Report follows a site meeting and site handover visit. A comprehensive tour of both internal and external areas of the factory was completed.

1. Bund Trays

The IBC bund tray for the scald de-feather scrubber chemicals was full of what appeared to be rainwater. Please ensure bund trays are kept empty to ensure effective containment. It is ackowledged that any spill in this area would not enter surface water drains but it may have an adverse impact on your effluent treatment plant and discharge quality.

2. Effluent Balance Tank Carbon Filter Checks

During the inspection the carbon filter was inspected. There was a slight odour from the filter but it was not particularly offensive or likely to give rise to an offsite impact. As discussed we recommend that you sniff test the filter daily to assess its performance and establish the length of time it takes for the filter media to become exhausted - this will help determine the replacement frequency. The sniff testing frequency could then be adjusted accordingly. Sniff testing should be done when the balance tank is filling and air being displaced through the filter.

During previous inspections an offensive odour was noted from the carbon filter. Whilst the odour appeared to have reduced / improved on this occasion, it will not be tolerated if offensive emissions are found to occur again. You may be subject to enforcement action and further non compliance scoring which we would rather avoid. It is in your interests to ensure the filter is well maintained.

3. Monitoring Returns / Routine Reporting

Routine monitoring returns for October - December 2013 were due by the end of January 2014 but have have not been received. This is a breach of permit condition 4.1.1 and attracts a CCS score of 4. Please submit you return by **21/03/14** at the very latest.

Your Pollution Inventory return was due 28/02/14 and has not been received. As discussed please ensure the PI is submitted by **12/03/14.**

4. Minor Change of Operations

During the inpection the new offal harvesting plant was inpsected. The plant was operational despite approval not yet having been granted by Natural Resources Wales. This is a breach of permit condition 1.5.2 and attracts a CCS score of 4. During the inspection there was no reason to believe that the process was giving rise to any adverse environmental impact and the harvesting of offal for human consumption is beneficial in reducing waste. However, the change needs to be agreed - please respond to the comments/questions submitted by NRW on 14/02/14 by amending your original request. Please do so by **21/03/14**.

5. Vehicle Wash Down Area

Some detritus from the vehicle washdown area appears to be carrying onto unmade ground near the effluent balance tank. This could be avoided by extending a short section of wall to the effluent screen house. Please inform me of you intended actions to address this issues by **21/03/14**.

Cyfoeth Naturiol Cymru Natural Resources Wales	**EPR Compliance Assessment Report**	Report ID: AP3833HZ/0204190

This form will report compliance with your permit as determined by an NRW officer

Site	Llangefni prepared meats	Permit	AP3833HZ
Operator/ Permit	WW&E (Wales And West England) Limited	Date	06/03/2014

Section 3- Enforcement Response — **Only one of the boxes below should be ticked**

You must take immediate action to rectify any non-compliance and prevent repetition.
Non-compliance with your permit conditions constitutes an offence and can result in criminal prosecutions and/or suspension or revocation of a permit. Please read the detailed assessment in Section 2 and the steps you need to take in Section 4 below.

Other than the provision of advice and guidance, at present we do not intend to take further enforcement action in respect of the non-compliance identified above. This does not preclude us from taking enforcement action if further relevant information comes to light or advice isn't followed.	
In respect of the above non-compliance you have been issued with a warning. At present we do not intend to take further enforcement action. This does not preclude us from taking additional enforcement action if further relevant information comes to light or offences continue.	X
We will now consider what enforcement action is appropriate and notify you, referencing this form.	

Section 4- Action(s)

Where non-compliance has been detected and an enforcement response has been selected above, this section summarises the steps you need to take to return to compliance and also provides timescales for this to be done.

Criteria Ref.	CCS Category	Action Required/Advised	Due Date
See Section 1 above			
A1	C4	Refer to details section	Refer to details
G4	C4	Refer to details section	Refer to details

Section 5 - Compliance notes for the Operator

To ensure you correct actual or potential non-compliance we may

- advise on corrective actions verbally or in writing
- require you to take specific actions in writing
- issue a notice
- require you to review your procedures or management system
- change some of the conditions of your permit
- decide to undertake a full review of your permit

Any breach of a permit condition is an offence and we may take legal action against you.

- We will normally provide advice and guidance to assist you to come back into compliance either after an offence is committed or where we consider that an offence is likely to be committed. This is without prejudice to any other enforcement response that we consider may be required.
- Enforcement action can include the issue of a formal caution, prosecution, the service of a notice and or suspension or revocation of the permit.

See our Enforcement and Civil Sanctions guidance for further information

This report does not relieve the site operator of the responsibility to

- ensure you comply with the conditions of the permit at all times and prevent pollution of the environment
- ensure you comply with other legislative provisions which may apply.

Non-compliance scores and categories

CCS category	Description	Score
C1	A non-compliance which could have a **major** environmental effect	60
C2	A non-compliance which could have a **significant** environmental effect	31
C3	A non-compliance which could have a **minor** environmental effect	4
C4	A non-compliance which has **no** potential environmental effect	0.1

Operational Risk Appraisal (Opra) - Compliance assessment findings may affect your Opra score and/or your charges. This score influences the resource we use to assess permit compliance.

Section 6 – General Information

Data protection notice

The information on this form will be processed by the Natural Resources Wales (NRW) to fulfill its regulatory and monitoring functions and to maintain the relevant public register(s). The NRW may also use and/or disclose it in connection with:

- offering/providing you with its literature/services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law and taking any resulting action
- preventing breaches of environmental law
- assessing customer service satisfaction and improving its service
- Freedom of Information Act/Environmental Information Regulations request.

The NRW may pass it on to its agents/representatives to do these things on its behalf. You should ensure that any persons named on this form are informed of the contents of this data protection notice.

Disclosure of information

The NRW will provide a copy of this report to the public register(s). However, if you consider that any information contained in this report should not be released to the public register(s) on the grounds of commercial confidentiality, you must write to your local area office within twenty working days of receipt of this form indicating which information it concerns and why it should not be released, giving your reasons in full.

Customer charter

What can I do if I disagree with this compliance assessment report?

If you are unable to resolve the issue with your site officer, you should firstly discuss the matter with the officer's line managers. If you wish to raise your dispute further through our official Complaints and Commendations procedure, phone our general enquiry number 0300 065 3000 (Mon to Fri 08.00–18.00) and ask for the Customer Contact team or send an email to enquiries@naturalresourceswales.gov.uk. If you are still dissatisfied you can make a complaint to the Public Services Ombudsman for Wales. For advice on how to complain to the Ombudsman phone their helpline on 0845 607 0987.