

The Company Secretary  
C/O Intertrust UK Ltd  
Valero Energy Ltd  
7<sup>th</sup> Floor  
11 Old Jewry  
London  
EC2R 8DU

**Our ref: EPR/YP3930EX**

**Date:** 23<sup>rd</sup> December 2015

Dear Sir / Madam

**Issue of Natural Resources Wales initiated variation of your permit**

**Permit reference: EPR/YP3930EX/V002**

**Operator: Valero Energy Ltd**

**Facility: Pembroke Refinery, Pembroke, Pembrokeshire, SA71 5SJ.**

We've decided to vary your permit as discussed with you. We're satisfied that operations can continue in accordance with the variation without harm to the environment or human health. The variation takes effect from 1<sup>st</sup> January 2016. I enclose a notice showing the changes we've made. Please keep this in a safe place with your other permit records.

This letter contains web links to other documents. If you aren't able to access these, please phone our Customer Contact Centre for help on 0300 065 3000.

If you're not familiar with our document **How to comply with your environmental permit** please read it, as this will help you understand how to meet the conditions of the permit. You can find this at <https://naturalresources.wales/apply-for-a-permit/environmental-permitting-regulations-guidance/guidance-to-help-you-comply-with-your-environmental-permit/?lang=en>

Please look at the table below and note any of the information or actions that apply to your permit.

If...	then...
<p>the variation means you're now carrying out a waste operation or activity and need to submit quarterly waste returns on waste movements</p> <p><b>Note</b> This does not apply to permits that only have stand alone water discharge or groundwater activities.</p>	<p>you can get the forms you need from our website <a href="http://naturalresources.wales/waste/new-wales-operator-waste-return-and-deadlines-for-returns/?lang=en">http://naturalresources.wales/waste/new-wales-operator-waste-return-and-deadlines-for-returns/?lang=en</a></p> <p>If you do not have web access phone our Customer Contact Centre</p>
<p>you need to submit other returns</p>	<p>send these to your area office. Speak to your area officer to check local arrangements.</p>

**How to complain or appeal against our decisions**

Our Complaints & Commendations Policy ensures that any member of the public or business, who has received, or was entitled to receive, a service from Natural Resources Wales may make a complaint. In addition, appeals that any regulated business wishes to raise informally against our regulatory decisions, will also be handled as complaints in line with this policy.

Further information about how to complain or make an informal appeal against our decisions is available at: <https://naturalresources.wales/about-us/contact-us/making-a-complaint>

This process is available in addition to the statutory rights of appeal explained below.

## **Rights of appeal**

If you are not happy with any permit condition that has been imposed by the variation you may appeal to the Welsh Ministers. You must make your appeal no later than two months after the date of the notice.

Further information about making an appeal and the forms you will need are available from the Planning Inspectorate website or from the contact details below.

**The Planning Inspectorate, Crown Buildings, Cathays Park, Cardiff, CF10 3NQ.**

**Phone: 029 2082 3866 / 389, Fax: 029 2082 5150, Email: [wales@pins.gsi.gov.uk](mailto:wales@pins.gsi.gov.uk)**

You must send written notice of the appeal and the documents listed below to the Welsh Ministers to the respective Planning Inspectorate address above. At the same time you must send us a copy of the notice and documents to

**NRW Permitting Service Centre Manager, NRW Permitting Service, Natural Resources Wales, Cambria House, 29 Newport Road, Cardiff, CF24 0TP.**

**Phone: 0300 065 3000**

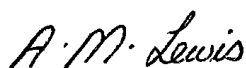
The documents are:

- a statement of the grounds of appeal;
- a copy of any relevant application;
- a copy of any relevant environmental permit;
- a copy of any relevant correspondence between the appellant and the regulator;
- a copy of any decision or notice which is the subject matter of the appeal; and
- a statement indicating whether you wish the appeal to be in the form of a hearing or dealt with by way of written representations.

You may withdraw an appeal by notifying the Welsh Ministers in writing and sending a copy of that notification to us.

If you have any questions about this permit please phone our Customer Services Centre on 0300 065 3000. They will put you in touch with a local area officer.

Yours faithfully



**Anna Lewis**  
**Principal Permitting Officer**

Ffôn/Tel 03000 654358  
Ebost/Email [anna.lewis@cyfoethnaturiolcymru.gov.uk](mailto:anna.lewis@cyfoethnaturiolcymru.gov.uk)  
[anna.lewis@naturalresourceswales.gov.uk](mailto:anna.lewis@naturalresourceswales.gov.uk)

Trwyddedu Gwasanaeth, Cyfoeth Naturiol Cymru, Tŷ Cambria, 29 Heol Casnewydd, Caerdydd. CF24 0TP  
Permitting Service, Natural Resources Wales, Cambria House, 29 Newport Road, Cardiff. CF24 0TP

Gwefan/Website [www.cyfoethnaturiolcymru.gov.uk](http://www.cyfoethnaturiolcymru.gov.uk)  
[www.naturalresourceswales.gov.uk](http://www.naturalresourceswales.gov.uk)

Croesewir gohebiaeth yn y Gymraeg a'r Saesneg  
Correspondence welcomed in Welsh and English