

Jones, Nia

From: Clive Warcup <clive@warcuptransport.co.uk>
Sent: 27 October 2014 16:31
To: Talman, Peter
Cc: Millar, Andy; Jones, Nia; Brian
Subject: 17.10.14 Product Spillage
Attachments: T81 product spill wrexham 17.10.14.pdf

Good afternoon Peter,
May I apologise for the inconvenience caused by this incident.

I attach completed Customer Complaint Form which I believe answers the questions set out in your e mail.
I also attach the most recent service record for the trailer, number 81.
Clamps and seals are carried in the toolbox on the trailer, each service, as confirmed by the enclosed sheet unique to Box Trailers, all equipment is inspected and renewed as required.
On this occasion the unicone seals which fit inside the clamps were renewed on October 1st.

Despite the experience of this driver delivering to Wrexham on this occasion he did not properly secure the clamp causing it to open up during discharge.
He has been interviewed by Brian Warcup and understands the consequences from his lack of attention to detail.

I understand the serious nature of this incident and once again apologise for this drivers actions.

Assuring you of our close attention at all times

Regards
Clive

Clive Warcup MBE FIRTE
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WARCUP

FIELD

FARM

FACTORY

FOOD CHAIN HAULAGE

CLIVE WARCUP TRANSPORT LTD., STATION ROAD, GARTON-ON-THE-WOLDS, DRIFFIELD, E. YORKS YO25 3EX
Telephone (01377) 252684/241120 • Facsimile (01377) 241421 • E.mail: clive@warcuptransport.fsnet.co.uk

CUSTOMER COMPLAINT REPORT

REF: QF09A

INCIDENT DATE/TIME 17.10.14DRIVER D. WILKINSONCUSTOMER KELLOGG'S / HEYGATESREG NO/TRAILER NO YN 57 NTX + T81
(179)DELIVERY ADDRESS WREXHAM PLANT

JOB NO.

REPORTED: DATE 17.10.14 NAME DRIVERCOMMODITIES CRACKED WHEAT

DESCRIPTION DRIVER ATTACHED DISCHARGE PIPES FROM TRAILER TO WREXHAM SILO - FOR ABOUT 45 MINS TIPPING AS NORMAL - SUDDENLY CLAMP BETWEEN PIPES BECAME UN-COUPLED CAUSING PRODUCT SPILLAGE - DRIVER STOPPED ENGINE IMMEDIATELY.

INVESTIGATION

DRIVER ADMITTED HE MUST NOT HAVE FASTENED CLAMP CORRECTLY. CLAMP HAD NOT BEEN FULLY "TOGGLED OVER" RESULTING IN SLIGHT VIBRATION DURING DISCHARGE WORKING CLAMP LOOSE.

ACTION TAKEN TO RECTIFY

COST SUMMARY

DRIVER ASSISTED CLEANING SPILL - RE-COUPLED CLAMP AND COMPLETED TIPPING LOAD.

CORRECTIVE ACTION

DRIVER MADE AWARE HOW HIS FAILURE TO SECURE CLAMP HAD CAUSED THIS COMPLAINT (HE HAS SEVERAL YRS EXPERIENCE ON THESE DELIVERIES) AND THE IMPLICATIONS.

COMPENSATION DETAILS

DATE COMPLETED 27/10/14SIGNED Clive Warcup

Registered No. 1432882 Vat No. 390 4572 42
Directors: C. Warcup, FSOE FIRTE, D. Warcup (Mrs.), B. Warcup BSc. (Hons)
All goods carried subject to R.H.A. Conditions of Carriage, 1998
All goods held in storage subject to R.H.A. Conditions of Storage, 1998



CLIVE WARCUP TRANSPORT LTD

WORKSHOP JOB SHEET

Job No: 34278

Page: 1

EC BC

Trailer Code :	B1	T81 BRAN BOX	Date in :	29/09/14
Reference :			Time In :	
Depot :	R	REPAIRS 000	Date Out:	29/09/14
Odometer :			Time Out:	
Master Job :		TRAILER TRAILER SERVICE WASH OUT		

CODE	DESCRIPTION	EXPT. QTY	ACTUAL QTY
	WASH OUT <i>2 kl</i>		
	CARRY OUT INSPECTION <i>DS</i>		
	CARRY OUT SERVICE <i>DS</i>		
MISSE	GREASE/CONSUMABLES/SCREENWASH	1.000	
	ADJUST ALL BRAKES		
	AND DRAIN AIR TANKS		
	CHECK WHEEL NUT TORQUE		
	GREASE AND LUBRICATE ALL		
	REQUIRED POINTS		
	CHECK OIL LEVEL IN TIPPER TANK <i>NA</i>		
	WORK CARRIED OUT BY: <i>DSmith</i>		
	DEFECTS		
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	ACTION TAKEN / PARTS USED		
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Continue on next page ...

OWNERS NAME CJTMAKE SeadykeDATE 1-10-14TRAILER NO. T81HUBOMETER READING NIA

MARKING CODE

SERVICABLE

R = REPAIR RECOMMENDED

S = SAFETY REPAIR

ALL ITEMS TO BE CHECKED IN ACCORDANCE WITH VEHICLE INSPECTORATE TESTERS MANUAL

UNDER/ALONGSIDE TRAILER	MC	TM NO
MINISTRY PLATE	✓	182
POSITION/DETAIL	✓	
BUMPERS	NA	9
REAR UNDERRUN DEVICE	NA	9
PROTECTIVE SIDE GUARDS	NA	9
SPARE WHEEL CARRIER	NA	10
FIFTH WHEEL KING PIN	✓	12
& RUBBING PLATE	✓	
AUTO COUPLING FORE CARRIAGE	NA	12
DRAWBAR INC. ATTACHMENT	NA	12
LANDING LEGS	✓	13
BODY SECURITY	✓	19
BODY CONDITION	✓	20
WINGS/FLAPS/SPRAY GUARDS	✓	14
DEMOUNTABLE BODY EQUIPMENT	NA	
TWIST LOCKS & OTHER LOAD	NA	
SECURING EQUIPMENT	NA	
TIPPING RAMS, PIVOTS/CONTROLS		
LOADING AIDS-LIFTS/TRACKS ETC	NA	
CRANES, GANTRIES	NA	
DISCHARGE EQUIPMENT	✓	
TIPPING/HYD PIPE CONDITION	✓	
OIL LEAKS	✓	44
CHASSIS-INC. SUB-FRAMES	✓	41
ELECTRICAL WIRING/EQUIPMENT	✓	42
ELECTRICAL CONNECTIONS		
SUSPENSION	MC	TM NO
SUSPENSION PINS/BUSHES	✓	48
SUSPENSION SPRING UNITS	✓	49
& LINKS - CONDITION	✓	
SPRING UNITS LINKS/SUBFRAMES	✓	
ATTACHMENT		50
SHOCK ABSORBERS	NA	51
AXLE LIFT DEVICES	NA	
SELF STEER EQUIPMENT	NA	53
ROAD WHEELS/HUBS	✓	6
REAR AXLE WHEEL BEARINGS	✓	
& SEALS	✓	
AXLE ALIGNMENT	✓	
STEERING-DRAWBAR TRAILERS	MC	TM NO
STUB AXLE/WHEEL BEARINGS	✓	53
STEERING LINKAGE	✓	54
TURNTABLE	✓	54
STEERING ALIGNMENT	✓	

BRAKES	MC	TM NO
MECHANICAL BRAKE COMPONENTS	R	59
BRAKE DRUMS/LININGS	✓	59
BRAKE ACTUATORS	✓	60
BREAKING SYSTEMS	✓	
/COMPONENTS	✓	61
LOAD SENSING EQUIPMENT	S	61
ANTILOCK EQUIPMENT	✓	61
& WARNING LGHTS	✓	70
PARKING BRAKE	✓	
MARKINGS LAMPS REFLECTORS	MC	TM NO
REAR MARKINGS REFLECTIVE	✓	62
FRONT & SIDE MARKER LAMPS	R	62
REAR LAMPS	✓	64
REAR FOG LAMPS	✓	64
REFLECTORS REAR	✓	65
REFLECTORS SIDE	✓	65
DIRECT/HAZARD INDICATORS	✓	66
STOP LAMPS	✓	69
REVERSING LAMP(S)	✓	
NUMBER PLATE LAMP(S)	✓	
OTHER LAMPS	✓	
HAZARD WARNING SIGNS	✓	
PAINTWORK & LIVERY	✓	
NUMBER PLATE CARRIER	✓	74

TYRES	MC	TM NO
SIZE & TYPE OF TYRES		7
STRIKE OUT/AMMEND BOXES		
TREAD WEAR	14	6 12
STATE		
TREAD DEPTH		
LEFT IN MM	9	6 10
TM.NO.8		
COMMENTS ON TYRE CONDITION		

OWNERS NAME.....COT

MAKE.....Seadyle

DATE.....1-10-14

TRAILER NO.....181

HUBOMETER READING.....N/A

MARKING CODE

SERVICABLE

R = REPAIR RECOMMENDED

S = SAFETY REPAIR

ALL ITEMS TO BE CHECKED IN ACCORDANCE WITH VEHICLE INSPECTORATE TESTERS MANUAL

UNDERBONNED TRAILER	MC	TM/NO
MINISTRY PLATE	✓	182
POSITION/DETAIL		
BUMPERS	✓	9
REAR UNDERRUN DEVICE	✓	9
PROTECTIVE SIDE GUARDS	✓	9
SPARE WHEEL CARRIER	✓	10
FIFTH WHEEL KING PIN	✓	12
& RUBBING PLATE		
AUTO COUPLING FOR CARRIAGE	✓	12
DRAWBAR INC. ATTACHMENT	✓	12
LANDING LEGS	✓	13
BODY SECURITY	✓	19
BODY CONDITION	✓	20
WINGS/FLAPS/SPRAY GUARDS	✓	14
DEMOUNTABLE BODY EQUIPMENT	✓	
TWIST LOCKS & OTHER LOAD	✓	
SECURING EQUIPMENT	✓	
TIPPING RAMS, PIVOTS/CONTROLS	✓	
LOADING AIDS-LIFTS/TRUCKS ETC	✓	
CRANES, GANTRIES	✓	
DISCHARGE EQUIPMENT	✓	
TIPPING/HYD PIPE CONDITION	✓	
OIL LEAKS	✓	44
CHASSIS-INC. SUB-FRAMES	✓	41
ELECTRICAL WIRING/EQUIPMENT	✓	42
ELECTRICAL CONNECTIONS	✓	
SUSPENSION	MC	TM/NO
SUSPENSION PINS/BUSHES	✓	48
SUSPENSION SPRING UNITS	✓	49
& LINKS - CONDITION	✓	
SPRING UNITS LINKS/SUBFRAMES	✓	
ATTACHMENT		50
SHOCK ABSORBERS	✓	51
AXLE LIFT DEVICES	✓	53
SELF STEER EQUIPMENT	✓	6
ROAD WHEELS/HUBS	✓	
REAR AXLE WHEEL BEARINGS	✓	
& SEALS	✓	
AXLE ALIGNMENT	✓	
STEERING-DRAWBAR TRAILERS	MC	TM/NO
STUB AXLE/WHEEL BEARINGS	✓	53
STEERING LINKAGE	✓	54
TURNTABLE	✓	54
STEERING ALIGNMENT	✓	

BRAKES	MC	TM/NO
MECHANICAL BRAKE	✓	59
COMPONENTS	✓	
BRAKE DRUMS/LININGS	✓	59
BRAKE ACTUATORS	✓	60
BREAKING SYSTEMS	✓	61
/COMPONENTS	✓	61
LOAD SENSING EQUIPMENT	✓	61
ANTILOCK EQUIPMENT	✓	61
& WARNING LGHTS	✓	70
PARKING BRAKE	✓	
MARKINGS LAMPS, REFLECTORS	MC	TM/NO
REAR MARKINGS REFLECTIVE	✓	62
FRONT & SIDE MARKER LAMPS	✓	62
REAR LAMPS	✓	64
REAR FOG LAMPS	✓	64
REFLECTORS REAR	✓	65
REFLECTORS SIDE	✓	65
DIRECT/HAZARD INDICATORS	✓	66
STOP LAMPS	✓	69
REVERSING LAMP(S)	✓	
NUMBER PLATE LAMP(S)	✓	
OTHER LAMPS	✓	
HAZARD WARNING SIGNS	✓	
PAINTWORK & LIVERY	✓	
NUMBER PLATE CARRIER	✓	74
TYRES	MC	TM/NO
SIZE & TYPE OF TYRES		7
STRIKE OUT/AMMEND BOXES		
TREAD WEAR	14	6
12		
STATE		
TREAD DEPTH	6	10
LEFT IN MM	9	
TM/NO.8		
COMMENTS ON TYRE CONDITION		

WARCUP BOX TRAILER

DATE: 1-10-14
TRAILER NUMBER: Trailer 81.

INSPECTION OF BODY & EQUIPMENT

(BOXINSP)

(BOXINSP)	CONDITION OF EQUIPMENT		ACTION
	SATISFACTORY	NOT SATISFACTORY	
RAM OIL SYSTEM			
1. TIP BODY TO TOP CHECK FOR LEAKS	✓		
2. LOWER BODY FULLY	✓		
3. OPERATE ROTARY FEEDER, SLIDE AND AUGER	✓		
4. CHECK OIL PIPE CLIPS/CHAFING PIPES	✓		
4A LONG PIPES FROM FRONT TO REAR CLIPS	✓		
SATISFACTORY			
5. ALL OIL PIPES IN GOOD CONDITON	✓		
6. SEALS IN QUICK RELEASE COUPLING	✓		
7. IF FITTED CHECK BLOWLINE FOR LEAKS	NA		
BY RUNNING TRACTOR BLOWER			
ROTARY FEEDER			
8. DETACH INTAKE/OUTPUT PIPES FROM FEEDER - TOGGLE CLIPS FREE AND SERVICABLE	NA		
-TOGGLE SEALS SATISFACTORY	NO Toggle clamps Fitted		
9. CHAINS FITTED TO END CAP	✓		
10 UNICONE CLAMP AND SEAL FREE AND SERVICABLE	✓		
TRAILER TOP			
11. OPEN ALL LOADING HATCHES CHECK SEALS		R	
12. LOADING HATCHES FASTENERS AND CLIPS	✓		
13. INSPECT SAFETY WEBBING STRAPS	✓		
14. INSPECT ROOF SAFETY SYSTEM CABLES	✓		
15. DISCHARGE HOSE STORAGE BOX CONDITION	✓		
16. DISCHARGE HOSE STORAGE BOX FASTNERS	✓		
17. REMOVE AND INSPECT DISCHARGE HOSES	✓		
TOOLBOX			
18. SPILL KIT COMPLETE	✓		
19. MAGNETIC SHOVEL SATISFACTORY		R	
20. FIVE INCH UNICONE CLAMPS	✓		
21. FIVE INCH UNICONE CLAMPS SEALS		R	
INSIDE BODY			
22. BREATHER PIPE AND FIXINGS	✓		
23. AUGER OPERATION AND BEARINGS	✓		

[illegible]