

Date: 23/08/13 Time: 1220 Received By: J. Hallard NIRS Ref. No. 01151133

Complainant Details: Name : ??
Address: Tai Maes,
Mold,
Flintshire, CH7 1RW
Phone Number:

Weather Conditions at time of complaint.
Wind Speed 8-12mph
Wind Direction WNW
General Weather Warm/muggy
(eg Sun/Rain etc)

Nature of Complaint: (Please include ALL details especially the time and date that the complaint refers to)
Received from NRW via Flintshire EH.....

"I had my bedroom window open until 4am this morning but had to close it due to the rancid smell from outside that I'd obviously been breathing in as I kept waking up with the smell in my sub conscious, this morning I've woke up with a funny taste in my mouth, with a headache and feeling nauseous, I'm assuming the smell is coming from Synthite - this is not the 1st time this has happened so can this be investigated please."

Site Activities at the time referred to in the complaint, (NOT at the time the complaint was received.)

Synthite:

Tanker Loading / Offloading (Mark L / O / leave blank)

Formaldehyde _____ Methanol _____
Chemicals _____ Agricultural _____
Other(specify) _____

Type of products being manufactured:
(Write NONE if plant o/c)

Formaldehyde Silver _____ x
Formaldehyde T.O. _____ x
Chemicals _____ MMA Triazine _____
Agrics _____ N/A _____

Scrubbers / Abatement check (Mark Y/N)

Perstorp plant Cat. Conv. Any alarms? /N
Tanker loading scrubber i/c ? N/A
Exit Gas Boiler i/c ? Y
CF sprayers under pressure? N
Chemicals Scrubber OK Y
Amm. Sulphate scrubber OK N/A

General Area Check; (Walk around and look for and report any leaks/smells/noises which might relate to the complaint.

Nothing reported in overnight logs. No smell issues in site walkround

Any actions required following site check?
Nil

Dynea:

Tanker Loading / Offloading (Mark L / O / leave blank)

Urea _____ Phenol _____
Phenolic resin _____ Amide resin _____
Other(specify) _____

Type of products being manufactured:
(Write NONE if plant o/c)

UF plant _____
PF Plant _____

Scrubbers / Abatement check: (Mark Y/N)

Scrubber operational no faults Y
Oxidiser operational no faults Y
UF catchment empty
PF catchment empty

General Area Check; (Walk around and look for and report any leaks/smells/noises which might relate to the complaint.

We weren't producing anything out of the ordinary last night and no incidents / problems reported.

Any actions required following site check?
Nil

General Manager's Comments:

Lagoon levels v low general vegetation smell from the warm weather may be rolling down the valley.
Effluent plant trip last night at 01:15 (Aerator problem) but wouldn't have made aerial smell problem.