

Compliance Assessment Report CAR_NRW0040246

Permit being assessed: BK1341IN.

For: Milford Haven Tank Storage , held by Valero Pembrokeshire Oil Terminal Limited
At: Main Road, Waterston, MILFORD HAVEN, MILFORD HAVEN, Pembrokeshire, SA73 1DR.

Type of assessment carried out: Check Monitoring/Sampling, Reason: Other.
On 10/08/2022.

Parts of permit assessed: Please see details

NRW Lead Officer: Ieuan Davies.

Report sent to: Huw Morgan, HES Supervisor on 10/08/2022.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
E3 - Emissions - Surface water	C3 Minor	3.1.1
G4 - Monitoring and Records, Maintenance and Reporting - Reporting and notification to Natural Resources Wales	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

Total number of non-compliances recorded	Total non-compliance score
1	4

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
E3	Investigate and identify root cause of East Catch Basin failure and remediate fault. Monitor bypassed outfall to permit requirements.	31/12/2022

Action criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

You are non-compliant with your permit.

At this time, we are issuing you with a warning for the non-compliance recorded above. Warnings may influence future enforcement response for continued or further non-compliance.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

Introduction

Valero Pembrokeshire Oil Terminal Ltd (VPOT) operate a fuel and oil storage facility in Waterston Pembrokeshire storing fuels and oils for third parties, importing and export materials by ship. The environmental permit allows for the storage of a variety of fuels and oils which includes crude oil, Naphtha (LCN) kerosene, Gas Oil (LGO), Isomate, Alkylate, Gasoline Blend, Fuel oil, Automotive gas oil (AGO) etc.

Notification

On the 18th July 2022 Valero Pembrokeshire Oil Terminal notified NRWs SW Industry Regulation and Reservoirs team to outline that at 9am on the same day, the water level in the East Catch Basin was observed to be below normal operating level for no operational reason with abnormal water flow observed in CB 5 drainage channel at foot of the dam.

This CAR form has been produced in response to Valero Pembrokeshire Oil Terminals notification of an unauthorised emission point source release to water.

Compliance

Condition 3.1.1 of Valero Pembrokeshire Oil Terminals permit requires the following:

There shall be no point source emissions to water, air or land except from the sources and emission points listed in schedule 3 tables S3.1, S3.2, S3.3 and S3.4.

The unauthorised release from East Catch basin is a breach of condition 3.1.1 of the permit. A CCS score of 3 has been attributed to this failure, covering the Q3 reporting period.

Measures taken

Valero Pembrokeshire Oil Terminal have provided a description of the measures taken to ensure the root cause of the permit breach is ascertained and ongoing risk is controlled. The East Catch Basin inlet has been bypassed and piped via the existing permitted outfall. The flow within the bypass continues to be analysed and is recorded with samples collected by an in line composite auto sampler.

Valero Pembrokeshire Oil Terminal have stated that there is no longer any flow entering the East Catch Basin and are also collecting samples at CB5 at the foot of the dam and analysing for oil and suspended solids which to date have been within permit limits.

As there is no effluent flowing into the basin, Valero Pembrokeshire Oil Terminal estimate the basin level will stabilise to the leak level within a few days of notification to allow investigations.

Conclusion

The East Catch Basin is designated as a Reservoir which requires Valero Pembrokeshire Oil Terminal to meet certain requirements. Following notification of this incident at the reservoir, Section 21B of the Reservoirs Act 1975 requires that undertakers must provide NRW with a report of the incident regardless of any risk designation which may apply to the reservoir. NRWs Reservoir team has been in correspondence with Valero Pembrokeshire Oil Terminal to remind on their responsibility in dealing with this incident including

confirmation on the requirement to provide a Final Reservoir Report by the 17th July 2023.

Valero Pembrokeshire Oil Terminal have provided sufficient updates to date and NRW welcome this correspondence and expect to continue moving forward, particularly investigations and compliance with their permit.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator

Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

What are suspended scores?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Industry and Waste action criteria (used in section 1 and 2):

A: Permitted activities

- A1 Specified by permit

B: Infrastructure

- B1 Infrastructure – Engineering for prevention and control of emissions
- B2 Infrastructure – Closure and decommissioning
- B3 Infrastructure – Site drainage engineering (clean and foul)
- B4 Infrastructure – Containment of stored materials
- B5 Infrastructure – Plant and equipment

C: General management

- C1 General management – Staff competency/training
- C2 General management – Management system and operating procedures
- C3 General management – Materials acceptance
- C4 General management – Storage, handling, labelling and segregation

D: Incident management

- D1 Incident management – Site security
- D2 Incident management – Accidents, emergency and incident planning

E: Emissions

- E1 Emissions – Air
- E2 Emissions – Land and groundwater
- E3 Emissions – Surface water
- E4 Emissions – Sewer
- E5 Emissions – Waste

F: Amenity

- F1 Amenity – Odour
- F2 Amenity – Noise
- F3 Amenity – Dust/fibres/particulates and litter
- F4 Amenity – Pests/birds and scavengers
- F5 Amenity – Deposits on road

G: Monitoring and records, maintenance and reporting

- G1 Monitoring and records, maintenance and reporting – Monitoring of emissions and environment
- G2 Monitoring and records, maintenance and reporting – Records of activity, site diary/journal/events
- G3 Monitoring and records, maintenance and reporting – Maintenance records
- G4 Monitoring and records, maintenance and reporting – Reporting and notification to Natural Resources Wales

H: Resources efficiency

- H1 Resource efficiency – Efficient use of raw materials
- H2 Resource efficiency – Energy efficiency

Enforcement response

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.