

## Compliance Assessment Report CAR\_NRW0040683

**Permit being assessed:** CG0043601

For: Capel Curig Wastewater Treatment Works, held by DWR CYMRU CYFYNGEDIG  
At: CAPEL CURIG, Betws Y Coed, Conwy, LL24 0EB.

**Type of assessment carried out:** Site Inspection, Reason: Routine.

On 08/11/2022, between 12:15 and 13:10.

Parts of permit assessed: 1, 2, 3,4

**NRW Lead Officer:** Nathan Owen, accompanied by: Cathrine Kiely.

**Report sent to:** Victoria Collier, Catchment Manager, on 22/11/2022.

### 1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
WQ-A1 - Management - General management	C3 Minor	1

Result types are explained in more detail in the 'Important Information' section below.

### 2. What action is required?

Criteria	Action needed	Complete by
WQ-A1	Remediate damaged asset to full and proper functionality	31/12/2022

Action criteria codes are listed in the 'Important information' section below.

### 3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

**You are non-compliant with your permit.**

**At this time, we are issuing you with a warning for the non-compliance recorded above. Warnings may influence future enforcement response for continued or further non-compliance.**

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

### 4. Details of our assessment

On Tuesday the 8th of November 2022, NRW officer Nathan Owen accompanied by Cathrine Kiely carried out and OSM (operator self-monitoring) visit to the Capel Curig Sewage treatment works (Permit Id CG0043601).

NRW where accompanied by the DCWW catchment manger Victoria Collier and Brent

Parry, supervisor for the Conwy area.

The weather was cold, windy with significant precipitation on the day and prior to our arrival to site.

The site was operating as normal with effluent being passed forward through the asset. The filter bed was operating nominally with little grass growing on the surface of the filter bed.



**Image of the filter bed.**

The storm tank was at capacity and was discharging. Inspection of the final effluent outfall was normal no signs of sewage fungus or discoloured effluent leaving the site.

The x3 sludge tanks were almost at capacity, please ensure these are emptied in a timely manner to prevent any accidents during the winter period.



**Image of the 3 sludge tanks.**

On the structure of the asset near the inlet pipe, there was a significant leak of untreated effluent coming through the seam of the concrete, this was evident by a strong smell of effluent and there were clear signs of fungus growing on the structure.

NRW request that immediate remediation of the structure is undertaken to prevent further risk of population is rectified at the earliest opportunity. Please can an update be provided on this matter in the NW Ops Liaison 12/12/2022. An action plan with details of timings and preventative measures is required.



**Image of the effluent leak under the asset.**

**Natural Resources Wales requests inlet and MCERTS flow data in l/s at 15 min intervals & EDM spill data for the months of July 2022 to November 2022.**

NRW would like to thank Victoria and Brent for their time on the day.

Kind regards  
Nathan Owen

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

## Important information

### Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

### Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

### If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend non-compliance for up to six months to allow time for remedial action to be taken. These will be re-instated if the action is not completed.

**Full list of water quality action criteria (used in section 1 and 2):****WQ A: Management**

- WQ-A1 General management

**WQ B: Operations**

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

**WQ C: Emissions and monitoring**

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Installation of monitoring boreholes

**WQ D: Information**

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

**Enforcement response**

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

**Data protection notice**

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

**Disclosure of information – this report will be available to view on-line**

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be

added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

**What do I do if I disagree with the report or have a complaint?**

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email [enquiries@naturalresourceswales.gov.uk](mailto:enquiries@naturalresourceswales.gov.uk) for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at [ask@ombudsman.wales](mailto:ask@ombudsman.wales)

**Welsh Language Standards**

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.