

Compliance Assessment Report CAR_NRW0040740

Permit being assessed: CB3095HU.

For: Roseheyworth Household Waste Recycling Centre, held by Blaenau Gwent County Borough Council

At: Roseheyworth Business Park, Roseheyworth Road, Abertillery, Blaenau Gwent, NP13 1SP.

Type of assessment carried out: Site Inspection, Reason: Routine.

On 18/11/2022 between 11:40 and 12:40.

Parts of permit assessed: 1,2,3,4

NRW Lead Officer: Jak Rose, accompanied by Carla Curtis.

Report sent to: Noel Chard, Technical Manager on 28/11/2022.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
D1 - Incident Management - Site security	Action only (X)	
B3 - Infrastructure - Site drainage engineering (clean and foul)	Assessed (A)	
B4 - Infrastructure - Containment of stored materials	Assessed (A)	
C1 - General Management - Staff competency/training	Assessed (A)	
C3 - General Management - Materials acceptance	Assessed (A)	
C4 - General Management - Storage, handling labelling and Segregation	Assessed (A)	
G4 - Monitoring and Records, Maintenance and Reporting - Reporting and notification to Natural Resources Wales	Assessed (A)	
F1 - Amenity - Odour	Assessed (A)	
F2 - Amenity - Noise	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

Total number of non-compliances recorded	Total non-compliance score
0	0

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
D1	Review site security and consider the effectiveness of the	31/01/2023

Criteria	Action needed	Complete by
	fencing to prevent break-ins when site is closed.	

Action criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

This compliance report details the site inspection conducted by Natural Resources Wales (NRW) Officers on 18 November 2022 at: Roseheyworth HWRC, Adjacent to Roseheyworth Business Park, Abertillery, Blaenau Gwent, NP13 1SP- Permit number EPR - CB3095HU.

Waste Regulation Officers Jak ROSE and Carla CURTIS arrived on site at 11:40 and met with Mr Noel CHARD, Technical Manager. The weather conditions at the time were overcast with intermittent sunshine.

Status log of the permit

Description	Date	Comments
Application EPR/CB3095HU/A001	Duly made 25/09/20	Application for household waste recycling centre
Permit determined EPR/CB3095HU Application	29/03/21	Permit issued to Silent Valley Waste Services Limited.
EPR/CB3095HU/T002	05/10/22	Application to transfer the permit in full to Blaenau Gwent County Borough Council from Silent Valley Waste Services Limited.
Transfer determined EPR/CB3095HU	18/10/22	Full transfer of permit complete

End of introductory note

Officers began the inspection by discussing with Mr CHARD the recent opening of the site in 2021. Officer ROSE introduced himself as the point of contact for the site going forward.

Site Security

It was discussed that there are frequent break ins at the site, and this has been noted as an ongoing issue for the Operator. An Action will be provided to the Operator who has already raised this within Blaenau Gwent Brough Council due to the frequency these are

happening.



The perimeter of the site comprises of a 2.4m high palisade fencing (**Photo 1 above**) The Operator explained that intruders are not climbing over, instead each fence panel is being unscrewed and placed back on when they are exiting the site. Within the sites own *Operational Working Plan*, it states that any lengths of fencing found to be damaged will be repaired as soon as possible using the best available solution.

ACTION: Review site security and consider the effectiveness of the fencing to prevent break-ins when site is closed.

DEADLINE: 31 January 2023

Environment Management System (EMS)

The site has an *Operational Working Plan* which contains the elements of a suitable EMS. This is yet to be reviewed in detail, however due to the permit being issued recently this would have been deemed suitable by NRW's Permitting Team.

Site Observations

All the waste storage containers were all clearly marked, and signage was in place to inform members of the public what each bin was for. (**Photo 2**)

Photo 2 – elevated tipping area with gantry to designated skips



The skip bin for carpets was in the process of being changed as there has been a change in the company accepting them and it was requested that the carpets must now be kept dry, as a result an enclosed skip will be used for any waste carpets brought to the HWRC.

Officers continued walking in the direction of the one-way system used by members of the public. The site infrastructure and areas of hard standing are in excellent condition. Officers walked down the ramp and towards the western area of the site where the hazardous waste containers are situated for wastes such as motor oils, fluorescent tubes and batteries.

Officers ended the site walk around by the bag sorting shelter which are used in the event a householder is asked to present its contents within the black bags. It is within this area it can be sorted into the correct recycling bins such as plastic, glass and metals.

Fire Prevention and Mitigation Plan (FPMP)

The current FPMP dated March 2021 has not been formally reviewed yet. This will be completed in 2023.

Technically Competent Manager (TCM)

Mr CHARD has submitted evidence of his continuing competency which will expire in February 2024.

Waste Returns

These appear to be up to date and correct. Thank you for submitting these at the end of each quarter.

If you have any issues with this report, please contact Waste Regulation Officer Jak Rose at jak.rose@cyfoethnaturiolcymru.gov.uk or 07866 157281.

Thank you for your time and I look forward to working with the site in the future.

Officers left site at 12:40.

In this document 'Resources Wales' means the Natural Resources Body for Wales established by Article 3 of the Natural Resources Body for Wales (Establishment) order 2012.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator

Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

What are suspended scores?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Industry and Waste action criteria (used in section 1 and 2):**A: Permitted activities**

- A1 Specified by permit

B: Infrastructure

- B1 Infrastructure – Engineering for prevention and control of emissions
- B2 Infrastructure – Closure and decommissioning
- B3 Infrastructure – Site drainage engineering (clean and foul)
- B4 Infrastructure – Containment of stored materials
- B5 Infrastructure – Plant and equipment

C: General management

- C1 General management – Staff competency/training
- C2 General management – Management system and operating procedures
- C3 General management – Materials acceptance
- C4 General management – Storage, handling, labelling and segregation

D: Incident management

- D1 Incident management – Site security
- D2 Incident management – Accidents, emergency and incident planning

E: Emissions

- E1 Emissions – Air
- E2 Emissions – Land and groundwater
- E3 Emissions – Surface water
- E4 Emissions – Sewer
- E5 Emissions – Waste

F: Amenity

- F1 Amenity – Odour
- F2 Amenity – Noise
- F3 Amenity – Dust/fibres/particulates and litter
- F4 Amenity – Pests/birds and scavengers
- F5 Amenity – Deposits on road

G: Monitoring and records, maintenance and reporting

- G1 Monitoring and records, maintenance and reporting – Monitoring of emissions and environment
- G2 Monitoring and records, maintenance and reporting – Records of activity, site diary/journal/events
- G3 Monitoring and records, maintenance and reporting – Maintenance records
- G4 Monitoring and records, maintenance and reporting – Reporting and notification to Natural Resources Wales

H: Resources efficiency

- H1 Resource efficiency – Efficient use of raw materials
- H2 Resource efficiency – Energy efficiency

Enforcement response

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.