

Compliance Assessment Report CAR_NRW0040797

Permit being assessed: AW1004701

For: NORTON (OLD) STW, held by DWR CYMRU CYFYNGEDIG

At: NORTON (OLD) STW, UNKNOWN, UNKNOWN, UNKNOWN, UNKNOWN.

Type of assessment carried out: Site Inspection, Reason: Routine.

On 06/12/2022, between 10:30 and 11:18.

Parts of permit assessed: See Criteria Below

NRW Lead Officer: Robert Harding, accompanied by: Shaun Rees.

Report sent to: CARS Mailbox, CARS Mailbox, on 12/12/2022.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
WQ-A1 - Management - General management	Assessed (A)	
WQ-B1 - Operations - Permitted activities	Assessed (A)	
WQ-B2 - Operations - The site	Assessed (A)	
WQ-C1 - Emissions and monitoring - Emissions to water	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

No action required.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

This was a pre-planned OSM site inspection carried out by Natural Resources Wales Officers Robert Harding and Shaun Rees. We were shown around the site by the following DCWW representatives

Lowri Davies- Operations Supervisor

James Jones – ICA Technician

Chris Edwards- Process Scientist

Owen Bowers– Process Scientist

Geraint Michaels

The weather during the visit was overcast and cold, with frost in the preceding days. We were shown through the works from inlet through to the outfall.

General Observations

This site previously operated as a STW under permit AW1004701 before it was redeveloped into a sewage pumping station, which pumps all flows to Prestigne STW. The permit for this STW was officially surrendered on 09/12/2021. This inspection was undertaken to check that no further effluent was flowing from the previously permitted discharge.

It was clear on site that there are no longer any aspects of the sewage treatment works remaining. This site is operating solely as a pumping station. Therefore, the site was not inspected under the previously permitted conditions and the following is for information purposes only

The Site (for information purposes only)

Inlet

The flows into the site first pass through a mechanical screen. There is also a 12mm screen on the bypass channel, ensuring incoming flows are still screened during maintenance to the main screening system. There is telemetry equipment in place at the inlet for both the main screen, and bypass channel

There is also a grit removal tank in place between the inlet and the wet well.



Wet Well

There is a large concrete wet well at the site, which then discharges when it reaches a certain level. Halfway up the wet well is the storm discharge pipe from the works. The level within the wet well was low and it appears unlikely the water would reach this level unless there was a long-term power failure. In which case the wet well would be tankered out before reaching this level. There is level monitoring equipment in place on the wet well. Following the wet well, all sewage is pumped out of the site and down to Prestigne STW.



Storm Outfall

The storm outfall from the previous works is still present (including the outfall pipe on the Wet Well). The pipe is blocked at the outfall chamber end, with a pipe bung and wood holding it in place. The site cannot currently discharge any effluent via the existing storm channels. The chamber was visibly dry and showed no signs of any recent flows. I am satisfied that this site has not been discharging via the storm channel.



The outfall pipes into the watercourse were visually checked. There were no signs of and recent discharge from the pipes, and the watercourse appeared clear.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend non-compliance for up to six months to allow time for remedial action to be taken. These will be re-instated if the action is not completed.

Full list of water quality action criteria (used in section 1 and 2):**WQ A: Management**

- WQ-A1 General management

WQ B: Operations

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

WQ C: Emissions and monitoring

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Installation of monitoring boreholes

WQ D: Information

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

Enforcement response

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be

added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.