

## Compliance Assessment Report CAR\_NRW0040760

**Permit being assessed:** CG0341301  
For: CRICCIETH EAST PS, held by DWR CYMRU CYFYNGEDIG  
At: 1 Maes Y Mor, Criccieth, Gwynedd, LL52 0HU.

**Type of assessment carried out:** Audit, Reason: Routine.  
On 01/12/2022, between 13:20 and 13:50.  
Parts of permit assessed: Whole Permit

**NRW Lead Officer:** Simon Roberts, accompanied by: Eurnyn Roberts.  
**Report sent to:** Victoria Collier, Catchment Manager North West Wales – Wastewater Treatment, on 15/12/2022.

### 1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
WQ-C1 - Emissions and monitoring - Emissions to water	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

### 2. What action is required?

No action required.

### 3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

**At this time, we do not intend to take any further action.**

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

### 4. Details of our assessment

On Thursday the 1st December 2022, NRW officer Simon Roberts accompanied by Senior Officer Eurnyn Roberts carried out a OSM (operator self-monitoring) audit at Criccieth East Pumping Station (Permit Id CG0341301).

NRW where accompanied by the DCWW catchment manger Victoria Collier and Ian Roberts, supervisor for the Dwyfor area.

The weather on the day of the visit was dry and sunny.

The site was visited as part of an audit on three sites around Criccieth, including the STW and CSO on Criccieth Beach (to be arranged for a later date). Criccieth beach is a designated bathing water, which has seen its classification drop from 'good' to 'sufficient' for the 2022 bathing water season. The intention of the visit was to see the site, to ensure its compliant with its permit, and if possible, to reduce the frequency of storm discharges with the aim of achieving 'good' or 'excellent' bathing water classification for the beach during the 2023 season.

It was explained the Criccieth East PS pumped sewage forward to Criccieth West PS, which proceeded to pump the sewage forward to the Criccieth STW.

It was explained that the storm storage tanks were located under the grass outside of the PS,



It was explained that there had been no issues at the pumping station. Although there was no backup generator located at the pumping station, there was a generator port located on site, and it was explained that a backup generator could be on site within 3/4 hours through emergency planning. It was also shown that there were 2 UPS batteries located within the pumping station in case of power failures.

Since the discharge point for storm sewage from the pumping station is located out at sea at SH5070037900 it was not possible to view the outfall.

It was mentioned during the site visit that a nearby CSO discharged onto Criccieth beach out of a culvert located at SH50522 38082. We have been unable to find a permit for this CSO. We ask that you check to see if a CSO discharge is indeed located at this location, and if so, could you kindly provide us with the permit number for the discharge.

The EDM monitor was not seen during the visit. Is it possible for you to confirm that the EDM monitor is appropriately located and accurate in its recordings etc?

**In order to audit permit compliance, Natural Resources Wales requests pass forward flow data in l/s at 15 min intervals & EDM spill data for the month of June 2022, and 5th to the 16th of September 2022.**

NRW would like to thank Victoria and Ian for their time on the day.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

## Important information

### Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

### Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

### If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend non-compliance for up to six months to allow time for remedial action to be taken. These will be re-instated if the action is not completed.

**Full list of water quality action criteria (used in section 1 and 2):****WQ A: Management**

- WQ-A1 General management

**WQ B: Operations**

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

**WQ C: Emissions and monitoring**

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Installation of monitoring boreholes

**WQ D: Information**

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

**Enforcement response**

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

**Data protection notice**

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

**Disclosure of information – this report will be available to view on-line**

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be

added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

**What do I do if I disagree with the report or have a complaint?**

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email [enquiries@naturalresourceswales.gov.uk](mailto:enquiries@naturalresourceswales.gov.uk) for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at [ask@ombudsman.wales](mailto:ask@ombudsman.wales)

**Welsh Language Standards**

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.