



Dr. Mostyn Wall
Natural Resources Wales,
Rivers House,
St Mellons Business Park,
St Mellons,
Cardiff,
CF3 0EY

February 27th, 2023

Ref: Permit BU2110IS – Response to CAR: BU2110IS/ CAR_NRW0041039 issued 1st February 2023

Dear Dr. Wall,

I am writing to you to provide you with a response to the actions as detailed in CAR_NRW0041039 issued 01/02/2023.

Action 1 Cabot 1st February 2023: Cabot to report back the root cause analysis of the primary feedstock quality issues.

Due: 28th February 2023

Cabot Response:

A capability loss of several Key Material Characteristics of our product resulted in a significant increase in Off Quality (OQ) production and an inability to produce key grades. Forensic analysis of the OQ product confirmed the cause to be in relation to the feedstock supplied to Cabot processes. Cabot completed an in-depth study into the performance of the silica and provided this information to our supplier along with an official complaint. Our supplier responded with an RCI into their own processes and provided us with a summary report including Root Cause and associated corrective/preventative actions. (See Attached)

Key quality parameters for the feedstock supply have been updated to reflect this new learning and are monitored closely by Cabot on a weekly basis.

If I can provide you with any further information in support of Cabot response, please do not hesitate to contact me.

Yours sincerely,

Sian Llewellyn

Quality & Environmental Manager

STOP, THINK, ACT

Nothing we do is worth getting hurt for.

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Cabot Carbon Limited
Sully Moors Road
Vale of Glamorgan, CF64 5RP
T +44 1446 709606
cabotcorp.com