

Compliance Assessment Report CAR_NRW0041980

Permit being assessed: ZP3199VK.

For: K G Matthews Auto Salvage, held by Mr Lee Matthews & Mr Sion Matthews

At: Pentre Berw, Gaerwen, Ynys Mon, LL60 6LF.

Type of assessment carried out: Site Inspection, Reason: Routine.

On 13/06/2023 between 12:20 and 12:50.

Parts of permit assessed: See Below

NRW Lead Officer: Cara Huey, accompanied by Donna Muirhead.

Report sent to: Lee Matthews, Technically Competent Manager on 15/06/2023.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
A1 - Specified by permit	Assessed (A)	
C4 - General Management - Storage, handling labelling and Segregation	Assessed (A)	
B3 - Infrastructure - Site drainage engineering (clean and foul)	Assessed (A)	
D1 - Incident Management - Site security	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

Total number of non-compliances recorded	Total non-compliance score
0	0

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

No action required.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

This was a routine unannounced site inspection carried out at 12:20pm by Cara Huey

(Hazardous Waste Regulation Officer) and Donna Muirhead (Industry & Waste Regulation Officer).

Weather conditions were very hot and slightly overcast with a slight breeze, there had been large thunderstorms in the area the previous night which resulted in a few small puddles of water on site.

Officers were signed into the site using the sign in book and were accompanied around the site by Lee Matthews, Technically Competent Manager for K G Matthews Auto Salvage.

The storage areas, lower depolluted storage yard and the ELV depollution yard were all inspected during this visit.

Officers were first shown the lower depolluted storage yard where approximately 100 depolluted cars were stored. The hard standing appeared to be in good condition and there were no signs of any pollution in the storage area (Figures 1 & 2)



Figure 1: Depolluted storage yard.



Figure 2: Depolluted storage yard.

Lee Matthews explained that the interceptor at the bottom right of the storage yard is checked every six months for maintenance and to check for any oil present in the tank.

Officers were then shown to the storage yard and ELV depollution yard where three vehicles were in the process of being depolluted shown in Figure 3. Also contained in this yard were components that had the potential to cause pollution with run off, such as engine blocks as shown in Figure 4. The depollution yard has an impermeable surface and closed drainage system that flows out to an interceptor on site. While there was oil present under the cars being depolluted at the time, it was evidenced that the oil would enter the closed drainage system as seen in Figure 5.



Figure 3: Vehicles on the impermeable surface of the depollution yard.



Figure 4: Engine blocks stored on impermeable surface.



Figure 5: Oil in the depollution yard draining into closed drainage system.

The depollution yard also contained an appropriate acid resistant container for waste batteries and appeared to be free from damage and leaks, the container also had a lid as seen in Figure 6.



Figure 6: Acid resistant lidded container for waste batteries in depollution yard.

The oil tank was stored inside a building and double banded to mitigate against any spills or leaks. There was no evidence of any oil leaking from the tank. All other oil containers were stored within the bunded area inside the building. Figure 7 shows the oil tank and other oil containers being stored in the bunded area.



Figure 7: Bunded oil tank and other oil containers behind bund inside a building for storage.

There were two large skips of waste tyres on site, shown in Figure 8. Lee Matthews explained they were due to be removed from site by Phoenix Metals soon.



Figure 8: Skips of waste tyres due to be removed and a depolluted vehicle on hard standing.

The site is surrounded by high walls and barbed wire fencing at the top visible in Figures 1 and 7. A large metal gate prevents access into the site and a pedestrian accessible gate for customers is closed with a padlock. When officers were in attendance no visitors to the site were granted access through the gate and officers were only granted access after signing in and while accompanied by a member of staff.

If you have any further questions relating to the content of this report, please do not hesitate to contact us.

Kind regards,

Cara Huey

Hazardous Waste Regulation Officer
email: cara.huey@cyfoethnaturiolcymru.gov.uk

In this document 'Natural Resources Wales' means the Natural Resources Body for Wales established by Article 3 of the Natural Resources Body for Wales (Establishment) order.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator

Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

What are suspended scores?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Industry and Waste action criteria (used in section 1 and 2):

A: Permitted activities

- A1 Specified by permit

B: Infrastructure

- B1 Infrastructure – Engineering for prevention and control of emissions
- B2 Infrastructure – Closure and decommissioning
- B3 Infrastructure – Site drainage engineering (clean and foul)
- B4 Infrastructure – Containment of stored materials
- B5 Infrastructure – Plant and equipment

C: General management

- C1 General management – Staff competency/training
- C2 General management – Management system and operating procedures
- C3 General management – Materials acceptance
- C4 General management – Storage, handling, labelling and segregation

D: Incident management

- D1 Incident management – Site security
- D2 Incident management – Accidents, emergency and incident planning

E: Emissions

- E1 Emissions – Air
- E2 Emissions – Land and groundwater
- E3 Emissions – Surface water
- E4 Emissions – Sewer
- E5 Emissions – Waste

F: Amenity

- F1 Amenity – Odour
- F2 Amenity – Noise
- F3 Amenity – Dust/fibres/particulates and litter
- F4 Amenity – Pests/birds and scavengers
- F5 Amenity – Deposits on road

G: Monitoring and records, maintenance and reporting

- G1 Monitoring and records, maintenance and reporting – Monitoring of emissions and environment
- G2 Monitoring and records, maintenance and reporting – Records of activity, site diary/journal/events
- G3 Monitoring and records, maintenance and reporting – Maintenance records
- G4 Monitoring and records, maintenance and reporting – Reporting and notification to Natural Resources Wales

H: Resources efficiency

- H1 Resource efficiency – Efficient use of raw materials
- H2 Resource efficiency – Energy efficiency

Enforcement response

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.