

Compliance Assessment Report CAR_NRW0041842

Permit being assessed: AN0412301

For: RAGLAN CATTLE MARKET MONMOUTHSHIRE, held by MONMOUTHSHIRE COUNTY COUNCIL

At: RAGLAN CATTLE MARKET, HIGH HOUSE FARM, GROESOMEN ROAD RAGLAN, MONMOUTHSHIRE, NP15 2BS.

Type of assessment carried out: Site Inspection, Reason: Routine.

On 09/05/2023, between 12:00 and 12:45.

Parts of permit assessed: Whole permit

NRW Lead Officer: Peter Jones.

Report sent to: Finance Officer , Finance Officer , on 30/05/2023.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
WQ-A1 - Management - General management	C3 Minor	1
WQ-D2 - Information - Reporting	C3 Minor	4.2.2

Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
WQ-A1	Provide copy of Site Management plan to site	30/06/2023
WQ-D2	Forward data as soon as possible	30/06/2023

Action criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

A routine site inspection of the works to assess compliance with the permit conditions.

Weather: heavy down pours during the inspection.

The plant receives effluent from the livestock market, currently the market is trading on a Monday and a Wednesday. As a consequence, the flow and volume of effluent entering the treatment plant varies throughout the week.

Effluent entering the works, passes through screens to remove the solids. The effluent then travels via a balancing tank to a primary settlement tank. Sludge is removed and the effluent flows to the aeration tanks. After treatment the effluent flows to the final settlement tank where aluminium polymer dosing is added to remove solids. Activated sludge from the final settlement tank is returned to the aeration tank. Treated effluent passes through a sand filter before discharging to a sample chamber. After which it is discharged to the water course at grid reference SO 38373 08802.

Excess sludge is removed from the plant by Mayglothling Ltd.

1. Management

The current operators of the treatment plant do not have a copy of the site Management System. The document titled Monmouthshire Council Monmouthshire livestock Centre Environmental Permit Variation dated May 2017, prepared by Aardvark Environment Matters, refers to a Management System document in Section 3. *"The installers of the ETP, Morgan Sindall, have provided an extensive training manual for the operator of the ETP plant"*. Please ensure a copy of this and any other supporting documents are provided to the current site operator.

At the time of the inspection the plant was operating as designed. The final effluent was not sampled but it looked clear and there was no noticeable odour.

2. Operations

The design of the works makes access to remove a build-up of solids, plant growth and leaf litter difficult. However, procedures will need to be put in place to clean and maintain the works to ensure that it meets the emission limits set out in paragraph 3.2. The management system may provide further detail on cleaning and maintenance. As already stated, please ensure the site operator is provided with a copy at the earliest opportunity.

3.3 Monitoring

As per condition 3.3.1 the operator is undertaking monitoring of the emissions specified in S3.1 of the permit and up to date records were available for inspection.

Following a recent power cut the, the suspended solids probe (installed March 2023) has gone into a fault mode. The manufacturer, Hache have been contacted to arrange for an engineer to attend site and carry out repairs.

Condition 3.3.3 of the permit sets out a requirement for MCERTS flow monitoring and condition 4.2 sets out a requirement for reports of the monitoring to be provided to NRW using the forms set out in schedule 4 of the permit.

Currently the operator does not hold any of the MCERT documentation for the permit. The flow metres should be calibrated and an in date copy a calibration certificate should be available for inspection. Please ensure a copy of these documents is provided to the operator, if you do not hold a current MCERT certificate, steps should be taken to obtain

and MCERTS certificate.

4. Information

Records of sampling and maintenance are kept on site and are up to date.

Reporting - the operator should be submitting reports for the monitoring conditions set out in schedule 4 table 4.1. Records of the Total daily Volume and 15 -minute flow should be submitted to NRW on the 1 January each year. As far as I can tell from our records we have not received any data to date, please forward me the flow data for the previous year within 30 days of receipt of this CAR form.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend non-compliance for up to six months to allow time for remedial action to be taken. These will be re-instated if the action is not completed.

Full list of water quality action criteria (used in section 1 and 2):**WQ A: Management**

- WQ-A1 General management

WQ B: Operations

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

WQ C: Emissions and monitoring

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Installation of monitoring boreholes

WQ D: Information

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

Enforcement response

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be

added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.