

Compliance Assessment Report CAR_NRW0042149

Permit being assessed: CG0077701

For: PENTREFOELAS STW, held by DWR CYMRU CYFYNGEDIG

At: PENTREFOELAS STW, UNKNOWN, UNKNOWN, UNKNOWN, UNKNOWN.

Type of assessment carried out: Site Inspection, Reason: Routine.

On 13/07/2023, between 09:40 and 10:15.

Parts of permit assessed: All

NRW Lead Officer: Nathan Owen, accompanied by: Cathrine Kiely.

Report sent to: Victoria Collier, NW catchment manager, on 17/07/2023.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
IR1A - Management - General management	Action only (X)	

Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
IR1A	Maintain the site to current standard	Already completed

Action criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

On the 13th of July 2023 Environment Officers Nathan Owen, Cathrine Kiley and Cheryl Griffiths attended the Pentrefoelas STW, we were accompanied by Victoria Collier, Brent Parry and Gareth Williams.

The weather on the day was dry and breezy, the area had seen sporadic rainfall throughout the week prior to our arrival.

The purpose of the site visit was to see improvements to the site requested by NRW.



Image 1 – Inlet and screen

The inlet and screen were clear of debris with flow passing forward without issue.



Image 2 – Repairs to primary tank.

During the previous visit the primary tank had a crack that had been filled with expanding foam, this was raised with DCWW post visit.



Image 3 – Storm tank, clean and empty.

The storm tank on site is manually retuned, DCWW informed NRW when a weather event

is forecast an operative will attend site to open and close the valves.



Image 4 – Sludge tanks

On the day of our visits the sludge tanks were at capacity, DCWW informed us that a de-sludge had been booked for the next day.



Image 5 – Filter bed

The site has one filter bed, at the time of our visit the filter bed was operating as normal, there were no signs of moss or debris on the surface of the filter bed.



Image 6 – Final effluent

The scum boards on the had minor growth of fungus/algae, can DCWW please ensure these are maintained to prevent growth from occurring. The final effluent appeared clear

and free from debris.

The final outfall pipe work had received attention to ensure no leaks prior to the final discharge point, the water being discharge looked clear and free from matter.

Discussions on site about the installation pf MCERTS to the site, Victoria informed NRW that she was unsure as to why the site had yet to recive MCERTS, on the afternoon of the 13th of July, Victoria sent the following to Nathan “ *We’ve added MCERTS to monitor sites under previous NEP drivers. The criteria has been where a site is expected to exceed 50 m³/d treated flow. At that stage we’d need to look at first time monitoring for DWF and if applicable FPF purposes (on any relevant last in line overflows).*

the population for Pentrefoelas is approx. 127 people and so doesn’t meet this threshold currently”

NRW would like thank Tori and her team for their time on the day.

Best regards

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend non-compliance for up to six months to allow time for remedial action to be taken. These will be re-instated if the action is not completed.

Full list of water quality action criteria (used in section 1 and 2):**WQ A: Management**

- WQ-A1 General management

WQ B: Operations

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

WQ C: Emissions and monitoring

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Installation of monitoring boreholes

WQ D: Information

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

Enforcement response

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be

added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.