

Mr. Eamon O'Loughlin  
HSE Officer  
South Hook LNG Terminal Company Ltd  
Dale Road  
Milford Haven  
Pembrokeshire  
SA73 3SU

**Our ref: PAN-022443**  
**Your ref: EPR/XP3538LD**

**Date: 20/09/2023**

Sent Via Email to:  
[EOLoughlin@SouthHookLNG.com](mailto:EOLoughlin@SouthHookLNG.com)  
Cc'd [daviesw@rpsgroup.com](mailto:daviesw@rpsgroup.com)

Dear Mr. O'Loughlin,

### **Returning your permitting application**

**Application reference: PAN-022443**

**Operator: South Hook LNG Terminal Company Ltd**

**Facility: South Hook LNG Terminal, Dale Rd, Herbrandston, Milford Haven, SA73 3SU**

We've looked at the extra information you sent us 06/09/2023, 09/09/2023 and 11/09/2023. We are still missing the following information, as detailed within our not duly made letter dated 24/08/2023.

- An assessment for noise following our guidance, [Noise and vibration management: environmental permits - GOV.UK \(www.gov.uk\)](https://www.gov.uk/guidance/noise-and-vibration-management-environmental-permits). Where risks cannot be screened out, a quantitative noise impact assessment must be submitted in line with our guidance.

Within your response letter (referenced NRW - response - 06092023 - SHLNG-TS-ENV-C-608) you have stated: *"During the detailed design stage, we will be able to confirm the exact noise rating of the proposed compressor..."*

- A detailed description of how the change proposed to site will alter your sites operating techniques, or have you submitted a BAT Assessment in support of your application demonstrating how your proposed changes meet relevant technical standards.

Within your response letter (referenced NRW - response - 06092023 - SHLNG-TS-ENV-C-608) you have stated: *"During detailed engineering design stage, we will ensure all guidance with energy consumption and energy efficiency is complied with, in line with your guidance Energy efficiency standards for industrial plants to obtain environmental permits and relevant BAT Conclusions"*.

Ffôn/Tel 0300 065 4419

Ebost/Email [Lucinda.hall@cyfoethnaturiolcymru.gov.uk](mailto:Lucinda.hall@cyfoethnaturiolcymru.gov.uk)  
[Lucinda.hall@naturalresourceswales.gov.uk](mailto:Lucinda.hall@naturalresourceswales.gov.uk)

Gwasanaeth Trwyddedu Cymru (Caerdydd), Cyfoeth Naturiol Cymru, Tŷ Cambria, 29 Heol Casnewydd, Caerdydd. CF24 0TP

Wales Permitting Service (Cardiff), Natural Resources Wales, Cambria House, 29 Newport Road, Cardiff. CF24 0TP

Gwefan/Website [www.cyfoethnaturiolcymru.gov.uk](http://www.cyfoethnaturiolcymru.gov.uk)  
[www.naturalresourceswales.gov.uk](http://www.naturalresourceswales.gov.uk)

Croesewir gohebiaeth yn y Gymraeg a'r Saesneg  
Correspondence welcomed in Welsh and English

Unfortunately, we require the above requested information, in order to duly make your application, and to determine the potential impact of the changes you are proposing to your site. We require the predicted potential impact and evidence on how you will comply with BAT in order to make our determination.

This means your application is not duly made and we must return it to you.

You may resubmit your application. We recommend that you talk to your local area office about your application before you complete it. Please call 0300 065 3000 and ask to speak to your local area office or your site officer.

We acknowledge your request for commercial confidentiality. As we have not completed this assessment, as we are returning your application, we will not place the extra information you submitted onto the public register.

We'll refund your fee separately.

If you change how you operate your facility without us agreeing to the change and issuing you with a variation notice, you may be committing an offence and could be liable to prosecution.

If you have any questions please phone me on 03000 65 4419 or email [Lucinda.hall@naturalresourceswales.gov.uk](mailto:Lucinda.hall@naturalresourceswales.gov.uk), or alternatively email the installations permitting team at [installationspermitting@cyfoethnaturiolcymru.gov.uk](mailto:installationspermitting@cyfoethnaturiolcymru.gov.uk).

Yours sincerely



Lucinda Hall MCIWM BSc (Hons)  
Permitting Consultant Installations and RSR Permitting Team

Permitting Service