

Compliance Assessment Report CAR_NRW0041959

Permit being assessed: BP0256201

For: Quay Road PS Town Centre Neath, held by DWR CYMRU CYFYNGEDIG

At: Quay Rd, Neath, Neath Port Talbot, SA11 1RR.

Type of assessment carried out: Site Inspection, Reason: Routine.

On 12/05/2023, between 15:30 and 16:00.

Parts of permit assessed: All

NRW Lead Officer: Owen Caughlin, accompanied by: Chris Palmer, Rhys Griffiths.

Report sent to: Mark Mason, Operational Supervisor, on 25/08/2023.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
WQ-A1 - Management - General management	C3 Minor	1.1.1.(a)

Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
WQ-A1	Improve maintenance and housekeeping & Investigate operation of screen launder system and share findings with Natural Resources Wales.	25/09/2023

Action criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

12/05/2023 Officers visited site with Operational Supervisor Mark Mason. At the time of inspection one non-compliance with permit BP0256201 was noted, this has been recorded below;

Non Compliance: Several instances of old rag scattered around the screen launder return channel, suggesting it may not be operating properly and also indicating an issue with housekeeping on site. This was noted last year and has not been acted upon.

Condition(s): 1.1.1 (a)

Action - Improve maintenance and housekeeping & Investigate operation of screen launder system and share findings with Natural Resources Wales.

Additionally, there were several other noteworthy points;

1. During the previous day/night the on site standby power supply had failed during planned works on a Western Power transformer. The works were abandoned and Dŵr Cymru had already brought into place an emergency replacement for the generator. Some detail regarding this incident can be found in 'OPNOT 316555341 Quay Road SPS' and subsequent updates.
2. The cleansing brushes for Screen No. 4 had been removed and were off site for refurbishment. This would not affect spill performance as the screen itself remains in situ and once blind, all storm spill flows would exit via the other three screens which were operating as designed.

Natural Resources Wales requests that Dŵr Cymru also provide the following information;

1. Confirmation of the status of the standby power arrangements & if any faults / issues are outstanding.
2. Confirmation of the status of the screens (is No.4 now fully operational?).
3. Maintenance records covering the last five years.
4. Details of the status of all on site pumps and any spares.
5. EDM readings relating to the operation of this overflow.

The data requested should in both the summary block counting and 15 minute interval formats for a period of two years.

Please provide this information on or before 25/09/2023.

ENDS.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend non-compliance for up to six months to allow time for remedial action to be taken. These will be re-instated if the action is not completed.

Full list of water quality action criteria (used in section 1 and 2):**WQ A: Management**

- WQ-A1 General management

WQ B: Operations

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

WQ C: Emissions and monitoring

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Installation of monitoring boreholes

WQ D: Information

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

Enforcement response

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be

added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.