

**This form will report compliance with your permit as determined by an NRW officer**

Site	Plot 12a	Permit Ref	ZB3297TP
Operator/Permit holder	Mr Phillip Thomas And Mr Steven Thomas		
Regime	Waste Operations		
Date of assessment	03/07/2018	Time in	10:40
Assessment type	Audit		
Parts of the permit assessed	ELV operation, and waste storage		
Lead officer's name	Ellar, David		
Accompanied by	Edwards, Michael		
Recipient's name/position	Stephen Thomas/ Permit Holder	Date issued	09/08/2018

### Section 1 – Compliance Assessment Summary

This is based on the requirements of the permit under the Environmental Permitting Regulations or the licence under the Water Resources Act 1991 as amended by the Water Act 2003. A detailed explanation is captured in "Compliance Assessment Report Detail" (Section 2) and any actions you may need to take are given in the "Action(s)" (section 4). This summary details where we believe any non-compliance with the permit has occurred, the relevant condition and how the non-compliance has been categorised using our Compliance Classification Scheme (CCS). CCS Scores can be consolidated or suspended where appropriate, to reflect the impact of some non-compliances more accurately. For more details of our CCS scheme, contact your local office.

Permit conditions and compliance summary	CCS Category	Condition(s) breached
A1 - Specified by permit	C3	2.1
B3 - Infrastructure - Site drainage engineering (clean and foul)	C2	2.3
C4 - General Management - Storage, handling labelling and Segregation	C2	2.3

**KEY:** See Section 5 for breach categories, suspended scores will be indicated as such.  
**A** = Assessed or assessed in part (no evidence of non-compliance), **X** = Action only,  
**O** = Ongoing non-compliance, not scored.

<b>Number of breaches recorded</b>	<b>3</b>	<b>Total compliance score</b> (see section 5 for scoring scheme)	66
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**If the Number of breaches recorded is greater than zero, please see Section 3 for our proposed enforcement response**

## Section 2 – Compliance Assessment Report Detail

This section contains a report of our findings and will usually include information on:

- The part(s) of the permit that were assessed (eg. Maintenance, training, combustion plant, etc)
- Where the type of assessment was 'Data Review' details of the report/results triggering the assessment
- Any non-compliances identified
- Any non-compliances with directly applicable legislation
- Details of any multiple non-compliances
- Information on the compliance score accrued inc.
- Details of advice given
- Any other areas of concern
- Any actions requested
- Any examples of good practice
- A reference to photos taken

During the visit NRW officers were accompanied around the site by Les Davies. Steven Thomas was also present during the later part of the visit. All issues and non compliances were shown and explained to Stephen Thomas.

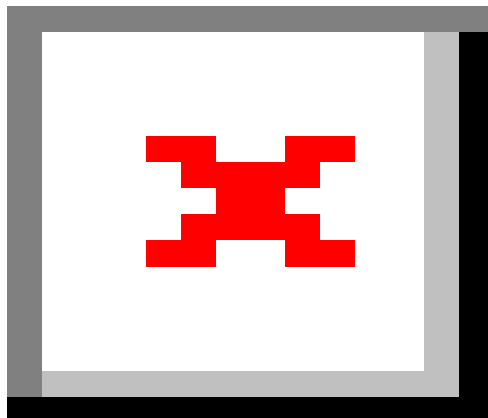
### General observations

Some construction work had been undertaken at the site and the concrete pad had been extended. The site was very busy with lots of ELV's, Scrap and WEE on site. There was little segregation of waste types and general house keeping was poor.

### Waste segregation

The ELV treatment shed is also where Waste Electronic and Electrical Equipment (WEE) is stored. There is little if any segregation between the two activities and the waste types are being mixed. **This is a breach of your permit and has been recorded as a Category 3 non-compliance.**

Photograph showing lack of segregation:



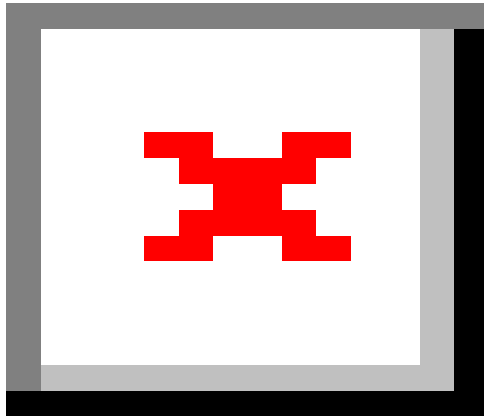
### Waste Storage

ELV waste liquids are being stored in an unbunded container off the impermeable pad and on

'made ground'. **This is a breach of your permit and has been recorded as a Category 2 non-compliance.** Should any spillage occur the fluids would go straight to ground causing pollution.

All ELV wastes must be stored as stated in your permit and schedule 5 of the ELV Regulations on areas of impermeable pad with sealed drainage system.

Photograph showing waste storage:



### **Drainage**

Impermeable pad and sealed drainage has been extended but not finished. Any contamination on the pad could flow off onto the made ground at the back of the pad.

The new area of impermeable pad needs to be finished and linked into the sealed drainage system. No potentially polluting waste should be stored on the pad until it is complete.

### **ELV depollution**

No ELVs were being depolluted at time of inspection but given the lack of equipment and the unorganised manner of the treatment area concerns on how ELV are treated were raised. The treatment process will be looked at in more detail during my next inspection.

ends.

## EPR Compliance Assessment Report

**Report ID:  
CAR\_NRW0033757**

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Operator/Permit holder	Mr Phillip Thomas And Mr Steven Thomas	Date	03/07/2018

### Section 3 – Enforcement Response

You must take immediate action to rectify any non-compliance and prevent repetition. Non-compliance with your permit conditions constitutes an offence and can result in criminal prosecutions and/or suspension or revocation of a permit. Please read the detailed assessment in Section 2 and the steps you need to take in Section 4 below.

In respect of the above non-compliance you have been issued with a warning. At present we do not intend to take further enforcement action. This does not preclude us from taking additional enforcement action if further relevant information comes to light or offences continue.

### Section 4 – Action(s)

This section summarises the actions identified during the assessment along with the timescales for when they will need to be completed.

Criteria Ref.	CCS Category	Action required/advised	Due Date
See Section 1 above			
A1	C3	Ensure the exempt WEEE activity is clearly segregated from the ELV/Scrap waste operation.	30/09/2018
B3	C2	The new area of impermeable pad needs to be finished and linked into the sealed drainage system. No potentially polluting waste should be stored on the pad until it is complete.	28/09/2018
C4	C2	All ELV liquids must be stored as stated in permit and on impermeable pad with sealed drainage.	28/09/2018

## Section 5 – Compliance notes for the Operator

To ensure you correct actual or potential non-compliance we may

- Advise on corrective actions verbally or in writing
- Require you to take specific actions verbally or in writing
- Issue a notice
- Require you to review your procedures or management system
- Change some of the conditions of your permit
- Decide to undertake a full review of your permit

Any breach of a permit condition is an offence and we may take legal action against you

- We will normally provide advice and guidance to assist you to come back into compliance either after an offence is committed or where we consider that an offence is likely to be committed. This is without prejudice to any other enforcement response that we consider may be required.
- Enforcement action can include the issue of a formal caution, prosecution, the service of a notice and/or suspension or revocation of the permit.

**See our Enforcement and Civil Sanctions guidance for further information**

This report does not relieve the site operator of the responsibility to

- Ensure you comply with the conditions of the permit at all times and prevent pollution of the environment
- Ensure you comply with other legislative provisions which may apply

### Non-compliance scores and categories

CCS category	Description	Score
C1	A non-compliance that could have a major environmental effect	60
C2	A non-compliance which could have a significant environmental effect	31
C3	A non-compliance which could have a minor environmental effect	4
C4	A non-compliance which has no potential environmental effect	0.1

**Operational Risk Appraisal (Opra)** - Compliance assessment findings may affect your Opra score and/or your charges. This score influences the resource we use to assess permit compliance.

## Section 6 – General information

### Data protection notice

The information on this form will be processed by the Natural Resources Wales (NRW) to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s). The NRW may also use and/or disclose it in connection with:

- Offering/providing you with its literature/services relating to environmental matters
- Consulting with the public, public bodies and other organisations (eg. Health and Safety Executive, local authorities) on environmental issues
- Carrying out statistical analysis, research and development on environmental issues
- Providing public register information to enquirers
- Investigating possible breaches of environmental law
- Assessing customer service satisfaction and improving its service
- Freedom of Information Act/Environmental Regulations request

The NRW may pass it on to its agents/representatives to do these things on its behalf. You should ensure that any persons named on this form are informed of the contents of this data protection notice.

### Disclosure of information

The NRW will provide a copy of this report to the public register(s). However, if you consider that any information contained in this report should not be released to the public register(s) on the grounds of commercial confidentiality, you must write to your local area office within fifteen working days of receipt of this form indicating which information it concerns and why it should not be released, giving your reasons in full.

### Customer charter

#### What can I do if I disagree with this compliance assessment report?

If you are unable to resolve the issue with your site officer, you should firstly discuss the matter with officer's line managers using the informal appeals procedure. If you wish to raise your dispute further through our official Complaints and Commendations procedure, phone our general enquiry number 0300 065 3000 (Mon to Fri 08.00 – 18.00) and ask for the Customer Contact team or send an email to [enquiries@naturalresourceswales.gov.uk](mailto:enquiries@naturalresourceswales.gov.uk). If you are still dissatisfied you can make a complaint to the Public Services Ombudsman for Wales. For advice on how to complain to the Ombudsman phone their helpline on 0845 607 0987.

#### Welsh Language

If you would like this form in Welsh please contact your Regulatory Officer.