

Compliance Assessment Report CAR_NRW0042645

Permit being assessed: AW1003601

For: LLANGURIG STW, held by DWR CYMRU CYFYNGEDIG

At: LLANGURIG STW, UNKNOWN, UNKNOWN, UNKNOWN, UNKNOWN.

Type of assessment carried out: Site Inspection, Reason: Routine.

On 18/10/2023, between 10:15 and 11:30.

Parts of permit assessed: all

NRW Lead Officer: Timothy Arlett, accompanied by: James Raymond.

Report sent to: CARS@dwrwymru.com, permit holder, on 19/10/2023.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
WQ-A1 - Management - General management	Action only (X)	
WQ-B1 - Operations - Permitted activities	Assessed (A)	
WQ-C1 - Emissions and monitoring - Emissions to water	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
WQ-A1	please can you confirm that the increase of pass forward flow has been justified and the network investigation shows no further improvement able to be made to the network.	17/11/2023

Action criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

NRW officer Tim Arlett and James Raymond attended site on the 18/10/2023 to Llangurig sewage treatment work, Permit number AW1003601.

We were escorted around by site operator called Ben.

The site is a traditional typical biological filter bed system, with Primary a final settlement. With a storm overflow combining with a final effluent discharge to the river wye directly.

Over all the works seems to be in good condition inspection of the primary settlement tanks (above ground) does suggest some weeping on the outside of the tanks. But the tanks were free from carry over and the wiers were clean.

ADVISORY ensure structure containment is adequate to ensure tank is safe to use.

Filter beds look maintained with no pooling on the surface and limited moss/plant growth.

Final settlement tank also looked clean and well maintained, discussion around use of secondary makeshift tank to aid in humus settlement at certain time of the year suggest that the use of the new secondary system was discontinued due to poor outcomes possibly from agitation from the pumping process

Dropping and cleaning of the primary and final tanks is done indirectly via the sediment collection tank. (This tank is open) the liquid portion is then pumped back to the front of the works.

Risk around odour has been noted.

ADVISORY using the sludge tank in this way is likely to cause odour complaints.

At the time of visit the inlet well had been dropped for cleaning and so the flow through the works was reduced. Discussion with the operator would suggest that the pass forward flow is set at 1.3l/s but the works is working above that. Also, the storm overflow is discharging for several days after a storm event. This suggests a network ingress issue. Further investigation after the visit identifies a permit alteration awaiting approval with the NRW permitting team to increase the pass forward flow to 3.33l/s.

ACTION, please can you confirm that the increase of pass forward flow has been justified and the network investigation shows no further improvement able to be made to the network.

Visit to the out fall to the river was unable to find the outfalls, the river is currently elevated after recent rainfall, and I surmise that the out fall is under water at the time of visit.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend non-compliance for up to six months to allow time for remedial action to be taken. These will be re-instated if the action is not completed.

Full list of water quality action criteria (used in section 1 and 2):**WQ A: Management**

- WQ-A1 General management

WQ B: Operations

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

WQ C: Emissions and monitoring

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Installation of monitoring boreholes

WQ D: Information

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

Enforcement response

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be

added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.