

Compliance Assessment Report CAR_NRW0042830

Permit being assessed: BP0237402

For: Duns Lane/Park street CSO, held by DWR CYMRU CYFYNGEDIG

At: Dunns Lane/Park Street, Mumbles, Swansea, Swansea, SA3 4BX.

Type of assessment carried out: Report/Data Review, Reason: Routine.
On 21/11/2023.

Parts of permit assessed: 3.1 Emissions to water

NRW Lead Officer: Sarah Bennett.

Report sent to: CARS@dwrcymru.com, CARS Mailbox, on 21/11/2023.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
WQ-C1 - Emissions and monitoring - Emissions to water	Assessed (A)	
WQ-C1 - Emissions and monitoring - Emissions to water	Action only (X)	
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Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
WQ-C1	Overarching Action: Please ensure that you now comply with Condition 3.1.2 (a)(ii) which requires you to investigate the reasons for the exceedance in accordance with the submitted investigation proposals and timescales. See comments below for more information.	30/04/2024
WQ-C1	Specific Action as detailed in the Investigation Proposal: Determine if storm water is backing up through the overflow at Llangland Bay SPS.	30/04/2024
WQ-C1	Specific Action as detailed in the Investigation Proposal: Clean the outfall pipe at Llangland Bay so that the storm water goes directly out to sea and not back into the asset.	30/04/2024

Action criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

The purpose of this report is to:

- **assess and record compliance with Condition 3.1.2 (a)(i) relating to Event Duration Monitoring**
- **record our comments and approval of the proposed investigation**
- **give advice on complying with Condition 3.1.2 (a)(ii) going forward.**

Condition 3.1.2 (a)(i) requires that 'if the measured number of block-counted significant spills exceeds the limit specified in Table S3.1 then the operator shall: within 3 months of the trigger breach, submit an initial report to Natural Resources Wales for approval, with reference to the Best Practice Guidance in Schedule 4 Table 4.2, and, where appropriate proposals, including timeframes, for a full investigation into the operation of the overflow including a timetable for the investigation.'

On the 1 November 2023 you sent to us an Initial Report which included a proposal with timeframes for an investigation into the reasons for the trigger exceedance.

As the report was received within 3 months of the trigger exceedance you are compliant with this part of the permit condition.

I would expect to see a more detailed proposal for investigation than has been submitted which looks at a wider range of potential causes for the trigger exceedance. However, I am happy to approve your proposal at this stage given that some investigations have already been carried out and you believe Langland SPS is potentially a significant contributor to poor performance at Dunns Lane CSO.

If it becomes apparent before the 30 April 2024 that the flows being pumped forward from Langland SPS are not the main cause of the trigger exceedance, I would expect the investigation to alter accordingly.

You now need to act on in order to comply with Condition 3.1.2 (a)(ii) of the permit by investigating the reasons for the exceedance in accordance with the approved investigation proposals by the 30 April 2024.

The specific actions and completion dates given in this CAR are taken from Section 4 of the submitted Initial Investigations Report.

Thank you.

End

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend non-compliance for up to six months to allow time for remedial action to be taken. These will be re-instated if the action is not completed.

Full list of water quality action criteria (used in section 1 and 2):**WQ A: Management**

- WQ-A1 General management

WQ B: Operations

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

WQ C: Emissions and monitoring

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Installation of monitoring boreholes

WQ D: Information

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

Enforcement response

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be

added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.