

## Compliance Assessment Report CAR\_NRW0042895

**Permit being assessed:** AN0013401

For: Ynys Hywel Activity Centre, held by Family Life CIC

At: Ynys Hywel Activity and Respite Centre, Cwmfelinfach, Crosskeys, Newport, Caerphilly, NP11 7JD.

**Type of assessment carried out:** Site Inspection, Reason: Routine.

On 24/11/2023, between 13:00 and 13:35.

Parts of permit assessed: All parts

**NRW Lead Officer:** Megan Jones, accompanied by: Gavin Summerhill.

**Report sent to:** Mark Perrett, Site Manager/ Owner, on 19/12/2023.

### 1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
WQ-C1 - Emissions and monitoring - Emissions to water	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

### 2. What action is required?

No action required.

### 3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

**At this time, we do not intend to take any further action.**

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

### 4. Details of our assessment

#### Site report

I (Megan Jones; Environment Officer) and Gavin Summerhill (Environment Officer) arrived at Ynys Hywel Activity Centre (Positif Care) on Friday 24<sup>th</sup> November 2023 at 13.00 to conduct a permit inspection regarding the discharge of treated sewage effluent from sewage treatment to water (unnamed tributary of the River Sirhowy) (Permit Number: AN0013401). The site owner/ manager, Mr Mark Perrett, was also in attendance. The weather at the time of the inspection was cold, dry and overcast.

The inspection the site was undergoing building works, with a new package treatment recently being installed and connection works being underway (Fig. 1 and 2). The discharge point is adjacent to the existing discharge point <1m away, with the same NGR (ST18689105) (Fig. 3). The extant package treatment plant is being replaced and decommissioned due to it being broken and unusable (Fig. 4). Currently there are no plumbed-in toilet facilities on site, with construction workers using a port-a-loo that is emptied *via* tankers; there is no active discharge from site at the time of the inspection, although this is likely to change when construction works are completed (Fig. 5).



Figures 1 and 2. New PTP in the process of being installed.



Figure 3. Existing discharge point. The new discharge point will be adjacent to this.



Figure 4. Extant PTP (now decommissioned)



Figure 5. Port-a-loos for construction workers on site.

The new package treatment plant is a Kingspan BioDisc (Fig. 6) and has the capacity to treat at least 40 people's worth of waste; the maximum number of people who will be using the facility at one time is 15 people.



Element / Compound	BioDisc Removal Rate
BOD5 (Biological Oxygen Demand)	95.7% (10 mg/l)
COD	89.4% (59 mg/l)
Suspended Solids	94.8% (15 mg/l)
Ammonium Nitrogen	88.6% (3.8 mg/l)

Figure 6. Make and model of new PTP being installed with screenshot of effluent quality data from Kingspan website.

The inspection ended at 13.35.

### **Breaches of permit**

No breaches of permit at the time of the inspection.

### **Other advisory comments**

- As part of the new ownership of the permit, it is the permit holders responsibility to regularly maintain, empty and service the PTP as per the manufacturers instructions and conditions on the permit. For further information on the responsibilities of the permit holder, please see the attached information: [Natural Resources Wales / Running and maintaining a septic tank or small sewage plant](#)
- It is the responsibility of the permit owner to inform all occupiers that will use the PTP of what can and cannot be put into the system.
- Any issues with the PTP need to be reported to the Natural Resources Wales as soon as reasonably practicable to ensure that a significant pollution event does not occur.

### **Contact details**

If you have any queries regarding this CAR form or to provide an update on any actions above, please contact me using the following details: Megan Jones, Environment Officer, [megan.jones@cyfoethnaturiolcymru.gov.uk](mailto:megan.jones@cyfoethnaturiolcymru.gov.uk), 03000 65 4542.

If we do not receive the information requested within specified deadline and have not been informed as to why there is a delay then we may serve a Regulation 60 Notice requiring the information under Environmental Permitting (England and Wales) Regulations 2016.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

## Important information

### Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

### Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

### If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend non-compliance for up to six months to allow time for remedial action to be taken. These will be re-instated if the action is not completed.

**Full list of water quality action criteria (used in section 1 and 2):****WQ A: Management**

- WQ-A1 General management

**WQ B: Operations**

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

**WQ C: Emissions and monitoring**

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Installation of monitoring boreholes

**WQ D: Information**

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

**Enforcement response**

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

**Data protection notice**

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

**Disclosure of information – this report will be available to view on-line**

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be

added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

**What do I do if I disagree with the report or have a complaint?**

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email [enquiries@naturalresourceswales.gov.uk](mailto:enquiries@naturalresourceswales.gov.uk) for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at [ask@ombudsman.wales](mailto:ask@ombudsman.wales)

**Welsh Language Standards**

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.