

CAR_NRW0041525 Response

Action 1 - Poeton – 10th of March 2023. Poeton to review their internal communication procedures to ensure ELV exceedances are reported to the relevant staff without delay. Consideration should be given to liaising with DCWW, to ensure early identification and notification of any issues identified when they are on site conducting the monthly spot sampling. Please provide NRW with the conclusion from the review and any associated SOP's. Due 07th Of April 2023.

Response: Senior special projects engineer (Andrew Amor) in place running the Laboratory. He is to communicate with HSE & Facilities immediately if ELV is exceeded, S5 to be raised and submitted to NRW.

Action 2 – Poeton 10th of March 2023: Poeton to determine the feasibility of installing a balancing tank to the ETP. If this is deemed unfeasible due to the new ETP being approved, then Poeton should investigate alternative means to achieve steady conditions within the neutralisation tank. Determine the average parameter conditions for each influent stream. Determine which on site operations cause the high variability in effluent parameters and assess a means to control effluent quality through work-load planning. Please provide NRW with the results of the investigation and a plan detailing how Poeton intend on achieving greater control over the ETP and final effluent discharge. Due 30th of April 2023.

Response: New neutralisation stage tank being installed to give us better control over this stage, as an interim solution until new ETP is signed off and installed. (please see picture attached).

Action 3 – Poeton 10th of March 2023: Given the susceptibility of the neutralisation tank to drift out of the correct operating range, what frequency of checks are Poeton currently using or intend to use going forward? Due 07th Of April 2023.

Response: As action 2 and twice daily checks to continue.