

Compliance Assessment Report CAR_NRW0043764

Permit being assessed: EB3038RW.

For: Lelo Metal Recycling Ltd, held by Lelo Metal Recycling Ltd

At: Craig Lelo Works, Gwyddelwern, Corwen, Denbighshire, LL21 9SD.

Type of assessment carried out: Site Inspection, Reason: Routine.

On 23/02/2024 between 12:00 and 13:35.

Parts of permit assessed: waste storage, exemptions,

NRW Lead Officer: Boguslawa Pierzchala, accompanied by Steven White.

Report sent to: Gari Jones, Manager on 18/03/2024.

1. Summary of our findings (full details in section 4)

| Part of permitted activity assessed (criteria) | Assessment result | Permit condition |
|---|-------------------|---|
| E1 - Emissions - Air | Assessed (A) | |
| F2 - Amenity - Noise | Assessed (A) | |
| C4 - General Management - Storage, handling labelling and Segregation | C3 Minor | Permit condition 2.3.2 Waste shall only be accepted if: (a) it is of a type and quantity listed in schedule 2 table S2.1 |
| C3 - General Management - Materials acceptance | Action only (X) | |

Result types are explained in more detail in the 'Important Information' section below.

| Total number of non-compliances recorded | Total non-compliance score |
|--|----------------------------|
| 1 | 4 |

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

| Criteria | Action needed | Complete by |
|----------|---|-------------|
| C4 | Please ensure all waste accepted under Exemption S2 - WEEE - is stored separately and not treated on site. For immediate compliance | 18/03/2024 |
| C3 | Please ensure waste not listed on the permit is separated, kept secure and disposed of appropriately. For immediate compliance | 18/03/2024 |

Action criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

On Friday the 23rd of February 2024 waste regulation officers attended at Lelo metal recycling Ltd. This was a planned unannounced site inspection.

The weather was dry, but it had been raining prior to the inspection.

During the visit the officers were accompanied by Gari Jones, site manager and TCM.

The site was busy with operatives accepting and sorting waste.

The internal storage was checked, and no issues were noted. The area was well organised, waste was stored correctly and in appropriate containers.

The depollution area was tidy with one vehicle being depolluted.

C (4) Storage, handling labelling and Segregation

Waste from Electrical and Electronic Equipment - WEEE

The site benefits from an S2 exemption which requires all waste accepted under its conditions to be kept separate and not treated on site. The conditions have been discussed with Mr Jones during previous site inspections.

A number of WEEE items were seen on site mixed with other waste streams. Please see photos below.



Large WEEE items stored with other waste streams





WEEE stored on site



Smaller WEEE mixed with other waste streams.

Permit condition 2.3.2 Waste shall only be accepted if: (a) it is of a type and quantity listed in schedule 2 table S2.1

This has subsequently been scored as a C3 breach against the above permit condition.

Action: Please ensure all waste accepted under Exemption S2 - WEEE - is stored separately and not treated

on site. **For immediate compliance**

General management

(C3) Materials acceptance

As officers walked around site pressurised gas containers were seen on the ground, please see the below photo.

This waste type (16-05-05 Gases in pressurise containers (including halons) containing hazardous substances and 160504 gases in pressure containers other than those mentioned in 16 05 04) is not on the list of waste that can be accepted on site. If you wish to accept this type of waste you will need to vary your permit in order to do so, otherwise that waste need to be removed from site.



pressurise gas container next to metal waste storage bay

Action: Please ensure waste not listed on the permit is separated, kept secure in a lockable cage, and disposed of appropriately. For immediate compliance

Amenity (F2) Noise

The noise levels were assessed and were deemed acceptable.

Emissions (E1) Air

Emissions to air were assessed with no issues noted.

Thank you for your time during the visit please find my contact details below.

Kind regards,

Boguslawa Pierzchala Waste regulation Officer (Waste Regulation Team)

Email: boguslawa.pierzchala@naturalresourceswales.gov.uk

Post: Natural Resources Wales, Chester Road, Buckley, Flintshire, CH7 3AJ

In this document 'Natural Resources Wales' means the Natural Resources Body for Wales established by Article 3 of the Natural Resources Body for Wales (Establishment) Order 2012.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

| Assessment result | Description |
|-------------------|---|
| Assessed (A) | Assessed or assessed in part, no evidence of non-compliance found |
| Action only (X) | Action only relating to the activity assessment |
| Ongoing (O) | Ongoing non-compliance, not scored |

| Non-compliance category | Description | Score |
|----------------------------|---|-------|
| C1 Major | Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property | 60 |
| C2 Significant | Potential to have a significant impact or effect on the environment, people and/or property | 31 |
| C3 Minor | Potential to have a minor or minimal impact or effect on the environment, people and/or property | 4 |
| C4 No environmental impact | Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property | 0.1 |

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator

Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

What are suspended scores?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Industry and Waste action criteria (used in section 1 and 2):

A: Permitted activities

- A1 Specified by permit

B: Infrastructure

- B1 Infrastructure – Engineering for prevention and control of emissions
- B2 Infrastructure – Closure and decommissioning
- B3 Infrastructure – Site drainage engineering (clean and foul)
- B4 Infrastructure – Containment of stored materials
- B5 Infrastructure – Plant and equipment

C: General management

- C1 General management – Staff competency/training
- C2 General management – Management system and operating procedures
- C3 General management – Materials acceptance
- C4 General management – Storage, handling, labelling and segregation

D: Incident management

- D1 Incident management – Site security
- D2 Incident management – Accidents, emergency and incident planning

E: Emissions

- E1 Emissions – Air
- E2 Emissions – Land and groundwater
- E3 Emissions – Surface water
- E4 Emissions – Sewer
- E5 Emissions – Waste

F: Amenity

- F1 Amenity – Odour
- F2 Amenity – Noise
- F3 Amenity – Dust/fibres/particulates and litter
- F4 Amenity – Pests/birds and scavengers
- F5 Amenity – Deposits on road

G: Monitoring and records, maintenance and reporting

- G1 Monitoring and records, maintenance and reporting – Monitoring of emissions and environment
- G2 Monitoring and records, maintenance and reporting – Records of activity, site diary/journal/events
- G3 Monitoring and records, maintenance and reporting – Maintenance records
- G4 Monitoring and records, maintenance and reporting – Reporting and notification to Natural Resources Wales

H: Resources efficiency

- H1 Resource efficiency – Efficient use of raw materials
- H2 Resource efficiency – Energy efficiency

Enforcement response

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.