

Compliance Assessment Report CAR_NRW0043848

Permit being assessed: AN0225101

For: 747 MAINTAINANCE HANGAR DEVMT RHOOS, held by BRITISH AIRWAYS PLC
At: 747 MAINTAINANCE HANGAR DEVMT RH, RHOOSE AIRPORT , , , , , , , , , ,

Type of assessment carried out: Site Inspection, Reason: Routine.

On 18/03/2024, between 10:00 and 11:30.

Parts of permit assessed: Relevent

NRW Lead Officer: Harry Warburton, accompanied by: Hannah Jenkins.

Report sent to: Mark Peachey, Facilities manager, on 08/04/2024.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
WQ-B2 - Water Quality - Operations - The site	C4 No impact	5
WQ-B2 - Water Quality - Operations - The site	C4 No impact	5
WQ-B2 - Water Quality - Operations - The site	C4 No impact	5

Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
WQ-B2	Construct sample point signage for the discharge after the settlement pond and before it enters the Sefton Brook. As well as clear the vegetation around the outfall to allow for inspection.	06/05/2024
WQ-B2	Identify which manhole is the sample point for the discharge to the Tredogan Brook along Dragonfly Drive and have signage to indicate it as the sampling point.	06/05/2024
WQ-B2	Once the sample chamber is identified on Dragonfly Drive for the discharge to the Tredogan Brook, make it so that a sample can be taken by a lone worker.	27/05/2024

Action criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

Compliance inspection undertaken on 18/03/2024, accompanied by the facilities manager to inspect the surface water discharge permits AN0225101 and AN0225102 which discharge to the Sefton Brook and Tredogan Brook respectively.

The discharge consists of drainage from the roofs of the hangers and areas of hardstanding. Any washing down of aircraft is diverted to the foul sewer via an automatic valve system, this run off is under a trade effluent agreement with Welsh Water.

The surface water drainage is split depending on the area of the site, it goes through oil interceptors on site which were said to be emptied every 6 months.

Surface water from the southern areas of the site flow to a settlement pond to the northwest of the site before discharging to the Sefton Brook. It was mentioned the sample point is at the end of the settlement pond before it discharges to the Sefton Brook.

Currently there is no sample point signage here which will have to be erected as per permit condition 5. It was also mentioned that the outfall is not able to be observed at the moment due to vegetation which will require cutting back.

Surface water from the northern areas of the site flow through an oil interceptor before through a series of manhole chambers off site just by Dragonfly Drive, which then outfalls to the Tredogan Brook via a headwall outfall north of the A4226. The vegetation around this outfall will also be required to be cut back to allow for impact assessment.

The sample point is one of the manhole chambers, however it was unknown which one, they are also large covers which cannot be lifted by a lone worker, as well as this they also require the use of manhole keys. Due to this a sample is not able to be taken from the sample point. The correct manhole will have to be identified as the sample point for the sites discharge, as well as making it possible for a lone worker to take a sample of this discharge. The sample point will also have to be labelled.

Actions:

- Identify which manhole on Dragonfly Drive is the discharge for the site surface water to the Tredogan Brook.
- Make the above identified manhole accessible for a lone worker to take a sample and have the sample point labelled as per permit condition 5.
- Label the sample point after the settlement pond and before the discharge enters the Sefton Brook.
- Inspect both outfalls to the Brooks and cut back the vegetation.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend non-compliance for up to six months to allow time for remedial action to be taken. These will be re-instated if the action is not completed.

Full list of water quality action criteria (used in section 1 and 2):**WQ A: Management**

- WQ-A1 General management

WQ B: Operations

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

WQ C: Emissions and monitoring

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Installation of monitoring boreholes

WQ D: Information

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

Enforcement response

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be

added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.