

Compliance Assessment Report CAR_NRW0043658

Permit being assessed: TB3497TJ.

For: Glan Yr Afon Waste Transfer Station, **held by:** Cyngor Sir Ceredigion County Council

At: Aberystwyth, Ceredigion, SY23 3JQ.

Type of assessment: Site Inspection,

Reason: Routine.

On: 14/02/2024 between 12:08 and 13:09.

Parts of permit assessed: See criteria listed below.

NRW Lead Officer: Luke Taylor, accompanied by Liz Park, David Fowles.

Report sent to: Simon Edwards , TCM, on 10/04/2024.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
W2A - Waste - Operations - Permitted activities	Assessed (A)	
W2D - Waste - Operations - The site	Assessed (A)	
W2E - Waste - Operations - Waste acceptance	Assessed (A)	
W3B - Waste - Emissions and monitoring - Emissions of substances not controlled by emission limits	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

Total non-compliances recorded	Total non-compliance score
0	0

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

No action required.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

This report has been produced following a compliance inspection by Natural Resources Wales, which was carried out by Luke Taylor (Waste Regulation Officer), Liz Park (Senior Waste Regulation Officer) and David Fowles (Workplace Recycling Officer).

The inspection was conducted on Wednesday 14th February 2024, there was light rainfall at the time. During the inspection officers were accompanied by Mererid Jones and Paul Edwards, who are in the process of completing their CIWM/WAMITAB qualifications in order to act as Technically Competent Managers and provide resilience for periods when the site TCM, Simon Edwards, is unavailable.

Observations:

At the time of the inspection the site was operational, with loads of household waste, collected during the morning rounds by Ceredigion Council refuse collection staff, arriving and being deposited. This activity occurs inside a covered building for general waste, food waste and clear recycling bags. There is also a bay designated for large furniture. Glass was being deposited into a bay outside on the impermeable yard.

The site was clean and tidy, with waste being kept within the designated bays and no litter build up visible.



Waste electrical items are bulked within a bay on the yard and, at the time of the inspection, there was a significant build up of these items. Mererid Jones explained to the officers that this was due to a load having been returned from the destination site, as that site had experienced an incident, and was not able to accept it at the time. Officers were informed that plans were in place to have another collection to reduce the quantity of the waste stream on site, which was due to take place within a fortnight. Prior to the completion of this CAR, confirmation has been received that the waste left site on 20th February to be processed.



Workplace Recycling Regulations

During the site visit a conversation was had between David Fowles, and Paul Edwards regarding the new Workplace Recycling Regulations, and what this would mean for the site. Under the regulations waste from commercial premises will need to be separately collected. At present the site does not have a sufficient number bays to accommodate the separate waste streams that will be generated. It was arranged that further contact would be made between the officer and Mr Edwards to discuss the implications of the regulations further.

If you wish to discuss any aspect of this CAR please contact me via email at:
luke.taylor@cyfoethnaturiolcymru.gov.uk

Regards,
Luke Taylor

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator

Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Waste compliance criteria (used in section 1 and 2):

1. Management

- W1A – General management
- W1B – Energy Efficiency (MCP/SG facilities only)
- W1C – Avoidance, recovery and disposal of wastes produced by the activities

2. Operations

- W2A – Permitted activities
- W2B – Waste recovery plan
- W2C – Operating techniques
- W2D – The site
- W2E – Waste acceptance
- W2F – Technical requirements
- W2G – Improvement programme
- W2H – Pre-operational conditions

3. Emission and Monitoring

- W3A – Emissions to water, air or land
- W3B – Emissions of substances not controlled by emission limits
- W3C – Odour
- W3D – Noise and vibration
- W3E – Monitoring
- W3F – Pests
- W3G – Fire

4. Information

- W4A – Records
- W4B – Reporting
- W4C – Notification

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 to 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.