

Compliance Assessment Report CAR_NRW0044802

Permit being assessed: CG0093101

For: BERTHLWYD HALL HOLIDAY PARK LLECHW, held by R S & L H DAVIES
At: BERTHLWYD HALL HOLIDAY PARK LLE, LLECHWEDD CONWY, LLECHWEDD CONWY, CONWY, CONWY.

Type of assessment carried out: Site Inspection, Reason: Routine.

On 22/07/2024, between 12:00 and 13:00.

Parts of permit assessed: All

NRW Lead Officer: Nathan Owen.

Report sent to: BERTHLWYD HALL, BERTHLWYD HALL, on 22/07/2024.

1. Summary of our findings (full details in section 4)

| Part of permitted activity assessed (criteria) | Assessment result | Permit condition |
|---|-------------------|------------------|
| WQ-A1 - Water Quality - Management - General management | Action only (X) | |

Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

| Criteria | Action needed | Complete by |
|----------|--|-------------|
| WQ-A1 | Carry out general maintenance of the site, cut back overhanging trees and patch damaged render | 30/09/2024 |

Action criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

On the 22/07/2024 NRW Officer Nathan Owen, visited the BERTHLWYD HALL HOLIDAY PARK, (CG0093101) NO was accompanied by the managing director on the visit.

No arrived at the site at 1205, the weather was dry.

Image 1 – Filter bed 1



The site operates settlement tanks alongside x2 filter beds with distribution arms. The filter beds operate on a pressure system the, tanks in the middle fill to level and then begin to distribute effluent. Both filter beds where seen operating at the time of the visit.

The filter beds where free of foreign matter and appeared to be maintained to a satisfactory standard.

Image 2 – screen on filter bed



Image 3 – Cracks in render.



During the inspection it was apparent there were several large cracks/breaks in the render on both filter beds, these cracks showed no signs of sewage fungus or matter showing in these cracks suggesting the brickwork underneath is still intact.

Image 4 – Render falling away.



Filter bed 2 had areas of render which are missing entirely, as above these areas are dry and free from sewage matter suggesting the mortar on the bricks is holding.

Image 5 – Outfall pipe



The outfall area was clean with no evidence of fungus or growth in the immediate downstream area.

Image 6 – overhanging trees



NRW are requesting the following maintenance activities be carried out at the site.

- Fix and repair any cracks in the render to ensure no seepage occurs from the filter beds.
- Cut back over hanging trees, to prevent leaf litter falling on filter beds.

NRW are requesting that the above are carried out by 30/09/2024.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

| Assessment result | Description |
|-------------------|---|
| Assessed (A) | Assessed or assessed in part, no evidence of non-compliance found |
| Action only (X) | Action only relating to the activity assessment |
| Ongoing (O) | Ongoing non-compliance, not scored |

| Non-compliance category | Description |
|----------------------------|---|
| C1 Major | Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property |
| C2 Significant | Potential to have a significant impact or effect on the environment, people and/or property |
| C3 Minor | Potential to have a minor or minimal impact or effect on the environment, people and/or property |
| C4 No environmental impact | Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property |

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend non-compliance for up to six months to allow time for remedial action to be taken. These will be re-instated if the action is not completed.

Full list of water quality action criteria (used in section 1 and 2):**WQ A: Management**

- WQ-A1 General management

WQ B: Operations

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

WQ C: Emissions and monitoring

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Installation of monitoring boreholes

WQ D: Information

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

Enforcement response

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be

added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.