

## Compliance Assessment Report CAR\_NRW0044790

**Permit being assessed:** BW2300301

For: Rhosog P.S, held by DWR CYMRU CYFYNGEDIG

At: Nr 105, Culfor Rd, Loughor, Swansea , SA4 6UB.

**Type of assessment carried out:** Site Inspection, Reason: Routine.

On 08/07/2024, between 11:15 and 11:30.

Parts of permit assessed: Operations, Emissions and Monitoring.

**NRW Lead Officer:** Sarah Bennett, accompanied by: Catherine Tucker.

**Report sent to:** CARS@dwrcymru.com, CARS Mailbox, on 22/07/2024.

### 1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
WQ-B1 - Water Quality - Operations - Permitted activities	Assessed (A)	
WQ-B2 - Water Quality - Operations - The site	Action only (X)	
WQ-B3 - Water Quality - Operations - Operating techniques	Action only (X)	
WQ-C1 - Water Quality - Emissions and monitoring - Emissions to water	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

### 2. What action is required?

Criteria	Action needed	Complete by
WQ-B2	Please confirm the location of the point of overflow and the point of discharge for the emergency overflow.	31/10/2024
WQ-B3	Please submit the Pumping Station Key Protection Measures (PSKPM) to NRW in the format already agreed.	31/10/2024

Action criteria codes are listed in the 'Important information' section below.

### 3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

**At this time, we do not intend to take any further action.**

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

## 4. Details of our assessment

On the 8<sup>th</sup> July 2024 you accompanied us on an inspection of Rhosog Sewage Pumping Station. It was dry at the time of the inspection but rain had fallen on the previous 5 days.

There is a storm and emergency discharge permit in place for Rhosog SPS.

The pumping station has three dry weather flow pumps (duty, assist, standby) and 2 storm pumps.

### Storm Overflow

There is no requirement in the permit for storm storage to be provided, however, during our inspection we could see that there was a storm tank located outside of the pumping station. The tank was clean and dry. Any storm sewage left in the tanks at the end of a storm event would be returned to the continuation flow automatically.

The EDM was located in the outfall channel below the storm storage. The outfall discharges to an intertidal watercourse. We did not inspect the discharge point during this inspection.

The EDM reported data for 99.89% of the time in 2023 so appears to have been fully operational in that respect.

There are no screens in place at Rhosog SPS. My understanding is that DCWW will be going through a process of classifying all its storm overflows in accordance with Guidance Note GN066 'How to classify storm overflow performance'. I would expect this asset to be classified as substandard due to the lack of 6mm screens.

### Emergency Overflow

It was unclear where the point of overflow for an emergency was located. Your drainage plans suggest that it might be located upstream of the SPS but the location given in the permit is the same as the point of overflow for the storm.

**Action: Please confirm the location of the point of overflow and the point of discharge for the emergency overflow.**

Condition 2.3.1 requires that any emergency overflows, subject to the conditions of this permit, shall be operated using the techniques and in the manner described in the Pumping Station Key Protection Measures (PSKPM).

**Action: Please submit the Pumping Station Key Protection Measures (PSKPM) to NRW in the format already agreed.**

Thank you.

End

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

## Important information

### Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

### Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

### If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend non-compliance for up to six months to allow time for remedial action to be taken. These will be re-instated if the action is not completed.

**Full list of water quality action criteria (used in section 1 and 2):****WQ A: Management**

- WQ-A1 General management

**WQ B: Operations**

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

**WQ C: Emissions and monitoring**

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Installation of monitoring boreholes

**WQ D: Information**

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

**Enforcement response**

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

**Data protection notice**

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

**Disclosure of information – this report will be available to view on-line**

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be

added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

**What do I do if I disagree with the report or have a complaint?**

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email [enquiries@naturalresourceswales.gov.uk](mailto:enquiries@naturalresourceswales.gov.uk) for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at [ask@ombudsman.wales](mailto:ask@ombudsman.wales)

**Welsh Language Standards**

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.