

Miss Sarah Jones  
Impala Terminals Infrastructure UK Ltd  
Westerleigh Terminal  
Oakleigh Green Farm Lane  
Westerleigh  
Bristol  
BS37 8QE

**Our ref: PAN-026721 (EPR/AP3830XQ)**  
**Your ref: EPR/AP3830XQ**

**Date: 13/09/2024**

Dear Miss Jones

**Returning your permitting application**

**Application reference: PAN-026721**  
**Operator: Impala Terminals Infrastructure UK Ltd**  
**Facility: Milford Haven site, Milford Haven, Pembrokeshire, SA73 3JD**

We wrote to you on 30/08/2024 to ask you to send us the correct fee but we've not had a reply from you. Unfortunately this means your application is not duly made and we must return it to you.

You may resubmit your application. We recommend that you talk to your local area office about your application before you complete it. Please call 0300 065 3000 and ask to speak to your local area office or your site officer.

If you have any questions please phone me on 0300 065 3383 or email [sherreen.thomas@naturalresourceswales.gov.uk](mailto:sherreen.thomas@naturalresourceswales.gov.uk).

Yours sincerely

Sherreen Thomas  
Permit Support Officer

Ffôn/Tel 0300 065 3383  
E-bost/Email [sherreen.thomas@cyfoethnaturiolcymru.gov.uk](mailto:sherreen.thomas@cyfoethnaturiolcymru.gov.uk)  
[sherreen.thomas@naturalresourceswales.gov.uk](mailto:sherreen.thomas@naturalresourceswales.gov.uk)

Gwasanaeth Trwyddedu, Cyfoeth Naturiol Cymru, Swyddfeydd Llywodraeth Cymru, Parc Cathays, Rhodfa'r Brenin Edward VII, Caerdydd, CF10 3NQ  
Permitting Service, Natural Resources Wales, Welsh Government Offices, Cathays Park, King Edward VII Avenue, Cardiff, CF10 3NQ  
Gwefan/Website [www.cyfoethnaturiolcymru.gov.uk](http://www.cyfoethnaturiolcymru.gov.uk)  
[www.naturalresourceswales.gov.uk](http://www.naturalresourceswales.gov.uk)

Croesewir gohebiaeth yn y Gymraeg a'r Saesneg  
Correspondence welcomed in Welsh and English