

## Compliance Assessment Report CAR\_NRW0045104

**Permit being assessed:** EP3994LG.

**For:** The Granary, **held by:** Caerphilly Skip Hire ( C W S ) Ltd

**At:** Graddfa Road, Llanbradach, Mid Glamorgan, CF83 3QS.

**Type of assessment:** Site Inspection,

**Reason:** Incident Response (Incident number 2411083).

**On:** 21/08/2024 between 09:00 and 10:00.

**Parts of permit assessed:** Various.

**NRW Lead Officer:** Greg Gardner, accompanied by Chris Burge, Mark O'Gorman.

**Report sent to:** Mr. Alun Pitten, Site Manager , on 05/09/2024.

### 1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
W2C - Waste - Operations - Operating techniques	Assessed (A)	
W3A - Waste - Emissions and monitoring - Emissions to water, air or land	Assessed (A)	
W3D - Waste - Emissions and monitoring - Noise and vibration	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

Total non-compliances recorded	Total non-compliance score
0	0

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

### 2. What action is required?

No action required.

### 3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

**At this time, we do not intend to take any further action.**

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

**4. Details of our assessment**

This report details the site visit made on the 21st August 2024 to Caerphilly Skip Hire Ltd, Caerphilly, permit reference number EPR/EP3994LG. NRW (Natural Resources Wales) Officers Greg GARDNER, Chris BURGE and Enforcement Apprentice Mark O'GORMAN attended the Caerphilly Skips Hire Ltd site at The Granary, Graddfa Road, Llanbradach, CF83 3QS for an incident response site inspection following the report of an environmental incident relating to the site on 01/08/24 - Reference Number WIRS 2411083. NRW Officers arrived at 09:00am where we met with Mr. Alun PITTEN. The weather was cloudy and dry.

**PREVIOUS BREACHES / ACTIONS FROM LAST SITE INSPECTION (CAR\_NRW0042330)**

There were no identified permit breaches / actions during the previous site inspection.

**PERMIT BREACHES / ACTIONS**

No permit breaches / actions have been identified during this site inspection.

**INCIDENT RESPONSE - WIRS 2411083**

On 01/08/24 at 12:43pm, NRW received an environmental incident report (WIRS 2411083) in relation to Caerphilly Skip Hire Ltd. The report stated (please note, in order for the report to remain anonymous, some information has been redacted to prevent identity):

*"This company operate close to residential premises, In some cases within approx 50yards, the amount of traffic, noise and dust coming from these activities are causing concern They start operating from 5.30/6am to approx 6pm 6 days a week & most Sundays from 6/7am until late afternoon. There are 3 machines operating non stop to sort the waste by shaking, dropping, flattening and crushing, doing this repeatedly before placing in to skips, this causes vibration noise and dust*

*The skip lorries are in and out of the yard constantly, chains rattling and banging on the sides of the vehicles, skips being dropped and collected, engines left running with diesel fumes being emitted. On Monday afternoon, a very large container was being pushed by a machine along their concrete path to place in a different position, the noise was indescribable!*

*There are many occasions when residents cannot have windows & doors open because of the dust, sometimes it's like a fog. we cannot enjoy our gardens due to the constant noise, there seems to be no concern for residents!*

*As a resident I feel I should be able to enjoy my home and garden without the constant 7 day a week disruption from this company.*

*I would like to know what their operating hours are and to what regulations they should adhere to. Whilst I appreciate that this is a business and of course you can't stop all noise and dust, it would be nice if this company gave some consideration to local residents."*

**SITE INSPECTION**

Upon arrival the waste transfer station activities located on the 'top yard' were undertaking waste sorting operations of all incoming wastes. Following the initial sorting, waste(s) were

being stored in appropriate bays or sealed skips. All waste(s) being stored on the 'lower' yard on site were being stored in sealed skips as per permit conditions and awaiting onward recycling/disposal.

Housekeeping on site was of good standard with thoroughfares clear and with no concerns raised. The stockpile heights of the various waste streams were not in excess of the sites Fire Prevention and Mitigation Plan (FPMP) and stored in separate piles with adequate separation distances. On site drainage and surface infrastructure appeared to be in good condition with no concerns raised during the inspection as seen in photos 1-3.

During this site inspection, the road deposits were minimal and no evidence of excessive airborne dust was present. See photos 1-3 & 5-7. Whilst on site, NRW Officers did not witness any excessive noise levels that were of concern or any excessive unpleasant odours. Site security was in good working order with adequate security fencing as well as any contained materials stored correctly within secured areas. Plant and equipment were in good working order with no visible defects witnessed such as oil leaks / unusual sounds etc. The site were reminded of abiding by their Environmental Management System at all times especially when it comes to emissions (I.E. odour / noise / dust etc) to prevent and mitigate as practical as possible.

CWS Ltd do have an on site sprinkler system for dust suppression / fire mitigation - see photo 8. This was not operational at the time of the inspection however due to on site conditions (damp) there was no requirement at that particular time. The site have also installed an additional water tank to increase water capacity for dust suppression / fire mitigation - see photo 9.

NRW Officers, were satisfied at the time of the inspection, that the current mitigation / prevention measures were in place with no concerns raised. The site were reminded, as previously stated, to abide by their Environmental Management System at all times especially when it comes to emissions (I.E. odour / noise / dust etc) to prevent and mitigate as practical as possible.



**Photo 1** - On site waste transfer activities on the 'top yard'



**Photo 2** - On site waste transfer activities on the 'top yard'



**Photo 3** - On site waste transfer activities on the 'top yard'



**Photo 4 - On site road sweeper at CWS Ltd.**



**Photo 5 - On site waste transfer activities on the 'bottom yard'**



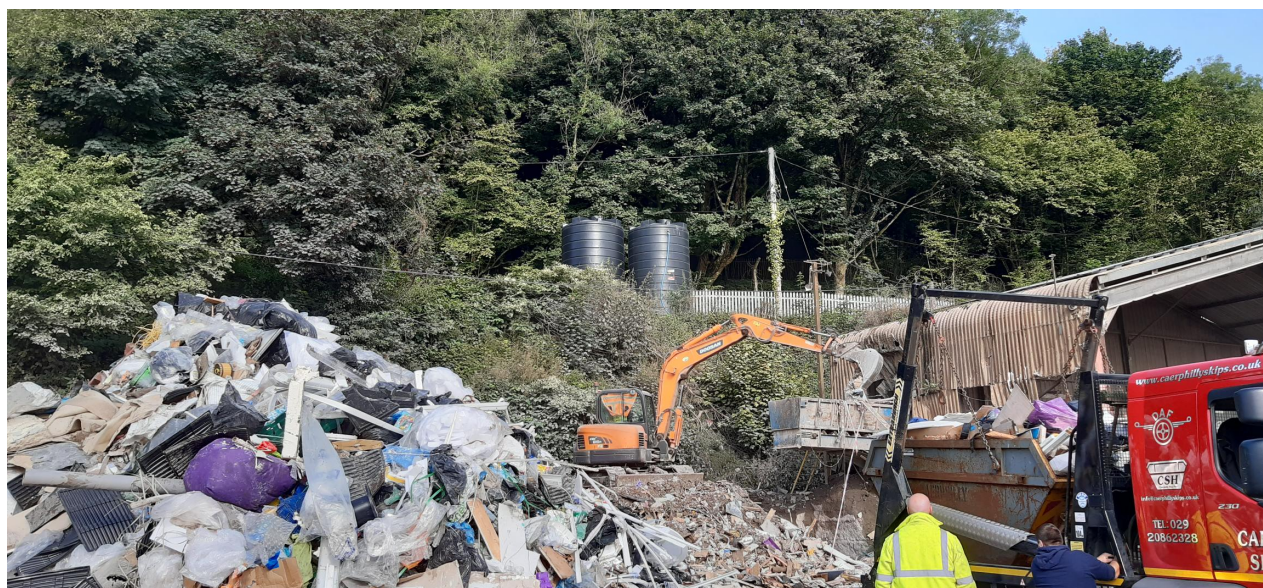
**Photo 6 - On site waste transfer activities on the 'bottom yard'**



**Photo 7 - On site waste transfer activities on the 'bottom yard'**



**Photo 8 - Sprinkler system (top middle) located at CWS Ltd**



**Photo 9 - Water tanks at CWS Ltd with increased capacity for dust / fire mitigation**

NRW officers left site at 10:00am the same day.

If you have any issues with this report please contact Greg Gardner on [greg.gardner@naturalresourceswales.gov.uk](mailto:greg.gardner@naturalresourceswales.gov.uk)

Thank you.

***In this document 'Natural Resources Wales' means the Natural Resource Body for Wales established by Article 3 of the Natural Resources Body for Wales (Establishment) Order 2012.***

--

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

## Important information

### Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

### Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

### How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator

Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

**If your assessment result in Section 1 is suspended, what does this mean?**

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

**Full list of Waste compliance criteria (used in section 1 and 2):**

**1. Management**

- W1A – General management
- W1B – Energy Efficiency (MCP/SG facilities only)
- W1C – Avoidance, recovery and disposal of wastes produced by the activities

**2. Operations**

- W2A – Permitted activities
- W2B – Waste recovery plan
- W2C – Operating techniques
- W2D – The site
- W2E – Waste acceptance
- W2F – Technical requirements
- W2G – Improvement programme
- W2H – Pre-operational conditions

**3. Emission and Monitoring**

- W3A – Emissions to water, air or land
- W3B – Emissions of substances not controlled by emission limits
- W3C – Odour
- W3D – Noise and vibration
- W3E – Monitoring
- W3F – Pests
- W3G – Fire

**4. Information**

- W4A – Records
- W4B – Reporting
- W4C – Notification

**Enforcement response**

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

**Data protection notice**

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

### **Disclosure of information – this report will be available to view on-line**

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

### **What do I do if I disagree with the report or have a complaint?**

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 to 18:00), or email [enquiries@naturalresourceswales.gov.uk](mailto:enquiries@naturalresourceswales.gov.uk) for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at [ask@ombudsman.wales](mailto:ask@ombudsman.wales)

### **Welsh Language Standards**

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.