

Compliance Assessment Report CAR_NRW0045033

Permit being assessed: DB3096HK.

For: Colomendy Waste Transfer Station, **held by:** Denbighshire County Council

At: Denbighshire County Council Waste Recycling Centre, Graig Road, Denbigh, Denbighshire, LL16 5US.

Type of assessment: Site Inspection,

Reason: Routine.

On: 15/08/2024 between 10:30 and 11:45.

Parts of permit assessed: General management, Permitted activities, Operating techniques, Waste acceptance, Odour, Noise, Pests, Fire.

NRW Lead Officer: Steven White.

Report sent to: Gareth Davies, Bryn Cooledge, Viktoria Karagits, Site Manager, TCM, WRAP representative, on 02/09/2024.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
W1A - Waste - Management - General management	Assessed (A)	
W2A - Waste - Operations - Permitted activities	Assessed (A)	
W2C - Waste - Operations - Operating techniques	Assessed (A)	
W2E - Waste - Operations - Waste acceptance	Assessed (A)	
W3C - Waste - Emissions and monitoring - Odour	Assessed (A)	
W3D - Waste - Emissions and monitoring - Noise and vibration	Assessed (A)	
W3F - Waste - Emissions and monitoring - Pests	Assessed (A)	
W3G - Waste - Emissions and monitoring - Fire	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

Total non-compliances recorded	Total non-compliance score
0	0

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

No action required.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

This was a pre-arranged inspection to visit the site following its opening approx. 12 weeks prior. Senior Environment Officer Steven White met with: Viktoria Karagits (WRAP), Gareth Davies (DCC), Bryn Cooledge (DCC), Eric Price (DCC). Following introductions and a brief discussion the site inspection was carried out. Photographs were taken throughout the visit but will only be used for site familiarisation within NRW and not included on the CAR form.

Glass is deposited in bays at the bottom end of the site, whilst we were on site a wagon deposited glass waste in the bay, when stood close to the bay the noise was very loud, however the bays have been constructed and situated such that there are sufficient acoustic barriers to deal with this. In other areas of the site the noise was reduced dramatically through these prevention measures. The drainage of this bay is being looked into as operators have found it can get blocked with glass dust. UPDATE: this has now been completed.

The drainage of the site was discussed and checked, surface water drains are checked and maintained regularly, drain blockers and spill kits are available for any incidents on site. SUDS systems are in place for rain water and there are swales and interceptors situated adjacent to the site jet wash and fuelling station. Fuelling station is double-bunded and all nozzles and pipes were within the bund. The site interceptor is maintained and checked regularly with keys available for easy access, frequencies of checks and maintenance must be recorded in the site diary.

Bays for plastic, food waste, green waste and paper/cardboard were checked, no issues were observed. Vermin measures were discussed - these were more than adequate for a site this size.

The site was almost constantly being swept whilst we were on site

In the treatment building the sorting systems were explained, dust and odour from this

building were kept under control with mist cannons and 'flavoured' mists. This also helped at times of hot weather with heat suppression within the building.
Small electrics and batteries were stored in the building within bays and suitable boxes.

Site Fire Prevention and Mitigation Plan is kept both in the office and in a box available at the site entrance. North Wales Fire and Rescue Service have advised extensively on the site and carried out site familiarisation visits, the site FPMP has a separate scaled-down document specifically for NWFRS with site maps and specific relevant information that NWFRS have requested (e.g. Site maps, drainage, waste types and locations, water supply).

Nappies and AHP waste was discussed, the volume of this waste type accepted has been found to be well below that anticipated, as such the AHP waste would be stored on site for much longer than first thought whilst it is bulked up for onward treatment. It was suggested that the AHP waste could be stored within the general waste bay (as this is emptied every couple of days) instead of being on site for longer than necessary. Schedule 1, Table S1.1 - Operations, states that AHP waste must be stored in sealed containers. Providing these containers are sealed then the size of them could be altered without a requirement for change of permit conditions. Viktoria Karagits is looking into this and will correspond separately with a proposed way forward for this waste stream.

Waste transfer notes are digitised and cross-checked against weighbridge data.

Thank you for your time, please find my contact details below.

Regards

Steven White

Senior Officer (NE Waste Regulation Team)

Email: steven.white@naturalresourceswales.gov.uk

Post: Natural Resources Wales, Chester Road, Buckley, Flintshire, CH7 3AJ

In this document 'Natural Resources Wales' means the Natural Resources Body for Wales established by Article 3 of the Natural Resources Body for Wales (Establishment) Order 2012.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator

Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Waste compliance criteria (used in section 1 and 2):

1. Management

- W1A – General management
- W1B – Energy Efficiency (MCP/SG facilities only)
- W1C – Avoidance, recovery and disposal of wastes produced by the activities

2. Operations

- W2A – Permitted activities
- W2B – Waste recovery plan
- W2C – Operating techniques
- W2D – The site
- W2E – Waste acceptance
- W2F – Technical requirements
- W2G – Improvement programme
- W2H – Pre-operational conditions

3. Emission and Monitoring

- W3A – Emissions to water, air or land
- W3B – Emissions of substances not controlled by emission limits
- W3C – Odour
- W3D – Noise and vibration
- W3E – Monitoring
- W3F – Pests
- W3G – Fire

4. Information

- W4A – Records
- W4B – Reporting
- W4C – Notification

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 to 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.