

Compliance Assessment Report CAR_NRW0045128

Permit being assessed: AB3095ZY.

For: Roath Dock, **held by:** Associated British Ports

At: Old Clipper Road, Cardiff Docks, Cardiff, CF10 4LY.

Type of assessment: Site Inspection,

Reason: Routine.

On: 29/05/2024 between 14:20 and 14:40.

Parts of permit assessed: W2A, W2C, W2E, W4B, W4A.

NRW Lead Officer: Elysia Lovelock, accompanied by Dafydd Evans, Aimee Lintern.

Report sent to: Operations SMS Manager, Operations SMS Manager, on 06/09/2024.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
W2A - Waste - Operations - Permitted activities	Assessed (A)	
W2C - Waste - Operations - Operating techniques	Assessed (A)	
W2E - Waste - Operations - Waste acceptance	Assessed (A)	
W4B - Waste - Information - Reporting	Assessed (A)	
W4A - Waste - Information - Records	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

Total non-compliances recorded	Total non-compliance score
0	0

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

No action required.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

I, Senior Industry and Waste Regulation Officer Elysia Lovelock and Waste Regulation Higher Education Placement Officer's Dafydd Evans and Aimee Lintern, attended the permitted facility of Associated British Ports, Roath Dock, Old Clipper Road, Cardiff CF10 4LX to undertake a routine unannounced site inspection on Wednesday 29th May 2024.

On arrival at approximately 1420 hours, we approached staff present on site to identify ourselves. Due to the high level of activity on site, we advised that we would proceed with the inspection at a safe distance.

The purpose of the unannounced site inspection by Natural Resources Wales officers was to assess the sites compliance with the conditions of the Tier 3 bespoke environmental permit held by Associated British Ports, reference EPR- AB3095ZY.

The environmental permit allows for a non-hazardous waste transfer facility. The operator is permitted to the store and bulk non-hazardous waste only, with a permitted annual tonnage of 120,000 tonnes (of which 30,000 tonnes can be Mill Scales).

At the time of the inspection, mill scales and some product were being stored, and the sites infrastructure appeared to be in good condition. Details of the product were later confirmed with the Operator.

The site visit concluded at approximately 1440 hours.

Following the visit, I contacted the Associated British Ports Operations SMS Manager, for confirmation of the material observed on site, for evidence regarding routine maintenance of the site's interceptor, and to request a copy of the site's Technically Competent Manager Continuing Competency Certificate for Natural Resources Wales' records. These were subsequently provided by the Operator on 5th June 2024.

On 24th June 2024, as per Compliance Assessment Report reference CAR_NRW0044411, a date for a revised Pest Management Plan was also agreed with the Operator, required in accordance with permit conditions 1.1.1 and 3.4.1. The agreed date for submission is 31st October 2024.

I note, the site's waste return submissions to Natural Resources Wales are currently up-to-date for 2024

We wish to thank the Operator for their time answering queries following the visit.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator

Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Waste compliance criteria (used in section 1 and 2):

1. Management

- W1A – General management
- W1B – Energy Efficiency (MCP/SG facilities only)
- W1C – Avoidance, recovery and disposal of wastes produced by the activities

2. Operations

- W2A – Permitted activities
- W2B – Waste recovery plan
- W2C – Operating techniques
- W2D – The site
- W2E – Waste acceptance
- W2F – Technical requirements
- W2G – Improvement programme
- W2H – Pre-operational conditions

3. Emission and Monitoring

- W3A – Emissions to water, air or land
- W3B – Emissions of substances not controlled by emission limits
- W3C – Odour
- W3D – Noise and vibration
- W3E – Monitoring
- W3F – Pests
- W3G – Fire

4. Information

- W4A – Records
- W4B – Reporting
- W4C – Notification

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 to 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.