

## Compliance Assessment Report CAR\_NRW0045219

**Permit being assessed:** AN0233301

For: TRERHYNGYLL PS WEST OF JANE HODGE H, held by DWR CYMRU CYFYNGEDIG

At: TRERHYNGYLL PS WEST OF JANE HODG, WEST OF JANE HODGE HOTEL MAENDY, MAENDY ,, MAENDY ,, ,,

**Type of assessment carried out:** Site Inspection, Reason: Incident Response (Incident number: 2412155).

On 06/09/2024, between 10:00 and 12:00.

Parts of permit assessed: All

**NRW Lead Officer:** Alexander Grainger, accompanied by: Hannah Jenkins, Alex Grabham.

**Report sent to:** DCWW CARS mailbox, DCWW CARS mailbox, on 02/10/2024.

### 1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
WQ-D1 - Water Quality - Information - Records	Action only (X)	
WQ-B2 - Water Quality - Operations - The site	Action only (X)	
WQ-B2 - Water Quality - Operations - The site	Action only (X)	
WQ-D1 - Water Quality - Information - Records	Action only (X)	
WQ-B2 - Water Quality - Operations - The site	Action only (X)	

Result types are explained in more detail in the 'Important Information' section below.

### 2. What action is required?

Criteria	Action needed	Complete by
WQ-D1	Provide summary of reports received or investigations undertaken of sewage spills for this asset.	18/10/2024
WQ-B2	Provide photos of screens at this site as we were unable to inspect these on the visit.	18/10/2024
WQ-B2	Provide a timeframe and detailed plan as to how DCWW are going to address the ongoing issues at this asset.	18/10/2024
WQ-D1	Provide recent maintenance records for this asset from 2024.	18/10/2024
WQ-B2	Provide details on any assessments that have been made (regarding network capacity and pumping station operation) for the connections on the new developments in the area.	18/10/2024

Action criteria codes are listed in the 'Important information' section below.

### 3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

**You are non-compliant with your permit.**

**We are currently considering taking enforcement action against you for the non-compliance recorded above. We will contact you in due course.**

### 4. Details of our assessment

This site visit was in response to ongoing reports regarding sewage spills from this asset. This asset's permit only allows for spills via its emergency overflow, however, it has been identified as spilling in non-emergency conditions. NRW request that DCWW provide a summary of reports received regarding this asset or investigations they have undertaken due to this ongoing issue.

Arrived at site at 10:00am with DCWW. Weather was very heavy rain during the visit.

We were unable to inspect the asset due to DCWW not having the required key to the asset on this occasion. With this in mind, NRW request that DCWW provide time & date stamped photos of the screens at this asset.

We were informed that the site has had new wireless telecommunications installed in recent months to replace the previous wired connection. This is supposed to ensure a more stable connection to allow for data to be more consistent.

We inspected the brook which this asset discharges into to check for any evidence of pollution as this asset tends to spill during heavy rainfall. It was difficult to see the brook or the outfall due to overgrown vegetation but from what could be seen, it looked in good condition. There were no odours or visual evidence of pollution on this occasion.

Discussed issues with infiltration in this area and ask that DCWW provide details on any ongoing / planned work to investigate and resolve catchment issues, including a timeframe on when this is to be carried out.

In addition to this, NRW also request that DCWW provide details on any assessments that have been made (regarding network capacity and pumping station operation) for the connections on the new developments in the area.

We have sent a data request to the Wastewater data team in DCWW to provide the wet well level data for this asset from January 2023 to September 2024 for review.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

## Important information

### Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

### Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

### If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend non-compliance for up to six months to allow time for remedial action to be taken. These will be re-instated if the action is not completed.

**Full list of water quality action criteria (used in section 1 and 2):****WQ A: Management**

- WQ-A1 General management

**WQ B: Operations**

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

**WQ C: Emissions and monitoring**

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Installation of monitoring boreholes

**WQ D: Information**

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

**Enforcement response**

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

**Data protection notice**

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

**Disclosure of information – this report will be available to view on-line**

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be

added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

**What do I do if I disagree with the report or have a complaint?**

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email [enquiries@naturalresourceswales.gov.uk](mailto:enquiries@naturalresourceswales.gov.uk) for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at [ask@ombudsman.wales](mailto:ask@ombudsman.wales)

**Welsh Language Standards**

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.