

Compliance Assessment Report CAR_NRW0045404

Permit being assessed: AN0302101

For: DYFFRYN SPRINGS HOME FARM DYFFRYN, held by T J Bird & Sons Ltd

At: DYFFRYN SPRINGS, HOME FARM, DYFFRYN, CARDIFF, CF5 6SU.

Type of assessment carried out: Site Inspection, Reason: Routine.

On 10/10/2024, between 10:30 and 10:50.

Parts of permit assessed: All

NRW Lead Officer: Harry Warburton.

Report sent to: Jonathan Bird, Owner, on 14/10/2024.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
WQ-A1 - Water Quality - Management - General management	Action only (X)	
WQ-B1 - Water Quality - Operations - Permitted activities	C3 Minor	3c, 4, and 2.2

Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
WQ-A1	Arrange a service of the current package plant, a variety of contractors can be found that offer this service. Alternatively the contractor used to empty the package plant may offer this service also. Provide evidence of this with a service receipt.	25/11/2024
WQ-B1	Apply for a variation of permit to update the grid references and site map so they are up to date. The permit will also have to be varied to update the maximum quantities of discharge due to the increased numbers at the site from what is stated in the permit in section 2.2.	20/12/2024

Action criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

You are non-compliant with your permit.

We are currently considering taking enforcement action against you for the non-compliance recorded above. We will contact you in due course.

4. Details of our assessment

On the 10th of October 2024 Environment Officer Harry Warburton attended the site of Dyffryn Springs to inspect permit AN0302101. The site is currently used as a wedding venue, restaurant and angling location.

This site is scheduled to be attended in 2025 for NRWs monitoring programme, this will be a member of our monitoring team attending periodically to take a sample of the discharge to ensure it is compliant with the parameters set out in the permit.

There is a package plant on site that treats the effluent from the site and is discharged via a seasonal soakaway to a drainage ditch that later joins the Goldsand Brook. There is a sample point chamber located at ST 09704 71481. This was inspected and there was little to no flow through this point at the time of attendance. The point of discharge to the ditch was slightly overgrown, there was some residual water in the ditch from the recent rainfall, however this looked relatively clear.

I had a brief discussion with the site owner following my visit and he mentioned the package plant does get emptied and minor parts repaired/cleaned. A formal service should be carried out by a qualified contractor to assess whether the package plant is functioning as it should be.

There is another package plant installed on site, however this is currently not permitted and is not allowed to function and discharge without an active permit. A permit should be applied to for this package plant if there are plans to use it in the future.

The current package plant was permitted in 2000 with the permit stating the facilities in use are a restaurant and WC, as stated in section 3.2 of the permit, there are now additional facilities of being a wedding venue. In section 2.2 of the permit it states the maximum rate of discharge being 1 cubic metre a day, this is based on a rate of 40 people per day. However the site allows up to 250 people for a wedding, as stated on the website. This is significantly higher than the 40 people per day the package plant was designed to cater for when the permit was issued.

The discharge point, sampling point and the illustration in annex 1 of the permit are not accurate with the actual locations on site, this will have to be altered in a permit variation. Due to the above reasons, a permit variation should be applied for based on the updated flows and loads for the facilities for this site. [British Water flows and loads.pdf \(theseptic-tankstore.co.uk\)](#)

A permit variation can be applied for here: [Natural Resources Wales / Change \(vary\) an existing permit for a discharge of domestic sewage](#)

If the current package plant is not able to cater for the higher flows and loads as mentioned above, then a permit may have to be applied for for the new package treatment plant system to use as an alternative, if this is considered then a permit application can be made here: [Natural Resources Wales / Apply for a permit to discharge trade or mixed effluent](#)

Actions

- Arrange a service of the current package plant, a variety of contractors can be found that offer this service. Alternatively the contractor used to empty the package plant may offer this service also. Provide evidence of this with a service receipt.
- Apply for a variation of permit to update the grid references and site map so they are up to date. The permit will also have to be varied to update the maximum quantities of discharge due to the increased numbers at the site from what is stated in the permit in section 2.2.
- Look in to applying for a new discharge permit for the new package plant if that is more suitable for the site based on the above.

If there are any questions regarding this please contact
harry.warburton@cyfoethnaturiolcymru.gov.uk

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend non-compliance for up to six months to allow time for remedial action to be taken. These will be re-instated if the action is not completed.

Full list of water quality action criteria (used in section 1 and 2):**WQ A: Management**

- WQ-A1 General management

WQ B: Operations

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

WQ C: Emissions and monitoring

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Installation of monitoring boreholes

WQ D: Information

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

Enforcement response

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be

added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.