

Compliance Assessment Report CAR_NRW0045527

Permit being assessed: DP3735NP.

For: Waen Anaerobic Digestion Site, **held by:** Biogen Waen Ltd

At: Holywell Road, St Asaph, Denbighshire, St Asaph, Clwyd, LL17 0DS.

Type of assessment: Report/Data Review,

Reason: Routine.

On: 29/10/2024.

Parts of permit assessed: See Report.

NRW Lead Officer: Kathryn Bradshaw.

Report sent to: Regional Compliance Officer, Regional Compliance Officer, on 07/11/2024.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
IR4B - Installations - Information - Reporting	Assessed (A)	
IR4A - Installations - Information - Records	Assessed (A)	
IR1A - Installations - Management - General Management	Action only (X)	
IR1A - Installations - Management - General Management	Action only (X)	

Result types are explained in more detail in the 'Important Information' section below.

Total non-compliances recorded	Total non-compliance score
0	0

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
IR1A	Implement monthly performance checks using colorimetric gas absorption tubes on the separator room carbon filter.	29/11/2024
IR1A	Request the testing laboratory provide an interpretation of the results and suggested sampling frequency. If this cannot be	29/11/2024

Criteria	Action needed	Complete by
	provided, in house procedures must be developed instead.	

Compliance criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

This Compliance Assessment Report (CAR) has been raised in relation to the Q3 2024 waste returns and review of the responses received for the odour investigations referenced in CAR form NRW0045144.

Q3 Waste Returns

The Q3 waste returns were received on 25th October 2024 for wastes accepted for the quarter July to September 2024 within the timescale stipulated in permit condition 4.2.5. The waste returns were reviewed and there were no issues identified.

Odour Investigation Response

The results of the latest emissions testing from both carbon filters determined that all emissions were within the permitted limits allowed in accordance with our environmental permit. Despite this, we proceeded to replace the media within the carbon filter which treats extracted channelled air from the separator room. The replacement carbon is citric acid infused specifically for ammonia treatment. The media was replaced on 20th September 2024 and involved removing the current media, cleaning the screen, installing new carbon media, and then ensuring the system was sealed. The opportunity was also taken to conduct an in-depth inspection of the odour abatement units and the control measures in place including the extraction system and determined that the system is in good working order.

A gas survey was also conducted on site and no issues were found. The site is continuing to conduct daily odour checks and also monthly checks of the clay balls on the digestate storage tank.

Further supporting information was provided relating to monthly checks of the carbon media as per the Odour Abatement Maintenance Procedure, records of daily odour checks and weekly air flow checks of the filters.

The next sampling and testing of the carbon media is planned for April 2025.

The odour abatement maintenance procedure (V15. 21.05.21) Section 13 states:

Monthly checks:

13.3 Performance checks

• *Performance checks shall be carried out monthly using colorimetric gas absorption tubes (also see section 13). Samples shall be taken from both the inlet and outlet and the efficiency calculated.*

Evidence was provided that these checks had been undertaken on the waste reception carbon filter but have not completed for the separator room filter.

Action:

Implement monthly performance checks using colorimetric gas absorption tubes on the separator room carbon filter.

The odour abatement maintenance procedure (V15. 21.05.21) Section 13 states:

The media in the carbon filter shall initially be sampled and sent for carbon absorption testing after 6 months of operation, thereafter it will be sampled at the frequency advised by the testing laboratory. The reports will be filed on site.

The results from the testing laboratory were provided from May 2023 however there was no interpretation of the data provided or a suggested future sampling frequency.

Action

Request the testing laboratory provide an interpretation of the results and suggested sampling frequency. If this cannot be provided, in house procedures must be developed instead.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator

Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Industry compliance criteria (used in section 1 and 2):

1. Management

- IR1A – General management
- IR1B – Finance (only applicable to Landfill)
- IR1C – Energy efficiency
- IR1D - Efficient use of raw materials
- IR1E - Avoidance, recovery and disposal of wastes produced by the activities
- IR1F - Multiple operator installations

2. Operations

- IR2A – Permitted activities
- IR2B – The site
- IR2C – Operating techniques
- IR2D – Technical requirements
- IR2E – Improvement programme
- IR2F – Pre-operational conditions
- IR2G – Landfill engineering (only applicable to Landfill)
- IR2H – Waste acceptance (only applicable to Landfill)
- IR2I – Leachate levels (only applicable to Landfill)
- IR2J – Closure and aftercare (only applicable to Landfill)
- IR2K – Landfill gas management (only applicable to Landfill)

3. Emission and Monitoring

- IR3A – Emissions to water, air or land
- IR3B – Emissions of substances not controlled by emission limits
- IR3C – Odour
- IR3D – Noise and vibration
- IR3E – Monitoring
- IR3F – Pests
- IR3G – Air quality management plans
- IR3H – Monitoring for the purposes of the Industrial Emissions Directive (this heading includes Large Combustion Plants)
- IR3I – Fire

4. Information

- IR4A – Records
- IR4B – Reporting
- IR4C – Notification

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or

suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 to 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.