

Ref.	Area	Objective	Target	Actions/Monitoring	Measure	Resp.	Timescale
OT1	Sales	Increase company turnover	██████ per annum	- Strategic business plan - Increase sales - Increase production capability - Monitor and improve production efficiency - Reduction of down-time	€/month	██████	End 2023
OT2	Production	Reduce Cost/Tonne	██████ per annum		KSEK/month	██████	End 2023
OT3	Occupational health and safety	Prevention of Reportable accidents, Lost Time Incidents (LTI) and Total Recordable Incidents (TRI)	Zero	- Promotion of near-miss reporting - Percentage of permanent employees - Review training programme - Workplace inspections - Health and safety meetings - H & S initiatives	No./month	██████	Ongoing
		Risk reduction	450 points	- Conducting risk assessments - Incident investigations - Identifying and implementing control measures	Points/month	██████	Ongoing
OT4	Environmental	Breaches of permit conditions	Zero	- Promotion of near-miss reporting - Workplace inspections - Maintenance schedules - Internal auditing	No./month	██████	Ongoing
OT5	Quality	Customer Complaints	6 Max	- Meetings with customer, recording of satisfaction - Repeat business – monitor of returning customer - Repeat business – monitor of retained customer - Monitoring of customer complaints	Complaints/month	██████	Ongoing
OT6	Delivery and Service	Delivery precision by Customer request	98%	- Delivery against agreed delivery date - In full orders	%/monthly	██████	Ongoing

Date of last revision: 13/01/2023

Date of next revision: Management Review Meeting

Monitoring Record - 2023

Ref.	Objective	Target	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
OT1	Increase company turnover	██████████ per annum by end 2023	██████	██████	██████	██████	██████	██████	██████	██████	██████	██████	██████	██████	██████
OT2	Reduce cost per tonne	██████████ end of 2023 ██████	██████	██████	██████	██████	██████	██████	██████	██████	██████	██████	██████	██████	██████
OT3A	Prevention of Reportable accidents	0	0	0	0	0	0	0	0	0	0	0	0	129.0	0
OT3B	LTI's and TRI's	0	0	1	0	0	0	1	0	0	0	0	0	0	2
OT3C	Risk Reduction	450	3	52	67	2	0	91	30	0	1	22	36	0	304
OT4	Breaches of permit conditions	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OT5	Justified Customer Complaints	6 max. for year.	0	1	1	0	0	0	1	0	2	0	0	0	5
OT6	Delivery precision by customer request	98%	100	100	100	100	100	100	100	80	100	100	100	100	98.68