

Compliance Assessment Report CAR_NRW0045705

Permit being assessed: AB3599CV
For: St Fagans STW, held by DWR CYMRU CYFYNGEDIG
At: Off Cardiff Rd, St. Fagans, Cardiff, CF5 6BE.

Type of assessment carried out: Site Inspection, Reason: Routine.
On 10/04/2024, between 10:00 and 10:45.
Parts of permit assessed: Relevant conditions

NRW Lead Officer: Alex Grabham, accompanied by: Hannah Jenkins.
Report sent to: DCWW CARS, CARS Inbox, on 26/11/2024.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
WQ-B2 - Water Quality - Operations - The site	Action only (X)	
WQ-B3 - Water Quality - Operations - Operating techniques	Action only (X)	
WQ-B3 - Water Quality - Operations - Operating techniques	Action only (X)	
WQ-B3 - Water Quality - Operations - Operating techniques	Action only (X)	
WQ-B3 - Water Quality - Operations - Operating techniques	Action only (X)	
WQ-B3 - Water Quality - Operations - Operating techniques	Action only (X)	
WQ-B3 - Water Quality - Operations - Operating techniques	Action only (X)	
WQ-B3 - Water Quality - Operations - Operating techniques	Action only (X)	
WQ-B2 - Water Quality - Operations - The site	Action only (X)	

Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
WQ-B2	Is the track owned and maintained by DCWW? Does the condition of the track restrict access for tankers?	26/12/2024
WQ-B3	Please can you tell us when the bag screens were installed? Is the bar screen cleaned at the same time?	26/12/2024
WQ-B3	Is the infiltration being investigated and rectified? Is there a timeline for this?	26/12/2024

Criteria	Action needed	Complete by
WQ-B3	Has the De-Grit taken place? How often is the inlet de-gritted?	26/12/2024
WQ-B3	we were informed that the storm tanks are manually opened to return to treatment. When and How often is this done?	26/12/2024
WQ-B3	How often is the trickling filter cleaned?	26/12/2024
WQ-B3	How often is the trickling filter cleaned?	26/12/2024
WQ-B3	The Humas tank was seen while onsite. Please can you confirm how often the tank is emptied? Which site is the Humas taken to?	26/12/2024
WQ-B2	Is there a non-return valve fitted to the outfall?	26/12/2024

Action criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

Weather intermittent heavy rainfall during visit. NRW officers met the catchment manager and operator onsite.

When accessing the site it was noted that the access track was in a poor condition. Is the track owned and maintained by DCWW? Does the condition of the track restrict access for tankers?

The inlet is screened using bag screens (Photo 1) and during the visit it was mentioned that he bags are cleaned twice per week. Please can you tell us when the bag screens were installed? Is the bar screen cleaned at the same time?



Photo 1

During the site visit it was mentioned that there is a large amount of infiltration entering the network and ultimately arriving at the treatment works. Is the infiltration being investigated and rectified? Is there a timeline for this?

The inlet was due for a de-grit at the time of the visit. Has the De-Grit taken place? How often is the inlet de-gritted?

One storm tank was full during the visit (photo 2) and we were informed that the storm tanks are manually opened to return to treatment. When and How often is this done?



Photo 2

The primary treatment appeared to be in a good condition with no solids carrying over (photo 3).



Photo 3

The trickling filter had a small amount of growth on the bed. However, All of the nozzles on the filter arms were working correctly (photo 4). How often is the trickling filter cleaned? Blue plastic applicators were noted on the filter bed. Do these cause an issue with the treatment process?



Photo 4

The discharge from the trickling filter was seen to be running clear (photo 5)



Photo 5

The Humas tank was seen while onsite. Please can you confirm how often the tank is emptied?
Which site is the Humas taken to?

A labelled sample point was seen, good access available (Photo 6)



Photo 6

Outfall checked on the visit, no evidence of sewage litter in the area (outfall 7). Is there a non-return valve fitted to the outfall?



Photo 7

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend non-compliance for up to six months to allow time for remedial action to be taken. These will be re-instated if the action is not completed.

Full list of water quality action criteria (used in section 1 and 2):**WQ A: Management**

- WQ-A1 General management

WQ B: Operations

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

WQ C: Emissions and monitoring

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Installation of monitoring boreholes

WQ D: Information

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

Enforcement response

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be

added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.