

Compliance Assessment Report CAR_NRW0045863

Permit being assessed: PP3394FP.

For: Waterton Depot, held by Bridgend County Borough Council

At: Waterton Lane, Bridgend, Glamorgan, CF31 3YP.

Type of assessment carried out: Site Inspection, Reason: Incident Response (Incident number 2411217).

On 22/10/2024 between 15:02 and 15:18.

Parts of permit assessed: Storage area

NRW Lead Officer: Magda Leonowicz.

Report sent to: Steve Edwards, Local Authority Employee on 19/12/2024.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
W1A - Waste - Management - General management	Action only (X)	

Result types are explained in more detail in the 'Important Information' section below.

Total number of non-compliances recorded	Total non-compliance score
0	0

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
W1A	Provide required documents indicated in part 4. Details of our assessment of this CAR	31/01/2025

Action criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

I, Waste Regulation Officer Magda Leonowicz and Waste Enforcement Officer Suzanna Cohen visited the permitted facility at Waterton Depot, Waterton Lane, Bridgend, CF31 3YP,

permit reference number EPR-PP3394FP on the 22nd October 2024. The officers attended to undertake an unannounced site inspection in response to Natural Resources Wales receiving a report concerning operations at the site. The report was regarding concerns over the storage of waste in open top shipping containers attracting large quantities of seagulls and rats. Odour from waste being left uncovered and noise due to heavy machinery being used from 7am, 7 days a week.

During the visit, the weather was sunny and windy.

The operator holds a bespoke Environmental Permit EPR-PP3394FP that permits the holder to operate a Household, Commercial and Industrial Waste Transfer Station with waste treatment at the above location. Wastes that can be accepted include non-hazardous and inert wastes and do not include hazardous wastes. Wastes can be bulked for disposal or recovery elsewhere and also can be treated by sorting, separation, screening, baling, shredding, crushing and compaction and are permitted to accept <25,000 tonnes per annum. The permit allows storage of non-hazardous waste in containers or on an impermeable surface with sealed drainage.

The visit

On arrival to site, we went to the site office. We met with Steve Edwards, who told us that the waste permit manager was not present on site at that time. After a conversation with Mr Edwards who said he does not have any information about the permit, we left the office and went to the site's storage area, where we observed skips containing waste. The skips were unlockable and uncovered, but the waste was suitably contained within them and not over capacity. At the time of the inspection, there were a small number of birds that were present around the skips, but it is considered unlikely they would constitute a nuisance. We did not notice any odour or noise at the time of the visit, but no operations were taking place at the time.

There were no breaches recorded during the visit at this time.

Actions required:

We have no records of up-to-date documents such as:

1. Technically Competent Manager Certificate (TCM)
2. The Environmental Management System EMS that should be written in line with our [How to comply with your environmental permit guidance](#) [Natural Resources Wales / Guidance to help you comply with your environmental permit](#).

Guidance to help you develop the EMS can be found here: [Natural Resources Wales / How to develop an environment management system for your environmental permit](#).

3. We don't have a record of your Fire Prevention and Mitigation Plan (FPMP). Any waste operator, who stores any waste type indicated in the FPMP Guidance p. 5, must have a written FPMP. The guidance applies to operators from sectors: waste metals (end of life

vehicle (ELV) sites and scrap metal) and non-hazardous waste. The FPMP must be written in line with the FPMP Guidance. Please see the link:

[Guidance No. 16 Fire prevention and mitigation plan - waste management](#)

Please provide the above documents by 31/01/2025.

Advice and Guidance:

Please be reminded that permit conditions (see below) require having in place relevant written management systems.

- 1.1.1 The operator shall manage and operate the activities:
 - (a) in accordance with a written management system that identifies and minimises risks of pollution, including those arising from operations, maintenance, accidents, incidents, non-conformances, closure and those drawn to the attention of the operator as a result of complaints; and
 - (b) using sufficient competent persons and resources.
- 1.1.2 Records demonstrating compliance with condition 1.1.1 shall be maintained.

If you have any questions, please do not hesitate to contact me.





If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator

Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

What are suspended scores?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Industry and Waste action criteria (used in section 1 and 2):**A: Permitted activities**

- A1 Specified by permit

B: Infrastructure

- B1 Infrastructure – Engineering for prevention and control of emissions
- B2 Infrastructure – Closure and decommissioning
- B3 Infrastructure – Site drainage engineering (clean and foul)
- B4 Infrastructure – Containment of stored materials
- B5 Infrastructure – Plant and equipment

C: General management

- C1 General management – Staff competency/training
- C2 General management – Management system and operating procedures
- C3 General management – Materials acceptance
- C4 General management – Storage, handling, labelling and segregation

D: Incident management

- D1 Incident management – Site security
- D2 Incident management – Accidents, emergency and incident planning

E: Emissions

- E1 Emissions – Air
- E2 Emissions – Land and groundwater
- E3 Emissions – Surface water
- E4 Emissions – Sewer
- E5 Emissions – Waste

F: Amenity

- F1 Amenity – Odour
- F2 Amenity – Noise
- F3 Amenity – Dust/fibres/particulates and litter
- F4 Amenity – Pests/birds and scavengers
- F5 Amenity – Deposits on road

G: Monitoring and records, maintenance and reporting

- G1 Monitoring and records, maintenance and reporting – Monitoring of emissions and environment
- G2 Monitoring and records, maintenance and reporting – Records of activity, site diary/journal/events
- G3 Monitoring and records, maintenance and reporting – Maintenance records
- G4 Monitoring and records, maintenance and reporting – Reporting and notification to Natural Resources Wales

H: Resources efficiency

- H1 Resource efficiency – Efficient use of raw materials
- H2 Resource efficiency – Energy efficiency

Enforcement response

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.