

Compliance Assessment Report CAR_NRW0045953

Permit being assessed: WP3799FB.

For: Olivers Sales & Rentals, held by Mr Paul Jones And Mr Roger Jones

At: Tir Y Berth, Hengoed, Ystrad Mynach, CF82 8AU.

Type of assessment carried out: Site Inspection, Reason: Routine.

On 10/01/2025 between 09:30 and 10:20.

Parts of permit assessed: Various

NRW Lead Officer: Chris Burge, accompanied by John Jowett, Mark O'Gorman.

Report sent to: Roger Jones , Site Manager on 16/01/2025.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
W4B - Waste - Information - Reporting	C4 No impact	4.2.2
W2A - Waste - Operations - Permitted activities	C3 Minor	2.2.1
W2E - Waste - Operations - Waste acceptance	Assessed (A)	
W2D - Waste - Operations - The site	Assessed (A)	
W2C - Waste - Operations - Operating techniques	Assessed (A)	
W3A(1) - Waste - Emissions and monitoring - Emissions to water	Assessed (A)	
W3D - Waste - Emissions and monitoring - Noise and vibration	Assessed (A)	
W3C - Waste - Emissions and monitoring - Odour	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

Total number of non-compliances recorded	Total non-compliance score
2	4.1

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
W4B	Please ensure all missing waste return data is submitted to NRW by the specified deadlines as indicated in the above table. Q2,Q3&Q4 2022. Q1,Q2,Q3&Q4 2023.	31/03/2025

Criteria	Action needed	Complete by
W2A	Ensure all waste skips stored outside of the designated permit boundary are emptied with immediate effect following the issue of this CAR form.	Already completed

Action criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

You are non-compliant with your permit.

At this time, we are issuing you with a warning for the non-compliance recorded above. Warnings may influence future enforcement response for continued or further non-compliance.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

On Friday 10th January 2025 Natural Resources Wales (NRW) Officer Chris BURGE, Enforcement Officer John JOWETT and Enforcement apprentice Mark O'GORMAN attended the Oliver's Skips Sales & Rental, Tir-y-Berth, Pengam - Permit number EPR-WP3799FB. This was an unannounced inspection. The weather conditions were dry, cold and sunny at the time of visit. Officer BURGE met with site Manager Mr. Roger JONES who accompanied Officers around the permitted area.

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PERMIT INSPECTION

The Oliver's Skips Sales and Rentals site is used as a waste transfer station with treatment prior to waste being distributed to other companies / sites within the UK. The site was operational at the time of the visit. Mr. JONES walked Officers around the site to explain the operations.

Officers were shown the process of waste being taken to the site and sorted, with larger items being removed and then the material is put through a trommel for processing. There were no offensive odours and / or excessive noise / dust at the time of the inspection.

Photo 1 below shows the waste pile that is being sorted



Photo 1

Whilst conducting the site inspection and checking previous actions had been completed, Officers checked the skip storage area which is located outside the permitted boundary therefore no skips in this area can contain waste but can however be stored empty. Officers noticed that one skip located outside the permitted boundary contained broken UPVC window frames see photo 2. This was an improvement from the previous inspection undertaken on 23/10/23 (CAR_NRW0042770) however waste(s) were still present. Following the inspection, the site have contacted Natural Resources Wales to confirm the skip was take off site on the 13th January 2025.



Photo 2

Permit condition 2.2.1 states:

The activities shall not extend beyond the site.

This is being scored Category 3 breach under W2A Permitted Activity

ACTION: Ensure all waste skips stored outside of the designated permit boundary are emptied with immediate effect following the issue of this CAR form. **COMPLETED**

Mr. JONES then showed officers the drainage channel which borders the permitted area. On the previous inspection (CAR_NRW0042770) this contained waste material. On this site inspection, the channel was frozen and contained silt and water no waste was seen within this area as seen in photo 3 below.



Photo 3

This is an improvement from the previous inspection and the site confirmed this is due to be cleared of silt and is checked daily

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WAMITAB

Technically competent manger is Mr. JONES who currently holds a valid certificate at the time of the inspection

ACTION: Send a copy of the new certificate to officer Burge

WASTE RETURNS

Upon checking our NRW systems, the last submitted waste return data received from Oliver's skips Sales and Rentals was received in March 2022. However after the inspection was completed Q1, Q2 and Q3 for 2024 have been submitted, Q4 2024 will be due by 31st January 2025

Permit condition 4.2.2 states:

Within one month of the end of each quarter, the operator shall submit to the Environment Agency using the form made available for the purpose, the information specified on the form relating to the site and the waste accepted and removed from it during the previous quarter.

This is being scored a category 4 breach under W4B - Reporting.

Deadlines for submitting waste returns

Quarterly returns

Quarters	Deadline for return
January 1 to March 31	April 30
April 1 to June 30	July 31
July 1 to September 30	October 31
October 1 to December 31	January 31

ACTION: Please ensure all missing waste return data is submitted to NRW by the 31st March 2025

Q2, Q3 & Q4 2022. Q1, Q2, Q3 & Q4 2023.

CONTACT DETAILS

If you have any queries regarding this CAR form or to provide an update on any actions above, please contact me using the following details: Chris Burge, Waste Regulation Officer, chris.burge@naturalresourceswales.gov.uk, 03000 65 3904.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator

Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

What are suspended scores?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Industry and Waste action criteria (used in section 1 and 2):

A: Permitted activities

- A1 Specified by permit

B: Infrastructure

- B1 Infrastructure – Engineering for prevention and control of emissions
- B2 Infrastructure – Closure and decommissioning
- B3 Infrastructure – Site drainage engineering (clean and foul)
- B4 Infrastructure – Containment of stored materials
- B5 Infrastructure – Plant and equipment

C: General management

- C1 General management – Staff competency/training
- C2 General management – Management system and operating procedures
- C3 General management – Materials acceptance
- C4 General management – Storage, handling, labelling and segregation

D: Incident management

- D1 Incident management – Site security
- D2 Incident management – Accidents, emergency and incident planning

E: Emissions

- E1 Emissions – Air
- E2 Emissions – Land and groundwater
- E3 Emissions – Surface water
- E4 Emissions – Sewer
- E5 Emissions – Waste

F: Amenity

- F1 Amenity – Odour
- F2 Amenity – Noise
- F3 Amenity – Dust/fibres/particulates and litter
- F4 Amenity – Pests/birds and scavengers
- F5 Amenity – Deposits on road

G: Monitoring and records, maintenance and reporting

- G1 Monitoring and records, maintenance and reporting – Monitoring of emissions and environment
- G2 Monitoring and records, maintenance and reporting – Records of activity, site diary/journal/events
- G3 Monitoring and records, maintenance and reporting – Maintenance records
- G4 Monitoring and records, maintenance and reporting – Reporting and notification to Natural Resources Wales

H: Resources efficiency

- H1 Resource efficiency – Efficient use of raw materials
- H2 Resource efficiency – Energy efficiency

Enforcement response

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.