

## Compliance Assessment Report CAR\_NRW0046108

**Permit being assessed:** HP3795FS.

For: Treforest Transfer Station, held by Veolia ES Cleanaway (UK) Limited

At: Unit G1, Treforest Industrial Estate, Pontypridd, R C T, CF37 5YL.

**Type of assessment carried out:** Site Inspection, Reason: Routine.

On 31/01/2025 between 10:00 and 11:00.

Parts of permit assessed: Part of permit assessed

**NRW Lead Officer:** Craig Coleman.

**Report sent to:** Katrina Harper, Operations Manager on 31/01/2025.

### 1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
W1A - Waste - Management - General management	Assessed (A)	
W2A - Waste - Operations - Permitted activities	Assessed (A)	
W2C - Waste - Operations - Operating techniques	Assessed (A)	
W2D - Waste - Operations - The site	Assessed (A)	
W2E - Waste - Operations - Waste acceptance	Assessed (A)	
W3F - Waste - Emissions and monitoring - Pests	Assessed (A)	
W3G - Waste - Emissions and monitoring - Fire	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

Total number of non-compliances recorded	Total non-compliance score
0	0

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

### 2. What action is required?

No action required.

### 3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

**At this time, we do not intend to take any further action.**

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

**4. Details of our assessment****Veolia waste transfer station, Treforest Industrial Estate, Unit G1, Main Ave, Pontypridd CF37 5YL (EPR/HP3795FS) – 31/01/2025**

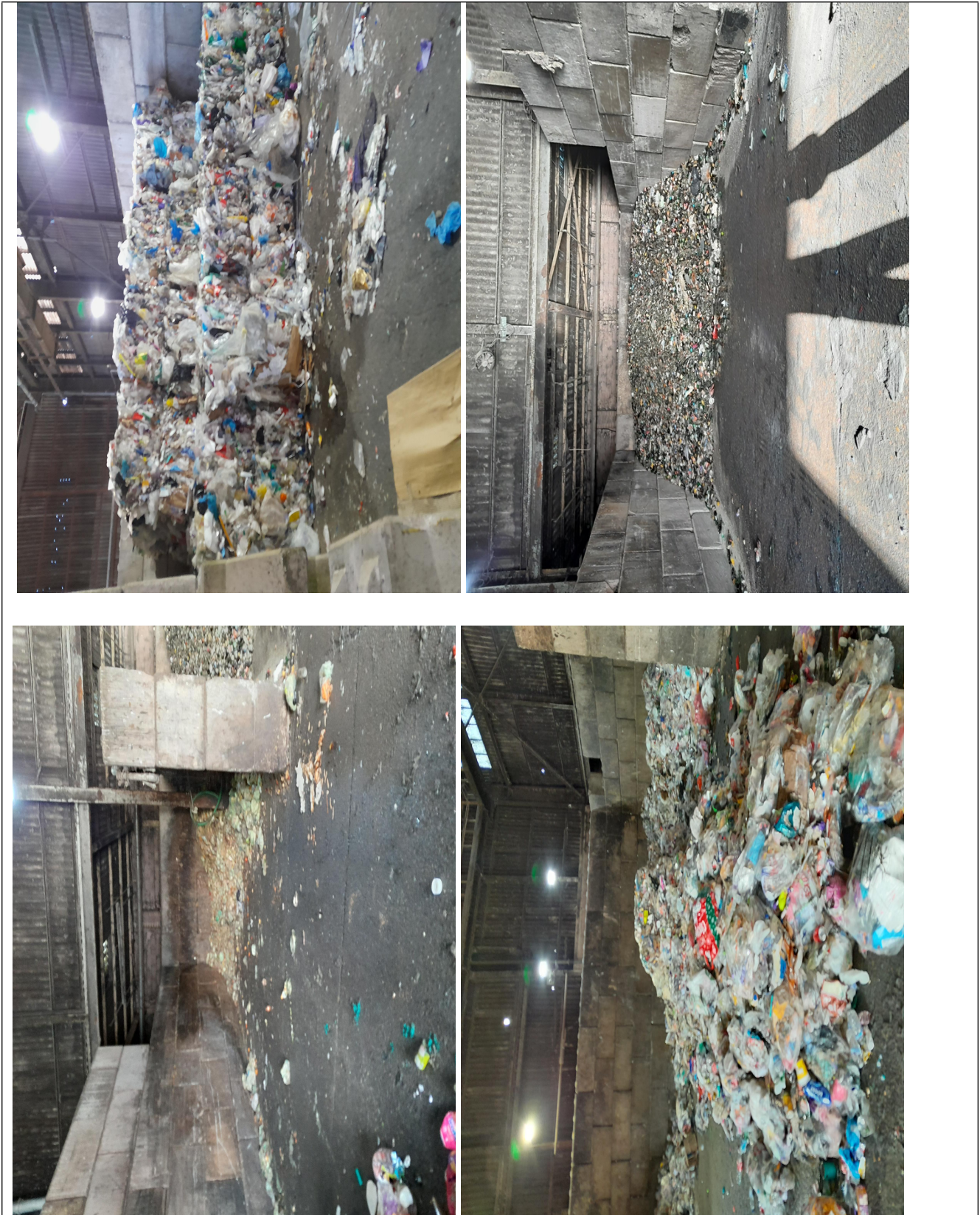
Senior Environment Officer Craig Coleman undertook an unannounced site inspection at the Veolia facility in Treforest, Rhondda Cynon Taff on the morning of 31/01/2025, arriving on site at 10:00 to assess compliance with the sites Environmental Permit (EPR/ HP3795FS). This site operates under a Bespoke permit which allows it to function as a transfer station for household, commercial and industrial waste. Permitted waste types are strictly limited to cardboard, glass, general waste, food waste, paper, plastic, recyclate, of Local Authority origin, commercial recyclate, Waste Electrical and Electronic Equipment (WEEE) including batteries. There is also allowance for other wastes including low volumes of clinical waste, metals, insulation (non asbestos), textiles, waste electronic and electrical equipment and separate fraction metal wastes. The site is limited to accept no more than 150,000t of waste per year.

The site was found to be compliant with the aspects of the environmental permit that were assessed and no breaches were scored.

**Site Visit**

The weather on the day of the inspection was fair with no rain and minimal wind. I reported to the weighbridge operator upon arrival and was directed to the site cabin of Mrs Katrina Harper, the site operations manager and technically competent manager. We had a short discussion regarding the site, as an updated Fire Prevention and Mitigation Plan (FPMP) had recently been submitted for review in light of some infrastructural changes that Veolia wished to implement on site to change their waste storage configuration. I completed the site induction procedure, and Mrs Harper and I proceeded to undertake the inspection of the site.

The transfer station is comprised of two buildings connected through a portal through the boundary wall. The smaller building on the south side is where the majority of the waste is deposited before either being transported for onward treatment or disposal; or on site treatment. We entered through the door on the south-east corner of the building. This area is used to store compressed and bailed cardboard, bulky waste, and also has individual bins for quarantining items extracted from the mixed waste collections. We then moved up to the middle of the waste collection area where Veolia stored the refuse bags and glass from their commercial collections, and the two bays where the RCT Council store bagged food waste and bagged mixed recycling temporarily before onward transport to their respective processing facilities. The turnover of waste in this area is very quick. The food waste did not appear to be spoiling and there were visible no signs of pests.



We left this building from the exit to west of the building. Wood waste is held here outside on its own in a roofed pen. The adjacent building is used to store bailed sheet plastics, plastic bottles, and crushed cans. Veolia are currently in the process of reworking the western section of the building into an area for picking. The southern section of this building is where the main treatment of waste takes place in the form of a

motorised conveyor belt which moves waste dropped by a small grab for hand picking. The waste is separated into individual fractions before being moved on for bailing. The waste streams processed are rotated throughout the day.



At the time of the visit a piece of plant equipment had broken down in this area. There was already a maintenance team on site repairing the plant, and appropriate mitigation had been implemented to contain any spill from the plant, and to allow the site to continue to operate in a safe manner as outlined in the sites Environmental Management System. Following this, Mrs. Harper and I continued to the office to discuss the changing waste returns process and finalise the visit. I informed Mrs Harper that the site was in good condition, and that no breaches had been identified. As previously mentioned, I have reviewed and approved the changed proposed in the sites FPMP. These are yet to be implemented on site, and the work reconfigure the site will take place in the near future. I left the site at 11:00.



END

Craig Coleman

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*In this document 'Natural Resources Wales' means the Natural Resources Body for Wales established by Article 3 of the Natural Resources Body for Wales (Establishment) order.*

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

## Important information

### Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

### Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

### How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator

Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

### **What are suspended scores?**

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

**Full list of Industry and Waste action criteria (used in section 1 and 2):**

#### **A: Permitted activities**

- A1 Specified by permit

#### **B: Infrastructure**

- B1 Infrastructure – Engineering for prevention and control of emissions
- B2 Infrastructure – Closure and decommissioning
- B3 Infrastructure – Site drainage engineering (clean and foul)
- B4 Infrastructure – Containment of stored materials
- B5 Infrastructure – Plant and equipment

#### **C: General management**

- C1 General management – Staff competency/training
- C2 General management – Management system and operating procedures
- C3 General management – Materials acceptance
- C4 General management – Storage, handling, labelling and segregation

#### **D: Incident management**

- D1 Incident management – Site security
- D2 Incident management – Accidents, emergency and incident planning

#### **E: Emissions**

- E1 Emissions – Air
- E2 Emissions – Land and groundwater
- E3 Emissions – Surface water
- E4 Emissions – Sewer
- E5 Emissions – Waste

#### **F: Amenity**

- F1 Amenity – Odour
- F2 Amenity – Noise
- F3 Amenity – Dust/fibres/particulates and litter
- F4 Amenity – Pests/birds and scavengers
- F5 Amenity – Deposits on road

#### **G: Monitoring and records, maintenance and reporting**

- G1 Monitoring and records, maintenance and reporting – Monitoring of emissions and environment
- G2 Monitoring and records, maintenance and reporting – Records of activity, site diary/journal/events
- G3 Monitoring and records, maintenance and reporting – Maintenance records
- G4 Monitoring and records, maintenance and reporting – Reporting and notification to Natural Resources Wales

#### **H: Resources efficiency**

- H1 Resource efficiency – Efficient use of raw materials
- H2 Resource efficiency – Energy efficiency

### **Enforcement response**

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

### **Data protection notice**

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

### **Disclosure of information – this report will be available to view on-line**

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

### **What do I do if I disagree with the report or have a complaint?**

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email [enquiries@naturalresourceswales.gov.uk](mailto:enquiries@naturalresourceswales.gov.uk) for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at [ask@ombudsman.wales](mailto:ask@ombudsman.wales)

### **Welsh Language Standards**

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.