

Compliance Assessment Report CAR_NRW0046033

Permit being assessed: CG0428801

For: PLASSEY LEISURE PARK, held by THE PLASSEY LEISURE PARK

At: EYTON, WREXHAM, .

Type of assessment carried out: Site Inspection, Reason: Routine.

On 15/01/2025, between 14:00 and 15:00.

Parts of permit assessed: All

NRW Lead Officer: Sally Sheehan.

Report sent to: John Bradshaw, Managing Director , on 30/01/2025.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
WQ-C1 - Water Quality - Emissions and monitoring - Emissions to water	Assessed (A)	
WQ-D1 - Water Quality - Information - Records	Action only (X)	

Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
WQ-D1	Please record and submit inlet flow readings for Easter Weekend 2025	25/04/2025

Action criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

Natural Resources Wales (NRW) carried out a compliance inspection at The Plassey Leisure Park on the 15th January 2025. A Data Collection Officer accompanied the inspecting Officer. The inspection was arranged as part of the NRW permit review of discharges within the River Dee, Special Area of Conservation, catchment.

Thank you for your time during the inspection. It is clear that the effluent treatment plant was carefully

designed to meet the parks requirements and is well maintained. The plant is inspected once a week and serviced by an external company every 3 months. This includes spot sampling of the final effluent. The plant benefits from an alarm notification system linked to a mobile phone.

As discussed via email, flow monitoring is a requirement of the permit. Please provide flow data for the 2025 Easter bank holiday weekend, at regular intervals throughout the day to gauge an idea of maximum flows. Please submit them to NRW using our Team email address:

WrexhamFlintshireEnvironmentTeam@cyfoethnaturiolcymru.gov.uk with your permit number as the reference, for the attention of Sally Sheehan.

I can confirm, that your current practices for Hot tub drain down, are in line with current guidance. Water should be held for a period of 2 to 5 days to allow de-chlorination. Then it may be put directly on to land via irrigation, ensuring that the land is not water logged or frozen.

We discussed how the site may benefit from a written management plan. This is a set of procedures describing what you do to minimise the risk of pollution from the activities covered by your permit. For example, details of the maintenance contractor, drainage plans and contingency plans. There is information available on our website. Search How to develop an environment management system for your environmental permit.

This year NRW will collect samples from the final effluent sample point on a quarterly basis. Continuation in to 2026 will be subject to NRW review.

During the inspection a sample was taken from the final effluent sample point.

Sample results 15/01/25:

Biological Oxygen Demand 1.69mg/l Permit Limit 30mg/l

Suspended Solids 4.5 mg/l Permit Limit 45mg/l

Total phosphate 0.967mg/l Permit Limit from 2030 5mg/l

The sample is compliant with the permit limits.

A second routine sample was taken on 20/01/25:

Sample results :

Biological Oxygen Demand 2.9mg/l Permit Limit 30mg/l

Suspended Solids 12mg/l Permit Limit 45mg/l

Total phosphate 2.3mg/l Permit Limit from 2030 5mg/l

The sample is compliant with the permit limits.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend non-compliance for up to six months to allow time for remedial action to be taken. These will be re-instated if the action is not completed.

Full list of water quality action criteria (used in section 1 and 2):**WQ A: Management**

- WQ-A1 General management

WQ B: Operations

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

WQ C: Emissions and monitoring

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Installation of monitoring boreholes

WQ D: Information

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

Enforcement response

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be

added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.