

Compliance Assessment Report CAR_NRW0045925

Permit being assessed: BP0305901

For: LANGLAND SPS LANGLAND SWANSEA, held by DWR CYMRU CYFYNGEDIG
At: LANGLAND SEWAGE PUMPING STATION, LANGLAND, SWANSEA, WALES, .

Type of assessment carried out: Report/Data Review, Reason: Routine.
On 07/01/2025.

Parts of permit assessed: Nature 1

NRW Lead Officer: Sarah Bennett.

Report sent to: CARS@dwrcymru.com, CARS Mailbox, on 31/01/2025.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
WQ-B1 - Water Quality - Operations - Permitted activities	Action only (X)	
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Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
WQ-B1	Please confirm that the mitigation described as Area 5 and 6 has been completed.	28/02/2025
WQ-B1	Please confirm that the mitigation described as Area 1 and All Areas (7) has been completed.	28/02/2025
WQ-B1	Please confirm that the mitigation described as Area 2, 3 and 4 has been completed.	09/05/2025

Action criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

The purpose of this compliance assessment report is to

- record the actions you have taken to work towards compliance since CAR_NRW0044208 was issued (investigation)
- record the actions you intend to take to work towards compliance (planned mitigation)
- acknowledge that the actions you intend to take can be used as an Incident Action Plan

The pumping station at Llangland Bay has a permit which allows a discharge to be made to the sea during an emergency only. You have confirmed that the pumping station can become overwhelmed by surface water during periods of heavy rainfall and discharge screened storm sewage to the sea. These discharges are not compliant with the permit.

CAR_NRW0044208 gave you the 3 following actions to complete.

Action 1. Please provide us with an outline of the surface water inflow investigation you will now be carrying out by the 14/06/2024.

This action was completed on the 06/06/2024 when you provided us with an outline investigation plan.

Action 2. Please inform us if you are able to put any mitigation in place to minimise the amount or duration of discharges that could occur due to rainfall whilst the work to resolve this issue is ongoing by the 28/06/2024.

This action was completed on the 01/07/2024 when you informed us that no mitigation could presently be put in place without risk of flooding from the network upstream of the pumping station.

Action 3. Please aim to complete the surface water inflow investigation by the 31/10/2024.

On the 11/10/2024 you informed us that the investigation had been unsuccessful in identifying any significant surface water inflows to the network. You requested that the end date of the investigation be extended to the 30/11/2024 in order for more work to be carried out.

On the 25/10/2024 you provided us with a summary of the investigation carried out since the 11/10/2024. A number of significant inflows had been found and potential ways of preventing the inflows had been identified. As further investigations were needed in a few areas, the end date for the investigation was extended to the 31/12/2024.

On the 03/01/2025 we received an update on the last part of the investigation. The investigation is now complete apart from confirming connectivity with some highway drains which have yet to be unblocked by the local authority.

As the investigation has ended, Action 3 is completed.

The update you sent to us included a list of planned mitigation (surface water removal) with expected completion dates for 7 areas of work identified. Please refer to the update when reading the actions.

Action

Please confirm that the mitigation described as Area 5 and 6 has been completed.

Action

Please confirm that the mitigation described as Area 1 and All Areas (7) has been completed.

Action

Please confirm that the mitigation described as Area 2, 3 and 4 has been completed.

You have now moved on from an investigation to a remedy. We will take the planned mitigation with completion dates submitted to us on the 03/01/2025 as an Incident Action Plan that we agree to when assessing if discharges recorded as pollution incidents meet the criteria for duplication under Operational Instruction 16_02. The end date of this Incident Action Plan is the 30/04/2025.

Thank you.

End

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend non-compliance for up to six months to allow time for remedial action to be taken. These will be re-instated if the action is not completed.

Full list of water quality action criteria (used in section 1 and 2):**WQ A: Management**

- WQ-A1 General management

WQ B: Operations

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

WQ C: Emissions and monitoring

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Installation of monitoring boreholes

WQ D: Information

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

Enforcement response

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be

added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.