

Compliance Assessment Report CAR_NRW0046197

Permit being assessed: ZP3495EZ.

For: Treforest Civic Amenity Site, **held by:** Cynon Valley Waste Disposal Co Ltd

At: Treforest Civic Amenity Site, Treforest Industrial Est, Pontypridd, R C T, CF37 5YR.

Type of assessment: Site Inspection,

Reason: Routine.

On: 30/01/2025 between 15:48 and 16:10.

Parts of permit assessed: All.

NRW Lead Officer: Gareth Morris, accompanied by Craig Coleman, Andrew Prestt.

Report sent to: Shaun Thomas, Operations Manager , on 10/02/2025.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
W1A - Waste - Management - General management	C3 Minor	1.1.1
W4A - Waste - Information - Records	C3 Minor	4.1.1

Result types are explained in more detail in the 'Important Information' section below.

Total non-compliances recorded	Total non-compliance score
2	8

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
W1A	ACTION: I informed Mr Jones that both these items cannot be stored in the same cage as there is cross contamination of different wastes and storing these wastes together poses a high risk of fire. I informed Mr Jones that the cage would need be locked immediately and n no further waste stored in the cage until the cooking oil had be removed and stored adequately and elsewhere on site in line with their permit conditions. I also advised Mr Jones that the operator would receive a Category Three (3) breach for this breach of the	28/02/2025

Criteria	Action needed	Complete by
	permit	
W4A	Action: I informed both Mr Jones and Mr Howitt that new copies of both the permit and environmental management system (EMS) would need to be re-printed immediately and both documents placed back in the site office.	28/02/2025

Compliance criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

Treforest Community Recycling Centre Site Visit, Rhondda Cynon Taf (ZP3495EZ)-
30/01/2025

Waste Regulation Officer Gareth Morris accompanied by Senior Waste Regulation Officer; Craig Coleman and Carriers and Brookers Officer; Andrew Prestt visited the Treforest Community Recycling Centre at Taffs Fall Road, Treforest Industrial Estate, Rhondda Cynon Taf, CF37 5TT on 30/01/2025 to conduct a routine site inspection and to assess compliance with environmental permit; ZP3495EZ

The operator holds a bespoke environmental permit (A13)

The site is a Community Recycling Centre which accepts household waste

On arrival at site, we were met by attendants, Luke Howitt and Geraint Jones. Mr Jones kindly showed us around the permitted site.

Weather on day of inspection, was clear, dry with little wind.

Breaches Recorded

W1A- General Management

Route Cause Breach 1.1.1

Permit Condition 1.1.1 states: *The activities shall be managed and operated:*

- a. *In accordance with a management system, which identifies and minimises risks of pollution, including those arising from operations, maintenance, accidents, incidents and non-conformance and those drawn to the attention of the license holder as a result of complaints; and*
- b. *By sufficient persons who are competent in respect of the responsibilities to be undertaken by them in connection with the operation of the activities.*

During the site inspection it was evident that a storage cage which had signage for only gas bottles to be stored there was also storing cooking oil in plastic drums.

ACTION: I informed Mr Jones that both these items cannot be stored in the same cage as there is cross contamination of different wastes and storing these wastes together poses a high risk of fire. I informed Mr Jones that the cage would need be locked immediately and n no further waste stored in the cage until the cooking oil had be removed and stored adequately and elsewhere on site in line with their permit conditions. I also advised Mr Jones that the operator would receive a Category Three (3) breach for this breach of the permit

Photograph 1.1



Photograph 1.2



-

-

W4A- Records

Permit Condition 4.1.1 a states: *All records required to be made by this license shall be*

a. *Legible*

When looking over the sites paperwork, I asked for a copy of the site permit and the site environmental management system. Both these documents were produced but were both illegible as they were severely damaged by the flood that had impacted the site office weeks earlier. Replacing these documents should have been done immediately as the TCM should have asked to inspect them following the flooding event.

Action: I informed both Mr Jones and Mr Howitt that new copies of both the permit and environmental management system (EMS) would need to be re-printed immediately and both documents placed back in the site office.

Areas assessed as compliant and other comments can be found below.

W1A- General Management

Permit Condition 1.1.1 states: *The activities shall be managed and operated:*

- a. *In accordance with a management system, which identifies and minimises risks of pollution, including those arising from operations, maintenance, accidents, incidents and non-conformance and those drawn to the attention of the license holder as a result of complaints; and*
- b. *By sufficient persons who are competent in respect of the responsibilities to be undertaken by them in connection with the operation of the activities.*

Mr Shaun Thomas is the Technically Competent Manager (TCM) for the Treforest Community Recycling Centre. I was informed that Mr Thomas attends the site on a regular basis.

The permitted site benefited from a robust security system made up of 7ft railings and lockable gates. The site also benefits from electrical fencing. The site also has a 24/7 CCTV system that is managed remotely.

Photograph 1.3



-

-

W2C- Operating Techniques

Permit Condition 2.2 states: *Wastes shall only be accepted if:*

- a. *It is of a type and quantity listed in schedule 2, table 2.2; and*
- b. *It conforms to the description in the documentation supplied by the producer and holder.*

The site accepts a number of waste codes. All waste containers were well displayed, and all waste was correctly segregated. There was no evidence of mixed/contaminated waste.

Photograph 1.4



-

Photograph 1.5



-

-

W2D- The Site

Permit Condition 2.1.1 states: *The license holder is authorised to carry out the activities specified in schedule 2, table 2.1 (*the activities*)*

The site operates within the permit boundaries which is shown on the permitted site map found within the operators Environmental Management System (EMS) all holding containers were of good quality and there was adequate space between each container. The areas between the containers were all clean and clear and there was no debris/overspills of waste present.

W2E- Waste Acceptance

Permit Condition 4.2.2 states: *A summary report of the waste types and quantities accepted and removed from the site shall be made for each quarter. It shall be submitted to the Agency within one month of the end of the quarter, and shall be in the format required by the Agency.*

The site accepts a number of waste codes. Quarterly returns for the previous quarter have been received on time. The Quarterly returns have been checked against the sites waste codes and are correct.

Summary

Please pass on my thanks to Mr Luke Howitt and Mr Geraint Jones for taking the time to show myself and the other officers around the site. If you have an queries relating to this report, please do not hesitate to contact myself on the details below;

Gareth Morris

07966730983

Gareth.morris@naturalresourceswales.gov.uk

-

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator

Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Waste compliance criteria (used in section 1 and 2):

1. Management

- W1A – General management
- W1B – Energy Efficiency (MCP/SG facilities only)
- W1C – Avoidance, recovery and disposal of wastes produced by the activities

2. Operations

- W2A – Permitted activities
- W2B – Waste recovery plan
- W2C – Operating techniques
- W2D – The site
- W2E – Waste acceptance
- W2F – Technical requirements
- W2G – Improvement programme
- W2H – Pre-operational conditions

3. Emission and Monitoring

- W3A – Emissions to water, air or land
- W3B – Emissions of substances not controlled by emission limits
- W3C – Odour
- W3D – Noise and vibration
- W3E – Monitoring
- W3F – Pests
- W3G – Fire

4. Information

- W4A – Records
- W4B – Reporting
- W4C – Notification

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 to 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.