

## Compliance Assessment Report CAR\_NRW0046031

**Permit being assessed:** AN0291801

For: Sewage treatment plant serving, held by Los Reyes Tapas Limited

At: The Kings Arms Public House, Belmont Hill, Caerleon, Newport, NP18 1JX.

**Type of assessment carried out:** Site Inspection, Reason: Routine.

On 24/01/2025, between 09:45 and 10:56.

Parts of permit assessed: All Permit

**NRW Lead Officer:** Gavin Summerhill.

**Report sent to:** Ben Tafa, Owner, on 11/02/2025.

### 1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
WQ-C1 - Water Quality - Emissions and monitoring - Emissions to water	C2 Significant	Maintenance 9. The works shall be operated and maintained in accordance with good operational practice such that: (a) It remains fully operational except at times of unavoidable mechanical or electrical breakdown which shall be attended to, and the Agency informed of the failure, as soon as practicable after the failure; (b) Following a failure all equipment shall be returned to normal operation as soon as practicable; (c) Tanks shall be desludged at sufficient frequency and in such a manner to prevent excessive carryover of suspended solids;

Result types are explained in more detail in the 'Important Information' section below.

## 2. What action is required?

Criteria	Action needed	Complete by
WQ-C1	<ul style="list-style-type: none"><li>Produce and submit a solutions report to resolve the issues to Natural Resources Wales.</li></ul>	03/04/2025

Action criteria codes are listed in the 'Important information' section below.

## 3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

**You are non-compliant with your permit.**

**We are currently considering taking enforcement action against you for the non-compliance recorded above. We will contact you in due course.**

## 4. Details of our assessment

On Friday 24th January 2025 I visited Los Reyes Tapas, Belmont Hill, Caerleon, Newport NP18 1JX to carry out a permit inspection on their Package Treatment Sewage Works. Permit Number AN0291801 . I arrived on site at 9.45am. The weather conditions were dry and overcast.

I spoke with the owner who advised the Package Treatment Sewage Works was still not operational. The owner confirmed there was no power getting to the Package Treatment Sewage Works.

I asked the owner for an update on the current situation following the previous CAR Form sent on the 12/03/2024, CAR Form number CAR\_NRW0045278. The owner advised he has been in contact with companies for quotes to have a new system to be installed. The owner advised a solicitor has been involved due to nearby properties also connected to the Package Treatment Sewage Works. The owner advised he is awaiting legal correspondence before the final decision is made regarding options for a new Package Treatment Sewage Works.

I explained to the owner I would be serving a notice to carry out anti pollution works. Water Resources Act 1991. Section 161A.

We continued our discussion regarding the notice. I advised the owner of the actions needed and we agreed timescales for these actions.

### **Action required by date specified:**

- All effluent currently being discharged from the Package Treatment Sewage Works must be tankered away regularly using an authorised waste removal company until the Package Treatment Sewage Works is brought back into compliance with permit conditions

*Ongoing until the existing Package Treatment Sewage Works is brought back into compliance with permit conditions.*

- Submit weekly Waste Transfer Notes.

*Ongoing until the existing Package Treatment Sewage Works is brought back into compliance with permit conditions.*

- Produce and submit a solutions report to resolve the issues to Natural Resources Wales.

*3rd April 2025.*

- Based on the solutions report either repair existing Package Treatment Sewage Works or install a new system.

*31<sup>st</sup> December 2025.*

**Contact details:**

If you have any queries regarding this CAR form or to provide an update on any actions above, please contact me using the following details:

Gavin Summerhill (Environment Officer)

[gavin.summerhill@cyfoethnaturiolcymru.gov.uk](mailto:gavin.summerhill@cyfoethnaturiolcymru.gov.uk)

If we do not receive the information requested within specified deadline and have not been informed as to why there is a delay then we may serve a Regulation 60 Notice requiring the information under Environmental Permitting (England and Wales) Regulations 2016.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

## Important information

### Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

### Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

### If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend non-compliance for up to six months to allow time for remedial action to be taken. These will be re-instated if the action is not completed.

**Full list of water quality action criteria (used in section 1 and 2):****WQ A: Management**

- WQ-A1 General management

**WQ B: Operations**

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

**WQ C: Emissions and monitoring**

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Installation of monitoring boreholes

**WQ D: Information**

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

**Enforcement response**

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

**Data protection notice**

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

**Disclosure of information – this report will be available to view on-line**

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be

added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

**What do I do if I disagree with the report or have a complaint?**

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email [enquiries@naturalresourceswales.gov.uk](mailto:enquiries@naturalresourceswales.gov.uk) for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at [ask@ombudsman.wales](mailto:ask@ombudsman.wales)

**Welsh Language Standards**

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.