

Compliance Assessment Report CAR_NRW0046222

Permit being assessed: CB3394CM.

For: Cardiff Waste Management Resources Centre, **held by:** BIFFA WASTE SERVICES LTD

At: Waterside Business Park, Lamby Way, Rumney, Cardiff, CF3 2EQ.

Type of assessment: Report/Data Review,

Reason: Routine.

On: 23/09/2024 between 13:00 and 14:00.

Parts of permit assessed: 2.1, 2.2, 2.4, 4.2.

NRW Lead Officer: Dale Padfield.

Report sent to: -, Depot Manager, on 11/02/2025.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
IR2B - Installations - Operations - The site	Assessed (A)	
IR2E - Installations - Operations - Improvement programme	Assessed (A)	
IR2A - Installations - Operations - Permitted activities	Assessed (A)	
IR4B - Installations - Information - Reporting	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

Total non-compliances recorded	Total non-compliance score
0	0

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

No action required.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

Biffa Waste Services Limited

EPR/CB3394CM

This compliance assessment report details the following:

- Site visit conducted on the 23/09/2024
- Q3 & Q4 waste returns review
- Improvement condition (IC) 1
- Annual reporting review

Site Visit

A site visit was conducted on the 23/09/2024, this was the first visit by NRW to the newly operational site, and comprised a brief inspection / tour of the new facility. No issues were identified during the visit, the site appeared immaculate and the purpose built facility is a much needed upgrade from the previous location. All operations conducted within permit boundary and in-line with the permit.

Improvement condition (IC) 1

Improvement condition 1 required the operator to undertake a noise survey, to identify any sources of noise which may result in off-site impacts and implement mitigation measures if necessary.

The report concluded that off-site impacts are unlikely, with day-time operations having <10 dB impact to nearby sensitive receptors. The report has been assessed and is accepted. However, should any noise reports be received indicating excessive noise from the site, the requirement for mitigation measures will be investigated. Biffa are advised to ensure any recommendations from the report are implemented to ensure noise continues to have no off-site impact.

Q3 (July – September) 2024 waste returns

Returns received within the reporting window. A total of 907.9 tonnes of waste received on to site with a total of 807.7 tonnes removed. All accepted EWC codes are compliant with the permit. The returns are accepted.

Q4 (October - December) 2024 waste returns

Returns received within the reporting window. A total of 828.5 tonnes of waste received on to site with a total of 751.3 tonnes removed. All accepted EWC codes are compliant with the permit. The returns are accepted.

Annual performance reporting

Total water usage was reported as 1157.2 m³. No specific usage has been reported.

Total primary energy usage was reported as 246.35 MWh. No specific usage has been reported.

Calculating, recording and tracking specific usage data is beneficial in revealing efficiency trends. It is understood that the operations aren't energy or water intensive, however, it is a permit condition to ensure energy and raw materials are used efficiently, and tracking specific usage can aid in this evaluation.

It is appreciated that the facility only began operations this year and as such, any specific usage data would not be representative of the site operations over a typical year. However, this data will be requested during the next annual review if it is not submitted with the reporting returns.

Biffa reported zero tonnes for the annual production / treatment of waste on site.

Reports accepted.

End.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator

Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Industry compliance criteria (used in section 1 and 2):

1. Management

- IR1A – General management
- IR1B – Finance (only applicable to Landfill)
- IR1C – Energy efficiency
- IR1D - Efficient use of raw materials
- IR1E - Avoidance, recovery and disposal of wastes produced by the activities
- IR1F - Multiple operator installations

2. Operations

- IR2A – Permitted activities
- IR2B – The site
- IR2C – Operating techniques
- IR2D – Technical requirements
- IR2E – Improvement programme
- IR2F – Pre-operational conditions
- IR2G – Landfill engineering (only applicable to Landfill)
- IR2H – Waste acceptance (only applicable to Landfill)
- IR2I – Leachate levels (only applicable to Landfill)
- IR2J – Closure and aftercare (only applicable to Landfill)
- IR2K – Landfill gas management (only applicable to Landfill)

3. Emission and Monitoring

- IR3A – Emissions to water, air or land
- IR3B – Emissions of substances not controlled by emission limits
- IR3C – Odour
- IR3D – Noise and vibration
- IR3E – Monitoring
- IR3F – Pests
- IR3G – Air quality management plans
- IR3H – Monitoring for the purposes of the Industrial Emissions Directive (this heading includes Large Combustion Plants)
- IR3I – Fire

4. Information

- IR4A – Records
- IR4B – Reporting
- IR4C – Notification

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or

suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 to 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.