

Compliance Assessment Report CAR_NRW0046068

Licence being assessed: 24/66/7/0025.

For: Abstraction from Prestatyn Gutter for spray irrigation, held by Prestatyn Golf Club.

At: .

Type of assessment: Site Inspection, Reason: Routine.

On 28/01/2025, between 11:00 and 11:45.

Parts of licence assessed: Source, Means and Quantities of water abstracted.

NRW Lead Officer: Rebecca Redmond, accompanied by Philip Barrett.

Report sent to: Licence Contact, Greenkeeper, on 12/02/2025.

1. Summary of our findings (full details in section 4)

Part of licenced activity assessed (criteria)	Assessment result	Licence condition
WR-A1 - Water Abstraction - Abstraction specified by licence - Source of supply	Assessed (A)	
WR-A2 - Water Abstraction - Abstraction specified by licence - Points of abstraction	Assessed (A)	
WR-A3 - Water Abstraction - Abstraction specified by licence - Means of abstraction	Action only (X)	
WR-A6 - Water Abstraction - Abstraction specified by licence - Quantities	Action only (X)	
WR-B3 - Water Abstraction - Abstraction measurement and records - Reporting	Action only (X)	

Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
WR-A3	Provide serial number for electrically driven surface pump to NRW.	31/03/2025
WR-A6	Check if returns from 2019-2023 are correct. The returns for this period appear to be much lower than the usage in the last 18 months following the replacement of the meter.	31/03/2025
WR-B3	Register with the online abstraction returns portal and submit meter readings from the last year (2023-2024).	31/03/2025

Action criteria codes are listed in the 'Important Information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution or civil sanctions being imposed depending on the circumstances of the offence.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

A site visit was carried out on the 28th January 2025 to assess the abstraction in place at Prestatyn Golf Course for spray irrigation, under licence **24/66/7/0025**. The source of supply is from Prestatyn Gutter, marked at NGR: SJ 0790 8396.

Whilst on site, NRW staff were directed to the Head Greenkeeper outside the Clubhouse. Firstly, we were shown to the location of the abstraction from Prestatyn Gutter and discussed the means of abstraction which is by an electrically driven surface pump. The pump was not in use at the time of visit due to the time of year (abstraction is only used when needed to irrigate the greens).

We were then escorted to the container which stored the pump whilst it was not in use. NRW staff checked for a serial number on the pump, however were not able to locate it due to its positioning. The Greenkeeper then stated he would look for the serial number and would send it across via email. We were then shown the water meter which read 5834m³. The greenkeeper explained that this total quantity had accumulated from when the meter was installed 18 months ago. The licence states that 1,560,000 gallons can be abstracted per year - equating to 7091m³. Therefore, 5834m³ over 18 months does not exceed the quantity limits and is within the limits of the licence.

Additionally, a query was raised internally within NRW and guidance was sent to the licence holder to register with the online portal and provide abstraction returns for the last five years. It was found that 4 years worth of readings from 2019 to 2023 had previously been posted to NRW, therefore the returns for the year 2023-2024 are required to be submitted onto the portal.

A review of the online abstraction returns from 2019 to 2023 are as follows:

2019/20 - 179m³
2020/21 - 439m³
2021/22 - 445m³
2022/23 - 727m³

The returns for this period appear to be much lower than the usage in the last 18 months following the replacement of the meter. Possible reasons for this could be that the data has been inputted incorrectly, the previous meter could have been faulty and providing incorrect readings or that water consumption has risen in the last 18 months. It has been raised as an action to check the returns from 2019-2023 with a deadline of 31st March 2025.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your licence is issued to you under the Water Resources Act 1991 as amended by the Water Act 2003. You have a responsibility to comply with the conditions of your licence and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend non-compliance for up to six months to allow time for remedial action to be taken. These will be re-instated if the action is not completed.

Full list of Water resource action criteria (used in section 1 and 2):**WR A: Abstraction specified by Licence**

- WR-A1 Source of supply
- WR-A2 Points of abstraction
- WR-A3 Means of abstraction
- WR-A4 Purposes of abstraction
- WR-A5 Period of abstraction
- WR-A6 Quantities
- WR-A7 Land
- WR-A8 Other specified on licence

WR B: Abstraction measurement and records

- WR-B1 Means of measurement
- WR-B2 Recording
- WR-B3 Reporting

WR C: Surface / Groundwater level and protected flow

- WR-C1 Minimum hands-off flow/level requirements
- WR-C2 Flow/level measurement devices
- WR-C3 Recording
- WR-C4 Reporting

WR D: Environmental monitoring and information

- WR-D1 Recording
- WR-D2 Reporting
- WR-D3 Notifications

WR E: Fish and eel passage

- WR-E1 Infrastructure specified by licence
- WR-E2 Maintenance and records

WR F: Discharge

- WR-F1 Point of discharge
- WR-F2 Infrastructure
- WR-F3 Measurement
- WR-F4 Recording
- WR-F5 Reporting

WR G: Impoundment specified by licence

- WR-G1 Inland water to be impounded
- WR-G2 Manner and extent of impoundment
- WR-G3 Point(s) of impoundment
- WR-G4 Construction and removal requirements
- WR-G5 Other specified on licence

WR H: Borehole infrastructure

- WR-H1 Infrastructure and accessibility
- WR-H2 Maintenance and calibration

Enforcement response

Any licence condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution or civil sanctions. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Mon to Fri 08:00 – 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.