

## Compliance Assessment Report CAR\_NRW0046298

**Permit being assessed:** WB3793HF.

**For:** Llantrisant Community Recycling Centre, **held by:** Cynon Valley Waste Disposal Company Ltd

**At:** Pantybrad, Llantrisant, CF72 8LP.

**Type of assessment:** Site Inspection,

**Reason:** Routine.

**On:** 13/02/2025 between 14:17 and 14:48.

**Parts of permit assessed:** All.

**NRW Lead Officer:** Gareth Morris, accompanied by Craig Coleman, Andrew Prestt.

**Report sent to:** Shaun Thomas , Operations Manager , on 14/02/2025.

### 1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
W1A - Waste - Management - General management	C3 Minor	Permit Condition 1.1.1
W1A - Waste - Management - General management	C3 Minor	Permit Condition 3.1.3

Result types are explained in more detail in the 'Important Information' section below.

Total non-compliances recorded	Total non-compliance score
2	8

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

### 2. What action is required?

Criteria	Action needed	Complete by
W1A	ACTION: I informed the site attendant that paint cannot be stored this way and that the paint must be stored in a liquid retaining, sealed and covered container. I also informed the attendant that this requirement would need to be actioned immediately and that the operator would receive a Category Three (3) breach for this breach of the permit.	07/03/2025
W1A	ACTION: I informed the site attendant that paint cannot be	07/03/2025

Criteria	Action needed	Complete by
	stored this way and that the paint must be stored in a liquid retaining, sealed and covered container. I also informed the attendant that this requirement would need to be actioned immediately and that the operator would receive a Category Three (3) breach for this breach of the permit.	

Compliance criteria codes are listed in the 'Important information' section below.

### 3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

**At this time, we do not intend to take any further action.**

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

### 4. Details of our assessment

Llantrisant Community Recycling Centre Site Visit, Rhondda Cynon Taf (WB3793HF) – 13/02/2025

Waste Regulation Officer Gareth Morris accompanied by Senior Waste Regulation Officer; Craig Coleman and Carriers and Brookers Officer; Andrew Prestt visited the Llantrisant Community Recycling Centre at, Pantybrad, Llantrisant, Pontyclun, Rhondda Cynon Taf, CF72 8LP on 13/02/2025 to conduct a routine site inspection and to assess compliance with environmental permit; WB3793HF.

The operator holds a bespoke environmental permit (A13)

The site is a Community Recycling Centre which accepts household waste.

On arrival at site, we were met by two site attendants who kindly showed us around the permitted site.

Weather on day of inspection, was clear, dry with little wind.

#### **Breaches Recorded**

W1A- General Management

Route Cause Breach 1.1.1

Permit Condition 1.1.1 states: *The operator shall manage and operate activities:*

a. *In accordance with a written management system that identifies and minimises risks of*

*pollution, including those arising from operations, maintenance, accidents, incidents, non-conformances, closure and those drawn to the attention of the operator as a result of complaints; and*

b. *Using sufficient competent persons and resources*

#### W1A- General Management

Permit Condition 3.1.3- *All liquids in containers, whose emission to water or land could cause pollution, shall be provided with secondary containment, unless the operator has used other appropriate measures to prevent or where that is not practicable, to minimise, leakage and spillage from the primary container.*

During the site inspection it was evident that paint was being stored incorrectly and subsequently posed a pollution hazard.

ACTION: I informed the site attendant that paint cannot be stored this way and that the paint must be stored in a liquid retaining, sealed and covered container. I also informed the attendant that this requirement would need to be actioned immediately and that the operator would receive a Category Three (3) breach for this breach of the permit.

#### Photograph 1.1



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Areas assessed as compliant and other comments can be found below.

#### **W1A- General Management**

Permit Condition 1.1.4 (b) states: The operator shall comply with the requirements of an approved competence.

I was informed that the technically competent manager (TCM) attended the site regularly. Mr Shaun Thomas is the competent person who holds the WAMITAB certification for the permitted site.



## W2C-Operating Techniques

Permit Condition 2.3.2 states: *Waste shall only be accepted if:*

- a. *It is of a type and quantity listed in schedule 2 table(s) S2.1 (S2.2 etc); and*
- b. *Except for household waste accepted from householders, it conforms to the description in the documentation supplied by the producer and holder.*

The site accepts a number of waste codes. All waste containers were well signed, and all waste was correctly segregated. There was no evidence of mixed/contaminated waste.

### Photograph 1.2



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Photograph 1.3



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#### W4A- Records

Permit Condition 4.1.2 states: *The operator shall keep on site all records, plans and the management system required to be maintained by this permit, unless otherwise agreed in writing by Natural Resources Wales.*

During the site inspection, a copy of the environmental management system (EMS) and site permit were both produced on request.

#### W2E- Waste Acceptance

Permit Condition 4.2.2 states: **Within one month of the end of each quarter, the operator shall submit to Natural Resources Wales using the form made available for the purpose, the information specified on the form relating to the site and the waste accepted and removed from it during the previous quarter.**

The permitted site accepts a number of waste codes. Quarterly returns for the previous quarter have been received on time. The Quarterly returns have been checked against the sites waste codes

and are correct.

### Summary

During the site inspection, I came across potential asbestos waste within the construction and demolition waste container. I immediately relayed this information to the site attendants. The site attendants then diligently followed their site protocol and procedures in line with their environmental management system (EMS) and correctly removed the potential asbestos waste from the container and stored correctly for removal from site. The site was busy during the inspection; however, the attendants followed their protocol and procedures professionally and very timely.

Please pass on my thanks to the attendants for taking the time to show myself and the other officers around the site. If you have any queries relating to this report, please do not hesitate to contact myself on the details below.

Gareth Morris

07966730983

[Gareth.morris@naturalresourceswales.gov.uk](mailto:Gareth.morris@naturalresourceswales.gov.uk)

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If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

## Important information

### Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

### Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

### How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator



Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

**If your assessment result in Section 1 is suspended, what does this mean?**

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

**Full list of Waste compliance criteria** (used in section 1 and 2):

**1. Management**

- W1A – General management
- W1B – Energy Efficiency (MCP/SG facilities only)
- W1C – Avoidance, recovery and disposal of wastes produced by the activities

**2. Operations**

- W2A – Permitted activities
- W2B – Waste recovery plan
- W2C – Operating techniques
- W2D – The site
- W2E – Waste acceptance
- W2F – Technical requirements
- W2G – Improvement programme
- W2H – Pre-operational conditions

**3. Emission and Monitoring**

- W3A – Emissions to water, air or land
- W3B – Emissions of substances not controlled by emission limits
- W3C – Odour
- W3D – Noise and vibration
- W3E – Monitoring
- W3F – Pests
- W3G – Fire

**4. Information**

- W4A – Records
- W4B – Reporting
- W4C – Notification

**Enforcement response**

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

**Data protection notice**

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

### **Disclosure of information – this report will be available to view on-line**

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

### **What do I do if I disagree with the report or have a complaint?**

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 to 18:00), or email [enquiries@naturalresourceswales.gov.uk](mailto:enquiries@naturalresourceswales.gov.uk) for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at [ask@ombudsman.wales](mailto:ask@ombudsman.wales)

### **Welsh Language Standards**

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.